

# COMMUNITY SOCIAL PLAN

## 2004 - 2009



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## FROM THE MAYOR

The Wollondilly Community Social Plan 2005-2009 is the first independent Community Social Plan for the Wollondilly Shire Council, with the Community Social Plan 2000 – 2004 being incorporated as part of the larger State of Wollondilly Report.

The Community Social Plan 2005 – 2009 is an exciting, living document that has been developed in accordance with the Local Government (General) Amendment (Community and Social Plans) Regulations 1998 and includes information on:

- 2001 Census data
- Local services data
- Approved Council actions
- Proposed Council actions
- Proposed community needs
- Local community needs
- Evaluation of 2000-2004 Draft Community Social Plan



The Plan identifies the seven mandatory target groups of:

- Children
- Young People
- Women
- Older People
- People with a Disability
- Aboriginal and Torres Strait Islanders and
- Culturally and Linguistically Diverse Background

In addition, the Plan provides for a further target group of Men, this group having been identified with specific needs through community consultation.

As new information and data becomes available the Community Social Plan will continue to change and grow and build a more detailed and relevant picture of the Wollondilly Shire and provide appropriate actions to meet the needs and best interests of local residents.

Already new information is to be included; such as a Youth Charter (June 2005) and a Social Charter (2006) that will clearly state Council's beliefs and values in regard specifically, to young people and more generally, to our whole community.

The Plan has been designed as a tool for use both internally and externally of Council.

As a reporting document the Community Social Plan ensures Council maintains its focus on relevant community activities and actions, however the Plan will also be used as a useful tool for community and Council in the process of lobbying and advocacy for funding and services into the Wollondilly Shire.

Council hopes that through constructive partnerships with community, both as groups and individuals the Community Social Plan will provide a path forward for the maintenance and growth of community social infrastructure within the Wollondilly Shire.

Cr Michael Banasik  
**MAYOR**



## WOLLONDILLY POEM

We belong to the future  
Through tied to the past  
With bright new horizons  
And memories which last

Early pioneering is present  
And is here for all to see  
While we embrace our future  
With development and prosperity

We're proud of this heritage  
Why? It's obvious to see  
With the wonders and magic  
In the Shire of Wollondilly

We're close to the city  
But enjoy the country air  
With the best of both worlds  
Very little can compare

You're welcome to join us  
Make Wollondilly your home  
You'll become happily settled  
With reluctance to roam

But should you only visit  
That is also ok  
We know you'll enjoy it  
And have a wonderful day.

*Allan Dadd  
Picton Resident and Council Community Bus, Volunteer Driver*

## DEVELOPMENT OF THE COMMUNITY SOCIAL PLAN

Welcome to the 2004-2009 Community Social Plan for the Wollondilly Shire.

This Plan has been developed by the Wollondilly Shire Council in consultation and partnership with a range of community stakeholders.

Planning for this document started in 2003 with the development of an appropriate format that would endeavour to capture the current context and range of influences governing the development of Wollondilly's human landscape. These influences included; governing internal plans and documents such as the Wollondilly Visioning 2025 and the Wollondilly Council Management Plan, external legislation and strategies from State and Federal Government, as well as community expectations.

In determining progress for the development of the Wollondilly Community Social Plan a basic assumption was made about the approach that has influenced how the Plan has been developed and presented to the Wollondilly Community.

This assumption acknowledges that the Wollondilly community has already been extensively consulted over the past 2-3 years regarding needs, experiences, wants and reflections on the state of the Shire and that further consultation in regard to these matters would not be beneficial to either the community or informing the new Community Social Plan.

Consultations within the Wollondilly Shire have previously taken place through:

- Twyford Report (1998)
- 2000 – 2003 Draft Community Social Plan, Community Panel (2000)
- 2000 – 2003 Draft Community Social Plan, Community consultation (2001)
- Draft Picton, Thirlmere, Tahmoor Local Environmental Study (2001-2002)
- Picton, Thirlmere, Tahmoor Draft Rural Lands Study (2001-2002)
- Community Facilities and Recreation Needs Study (2002)
- Wollondilly Visioning 2025 Community Consultations (2003)
- Annual General Manager's Survey.

