

Sector Training Survey

Sector Connect in conjunction with the TAFE Industry Reference Group is working towards ensuring that training offered to the community service sector (for both workers and volunteers) is both relative and effective. In line with this aim we encourage you to participate in the following survey. It will help to influence service delivery into the future. We look forward to referencing your comments.

1. Does your organisation encourage staff/volunteers to participate in industry related training?

- yes
- no

2. If you answered yes to the previous question. Does the training need to be accredited? (certified as reaching a specific industry standard)

- yes
- no

3. Would your organisation support staff/volunteers to participate in TAFE training. Example Diploma courses for industry workers or volunteer management training

- Yes
- No

comment

4. If you answered yes to the previous question, how would they support you?

- Time in Lieu
- Study Leave
- Pay for the course

Other (please specify)

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5. Where financial support for training is currently available to workers from their employer - is it likely that increases in TAFE fees will impact affordability?

- Yes
- No

Comment

6. How does your organisation recognise the need for upskilling workers/volunteers?

- Response to industry changes ie legislation, funding models
- Annual performance appraisal
- Client feedback

Other (please specify)

7. Does your service or agency provide any inhouse training for staff /volunteers?

- Yes
- No

8. If you answered yes to the previous question, what type of training?

- workshop with a facilitator
- other workers used to upskill their team/coworkers
- webinar

Other (please specify)

9. Where does your organisation currently source any training?

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10. What if any training would you like to see offered across the sector?

- WH&S
- First Aid
- New Worker Orientation
- IT - word, excel, publisher, outlook
- Social Media - twitter, facebook, hootsuite - scheduling tool
- Governance
- Submission Writing
- Volunteer Management
- Volunteer Training
- Specific identified Units from existing worker training at TAFE

Other (please specify)

11. How would you like any training delivered?

- Webinar
- Distance
- Face to Face Faciliated training
- Inhouse
- External educational facility - TAFE

Other (please specify)