Therefore, the following process for the 2004 – 2009 Community Social Plan was developed:

1. The development of two monitoring and information groups to oversee and inform the development of the *First Draft* Community Social Plan.
  - Internal Project Team – a team of Council staff, made up of representatives of the various Divisions within Council.

Through this team it was acknowledged that Council's Community Services Unit is not the sole instigator for investment in the human and social landscape of the Shire and that many departments within Council make social contributions to the wellbeing of our community.

For example: Council's Communication Team have an important role in providing participatory events and informing the community regarding relevant information through the Bush Telegraph and Council's Road Safety Committee, situated within Council's Works Division provides important community awareness campaigns and projects to build road safety awareness within the community.

- Community Reference Group – a team of community members representing the seven mandatory target groups and one optional target group identified within the Community Social Plan.

This group acted as a medium between Council and the community, representing a range of interests, knowledge and experiences associated with the Wollondilly Shire.

Both these groups provided valuable insight and feedback throughout the development of the Community Social Plan.

2. The development of the *First Draft* Community Social Plan was undertaken by Council's Community Services Team with assistance and feedback from the Internal Project Team and Community Reference Group.
3. The development of an audio visual CD to provide an alternate format for experiencing and understanding the Community Social Plan. The music for this CD was provided through a local recording session of Wollondilly based musicians.
4. Community Workshops were held to:
  - Provide feedback on the First Draft Community Social Plan,
  - Develop potential community actions, and
  - Review the expectations by community of Council's role.

Opportunity for feedback through the Internet, in writing and through face to face interviews with Council's Community Services staff was also provided as part of this month long consultation process.

5. Final review and development of the Plan.
6. Submission to Council for ratification.

## THE COMMUNITY REFERENCE GROUP

Council would like to acknowledge the participation and input of the following people as members of the 2004 – 2009 Community Social Plan, Community Reference Group.



**Name:** John Hellyer

**Representing** (Member of): Men

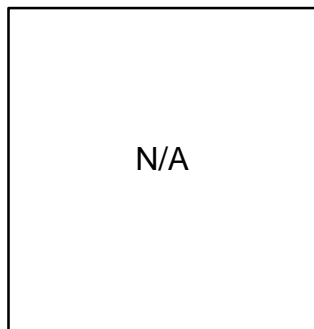
**Representing** (External Rep): Children, Young People

**Community Background:** I arrived in the Shire in 1982 and have been involved with Oakdale community since this time:

- 1983 Member of Oakdale School Committee,
- 1986/7 President Oakdale School Committee,
- Held position on Committees of Burratorang Lions Club and Burratorang Soccer Club,
- President for 10 years Macarthur Foster Parents,
- Currently President Oakdale School Committee,
- Volunteer Bus driver for Council's Community Bus.

**Why Joined the Reference Group:**

I have been active and interested in community all my life, I am always looking for ways to improve the life of those less able. The people of this Shire need people to be involved and committed to change and to make improvements in their quality of life and this is one of the main reasons for being on this Committee.



**Name:** Patrick Lock

**Representing** (Member of): Aboriginal and Torres Strait Islander

**Representing** (External Rep):

**Community Background:** Chairperson of Carwoola Council of Elders and member of Tharawal Land Council and ATSIC Sydney Regional Council.

**Why Joined the Reference Group:**

Indigenous input is needed at local government level.



**Name:** Lynn Newton

**Representing** (Member of): Women, Older People

**Representing** (External Rep): People with a Disability, People from a Culturally and Linguistically Diverse Background

**Community Background:** Live in the Shire for 13yrs and in Macarthur region for 31yrs, worked in community service/community development for 14yrs, reads the Bush Telegraph onto audio tape for people who have a vision impairment, Secretary of the Tahmoor Park Landcare Group.

**Why Joined the Reference Group:**

I feel strongly about the provision of excellent community services in the Wollondilly Shire. I believe that an effective Social Plan and some attainable and meaningful long term goals are not beyond the Wollondilly Community.



**Name:** Jean Newton

**Representing** (Member of): People with a Disability

**Representing** (External Rep):

**Community Background:** Chairperson of the Wollondilly Disability Access Committee since its formation, previous Member of the Warragamba/Silverdale Neighbourhood Centre and current Member of the Nepean Meals on Wheels, member of the Warragamba Business and Community Inc and Warragamba Senior Citizens, attendee at Wollondilly Community Safety Forum. I have also lived in Warragamba for 56yrs.

**Why Joined the Reference Group:**

As a retired, younger person (yes a baby boomer) I have the incentive to contribute to the betterment of my community.



**Name:** Keith Smith

**Representing** (Member of): Men

**Representing** (External Rep): Young People

**Community Background:** Lived and worked in the Shire for over 18yrs, local representative on Macarthur Area Assistance Scheme Local Ranking Committee for 2yrs, Thirlmere Public School P&C Executive for 8 yrs established SWOOSH out of school hours care service for Thirlmere, Executive member of Tourism Macarthur Cooperative, Working on developing a Macarthur Chapter of the Australian Decorative and Fine Arts Society, President of the Wollondilly Community Development Committee, member of the Wollondilly Youth Breakthrough Awards working group, member of the Yerrandrie Land Care Group.

**Why Joined the Reference Group:**

I am pleased to contribute in any way possible to the objectives in this review process.



**Name:** Carol Vleeskens

**Representing** (Member of): Women

**Representing** (External Rep): Culturally and Linguistically Diverse

**Community Background:** I have lived in Wollondilly Shire since 1980. Have worked in community services since 1975, primarily in South West Sydney. Areas of work include: drug and alcohol services, child protection, child and family services, community development, suicide prevention, community participation, health planning and service development. I am currently working as a consultant in the area of social welfare and health services and planning.

Recent voluntary activities include: community representative on Council's review of the Bush Telegraph (1997/98), member of the Wollondilly Shire Council Community Focus Groups (1998/2000), community representative – Macarthur Area Assistance Scheme (1987/89 and 2000). Currently representative for Macarthur in South Western Sydney Area Health Services Community Participation Program.

**Why Joined the Reference Group:**

I nominated for the Community Reference Group to support the 'passions' of:

- Involving community members in decision making about and planning for services in their community,
- Equity and access for marginalised groups in the community,
- Maintain the rural ambience of Wollondilly Shire.



*Community Reference Group, L-R Keith, Jean, Lynn, Carol and John*



## ABOUT THE COMMUNITY SOCIAL PLAN 2004 – 2009

The Community Social Plan 2004 – 2009 offers a range of planned and proposed actions as the basis for improving community wellbeing and services. The Plan also provides information and data about the Wollondilly Shire in regard to both strengths and assets of the Shire as well as need.

As the governing visioning document for planning in the Wollondilly Shire the Wollondilly Vision 2025 has provided the strategies identified within the Community Social Plan. Council's Management Plan 2004/05 – 2008/09 links directly to the Visioning strategies providing the actions within the Plan. Further actions are provided through Council's Community Service Team's forward planning.

The Community Social Plan has been developed in accordance with the requirements detailed under the Local Government (General) Amendment (Community and Social Plans) Regulations 1998.

This regulation was introduced to meet the commitment by the State Government and Department of Local Government to promote 'a more inclusive community by ensuring that government services are responsive to community need and diversity' (Social/Community Planning Guidelines, pg6).

The three key objectives to help meet this commitment are:

1. To improve council's ability to take into account the range of needs, within their communities when formulating their management plans.
2. To assist council's to provide or advocate for appropriate and accessible services and facilities for the benefit of their communities.
3. To increase the community's ability to monitor council's efforts to address the needs of the local community over time.

The Community Social Plan addresses the needs of the Wollondilly Shire through the four social justice principles outlined in the Social and Community Planning and Reporting Guidelines 2002:

1. Access,
2. Equity,
3. Participation, and
4. Rights

And within the context of community consultation themes and State and Federal Government strategies.

Specific community needs and issues are expressed through the seven mandatory target groups, these being:

1. Children,
2. Young People,
3. Women,
4. Older People,
5. People with a Disability,
6. People from a Culturally and Linguistically Diverse Background,
7. Aboriginal and Torres Strait Islanders.

Consultations held for the 2001 Community Social Plan and in further consultation and meetings with residents and community service providers throughout the past two years have consistently raised the request for Men to also be identified as a target group for the Wollondilly Shire. With this in mind Men have been added to the 2004 – 2009 Community Social Plan as a target group.

**People from a Culturally and Linguistically Diverse Background**

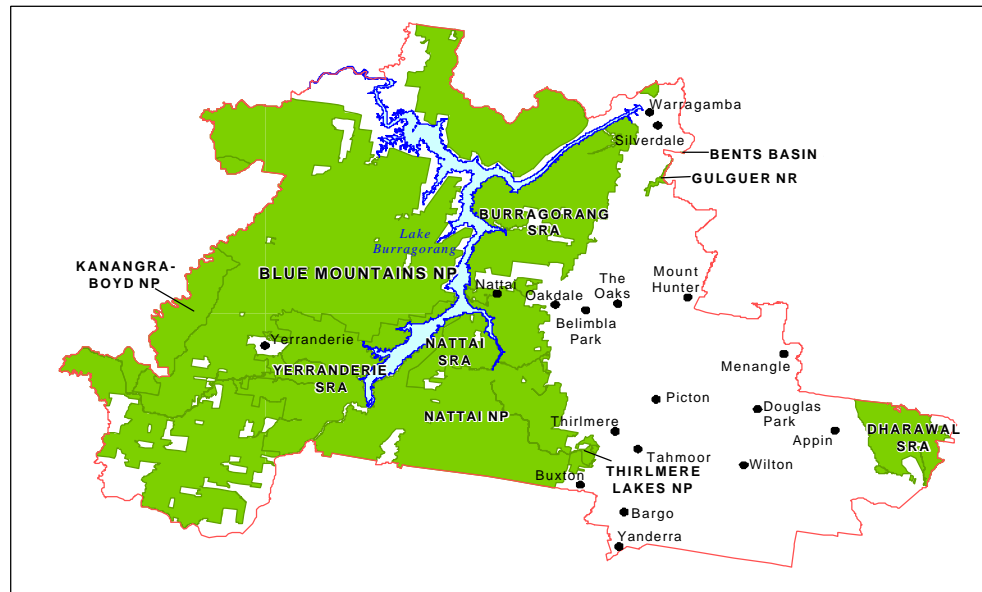
In the context of this document the term 'culturally and linguistically diverse background' not only refers to people born overseas both in English and Non English speaking countries, but also refers to the range of culture in lifestyle, religion or spirituality, ability, sexual orientation and family groupings.

**Aboriginal and Torres Strait Islanders**

In developing this document Council would like to acknowledge the Indigenous owners of this land and their original claim to the country traditionally known as Tharawal.

## INTRODUCTORY DEMOGRAPHICS

### Wollondilly Shire Council Local Government Area

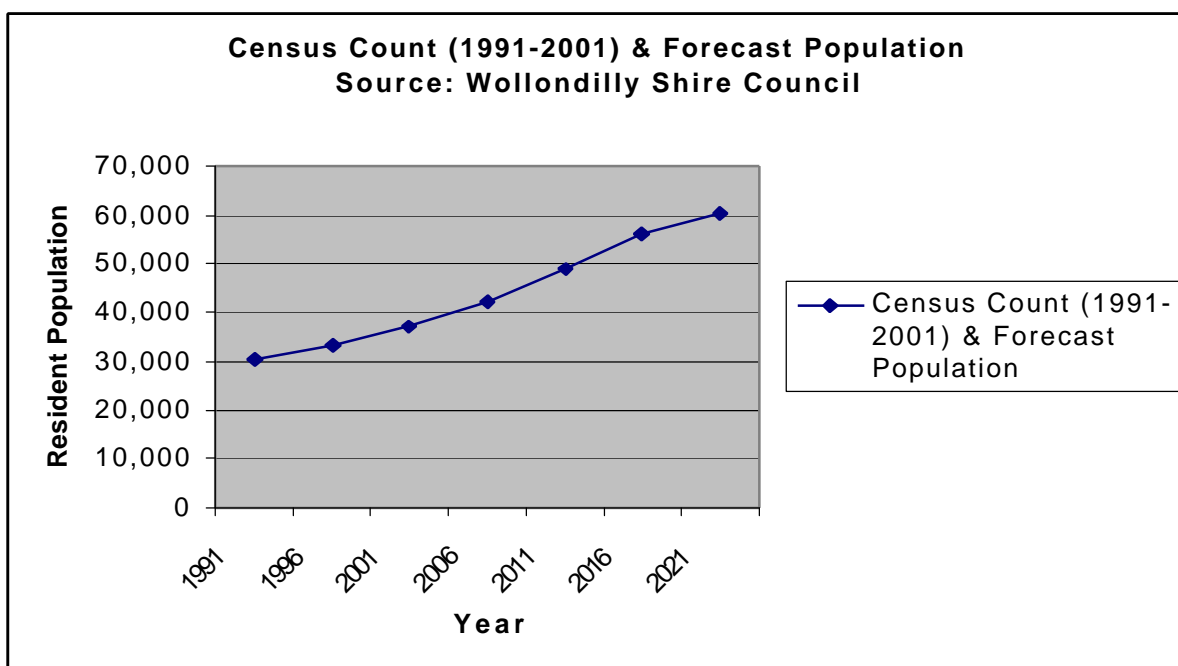


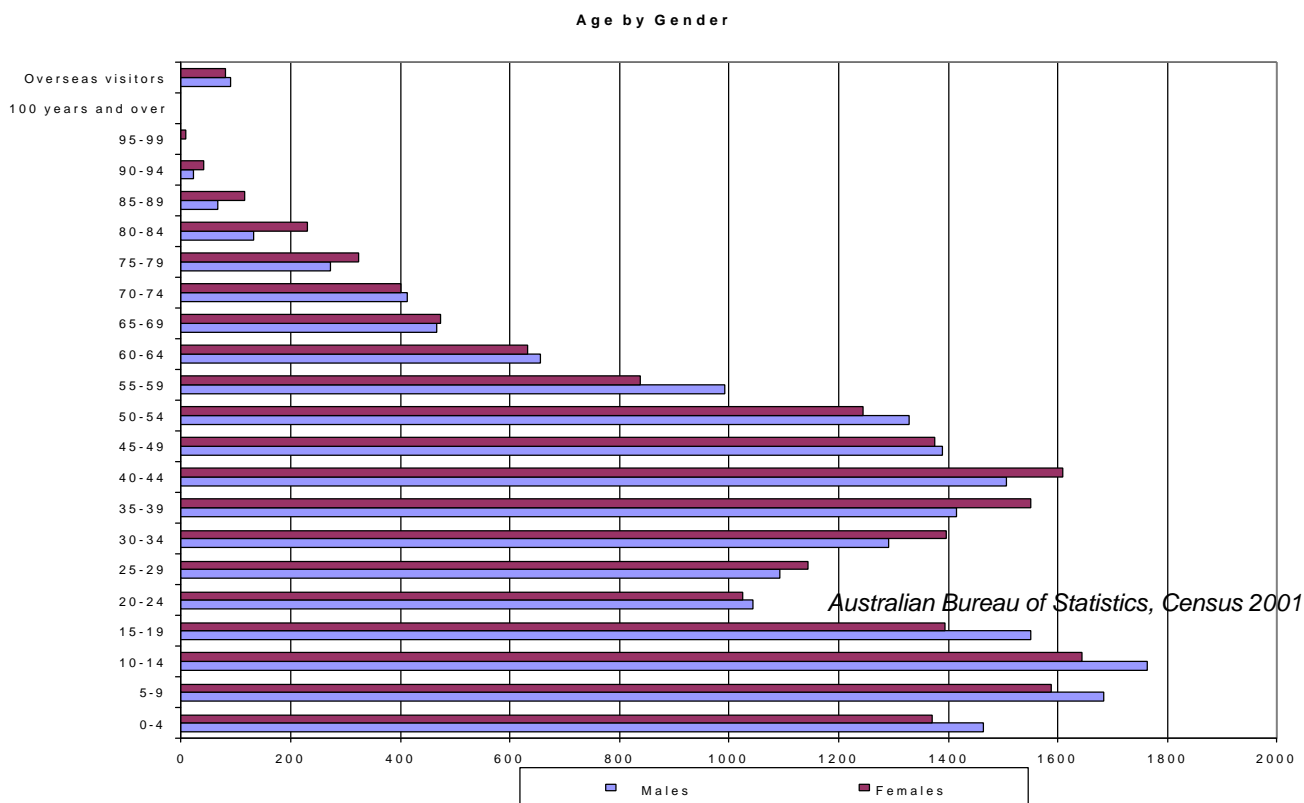
- The Wollondilly Shire covers 2550 sq km, much of which is open space. The Shire has 16 small towns and villages, the largest town being Tahmoor with a population of approximately 4,100.
- The Australian Bureau of Statistics estimates resident population at 38,981 (preliminary 30 June 2002), providing a relatively small rate base when compared with many city councils that have in the order of 100 000 people within 25-100 sq km.
- With this combination of size and population it becomes evident that Wollondilly's ability to fund what it wants and needs to do is extremely limited.
- Demand for services and facilities is changing with new residents from Sydney and surrounding local government areas accustomed to a greater level of service. The gap between the community's desire for services and Council's ability to finance them is increasing.  
*Wollondilly Shire Council Management Plan 2004/05-2008/09, pg 7*

**URBAN CENTRES – ESTIMATES 2004**

VILLAGE	POPULATION	DWELLINGS
Appin	1,530	495
Bargo	3,659	1,223
Buxton	1,716	564
Douglas Park	900	277
Menangle	320	89
Mount Hunter	249	79
Oakdale	1,095	354
Picton	3,413	1,228
Silverdale	3,239	954
Tahmoor	4,533	1,609
The Oaks	1,658	527
Thirlmere	2,941	972
Warragamba	1,309	510
Wilton	496	158
Yanderra	597	200

**POPULATION**





- Wollondilly's largest five-year age groups in 2001 were:
  - 10-14 year-olds (3,407),
  - 5-9 year-olds (3,272), and
  - 40-44 year-olds (3,114).
  
- 'This classifies the Wollondilly age profile as being a mixture of both a new community of young families and a more established community of older families' *Wollondilly Shire Council Community Profile, 2002*

**WOLLONDILLY CHARACTERISTICS 2001 COMPARISON TO SYDNEY**

Smaller share of aged population >55yrs		Lower average weekly income	
<i>Wollondilly</i> 16.5%		Males	
<i>Sydney</i> 22%		<i>Wollondilly</i> \$663	
		<i>Sydney</i> \$708	
Larger primary school age group 5-11		Females	
<i>Wollondilly</i> 12.5%		<i>Wollondilly</i> \$384	
<i>Sydney</i> 9.5%		<i>Sydney</i> \$459	
Larger high school age group 12-17		Higher level owning/purchasing dwelling	
<i>Wollondilly</i> 10.6%		<i>Wollondilly</i> 78.6%	
<i>Sydney</i> 8%		<i>Sydney</i> 62.7%	
Larger % of people with Australian ancestry		Lower average mortgage cost/month	
<i>Wollondilly</i> 49%		<i>Wollondilly</i> \$1270	
<i>Sydney</i> 31%		<i>Sydney</i> \$1470	
Fewer persons born overseas		Higher average household size	
<i>Wollondilly</i> 14%		<i>Wollondilly</i> 3.42	
<i>Sydney</i> 33%		<i>Sydney</i> 3.27	
Larger indigenous population			
<i>Wollondilly</i> 1.6%			
<i>Sydney</i> 1%			

**Selected Averages**

Median age	33 years
Median monthly housing loan repayments	\$1,000-\$1,199
Median weekly rent	\$150-\$199
Median weekly individual income	\$400-\$499
Median weekly family income	\$1,000-\$1,199
Median weekly household income	\$800-\$999
Mean household size	3 persons

*Note: Overseas visitors are excluded from these calculations.*

## ISSUES DATA TEMPLATE

The following section of the Community Social Plan contains the main body of information for the Plan. This information is located under the issue areas of:

1. Transport,
2. Health,
3. Employment,
4. Education,
5. Information,
6. Participation,
7. Housing, and
8. Community Services and Facilities.

All information provided has been presented to give a picture of not only the issues but the context in which each particular issue sits at a local, state and federal level. Council strategies and actions for each issue are also included in this section.

The format for each section is as follows:

### ISSUE HEADING eg Transport

#### 1. Snapshot or current status of the issue

#### 2. Access

Where services are located within or relative to the Shire.

#### 3. Equity

The 'fair' and 'reasonable' access to services and the capacity of individuals to gain access to those services.

#### 4. Participation

The degree to which residents have opportunity to input into or use a service.

#### 5. Community Beliefs/Rights

Statements of **assumptions** or **expectations** that underline the motivation towards seeking increasing or improved service delivery.

#### 6. Community Consultation

Community statements and comments directed to the Wollondilly Shire Council during a range of community consultations.

#### 7. State and Federal Government Strategies, Initiatives and Policies

Strategies, Initiatives and Policies relevant to the issue area that may have an impact on the provision of services for that issue. The external influences that may influence or override Council's opportunities or control in effecting improvement in regard to a given issue.

#### 8. Actions and Strategies

List of approved Council strategies and actions through its Visioning 2025 and Management Plan and potential Council and Community actions for future consideration.



## ISSUES DATA SECTIONS

TRANSPORT \_\_\_\_\_ SECTION 1

HEALTH \_\_\_\_\_ SECTION 2

SAFETY \_\_\_\_\_ SECTION 3

EMPLOYMENT \_\_\_\_\_ SECTION 4

EDUCATION \_\_\_\_\_ SECTION 5

INFORMATION \_\_\_\_\_ SECTION 6

PARTICIPATION \_\_\_\_\_ SECTION 7

HOUSING \_\_\_\_\_ SECTION 8

COMMUNITY SERVICES AND FACILITIES \_\_\_\_\_ SECTION 9

# SECTION 1 - TRANSPORT

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Community Beliefs/Rights .....	13
Strategies and Actions .....	14





## TRANSPORT

- Made up of a series of small villages, the Wollondilly Shire is spread throughout a large geographical area with approximately one hour's private vehicle travel between the northern and southern most villages.

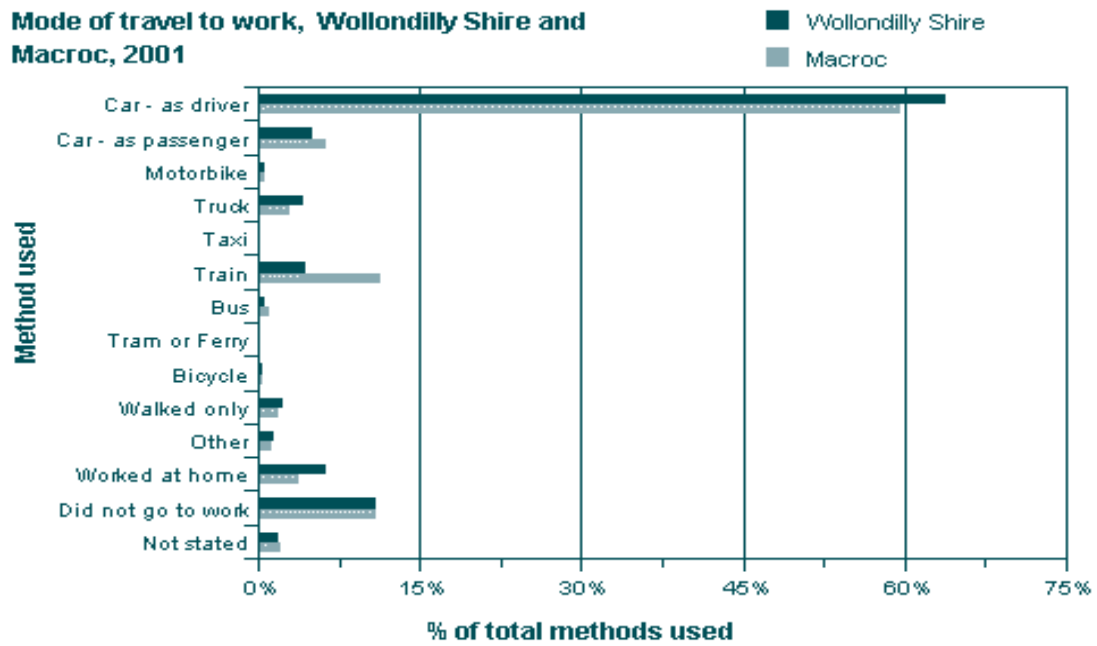
Many of these villages are isolated with no rail service, and limited bus services.

- The population of Wollondilly travel in many directions to reach the major town centres of Campbelltown, Camden, Mittagong/Bowral, Wollongong and Penrith to access work, health, commercial, social, recreational and educational facilities.
- With increasing population pressures in recent years and forecast population increases, much more is needed to:
  - update public transport infrastructure within Wollondilly and the Macarthur region,
  - encourage opportunities for transport alternatives and
  - reduce travel demand by improving local facilities.
- Transport is one of the most significant ongoing issues for the Wollondilly community and the Macarthur Region. Transport has been raised by all three local Macarthur Council's (Campbelltown, Camden and Wollondilly) within their existing and developing Community Social Plans and by the Macarthur Regional Organisation of Councils (MACROC) who have identified, developed and implemented a transport improvement lobbying strategy for Macarthur.
- A number of non government research projects and reports have been developed over past years including:
  - Macarthur Area Assistance Scheme Community Transport Strategy, Macarthur Area Assistance Scheme, 1992
  - Report on Current Status of Transport Disadvantage in Macarthur, Macarthur Transport Development Project, 1996
  - Grass Roots Transport Issues in Macarthur, Macarthur Community Transport (now South West Community Transport), 1998
  - Transport Needs and Issues in the Macarthur Region, MACROC, 2000
  - Transport to Access Health Services Rural and Remote NSW, New South Wales Council of Social Services (NCOSS), 2001

All of which identify a similar lack of service delivery.

- Recently resident actions groups such as the Southern Highlands Rail Users Group have become active in lobbying for continued and improved rail service delivery.
- There are a number of reasons why people use different modes of transport including:
  - the availability of affordable and effective public transport options;
  - the number of motor vehicles available from within a household; and
  - the travel distance, which for example, can allow people to walk or bicycle.
- Over 60% of Wollondilly's working population travel to work by private vehicle (Australian Bureau of Statistics, Census 2001).

**Mode of travel to work, Wollondilly Shire and MacroC, 2001**

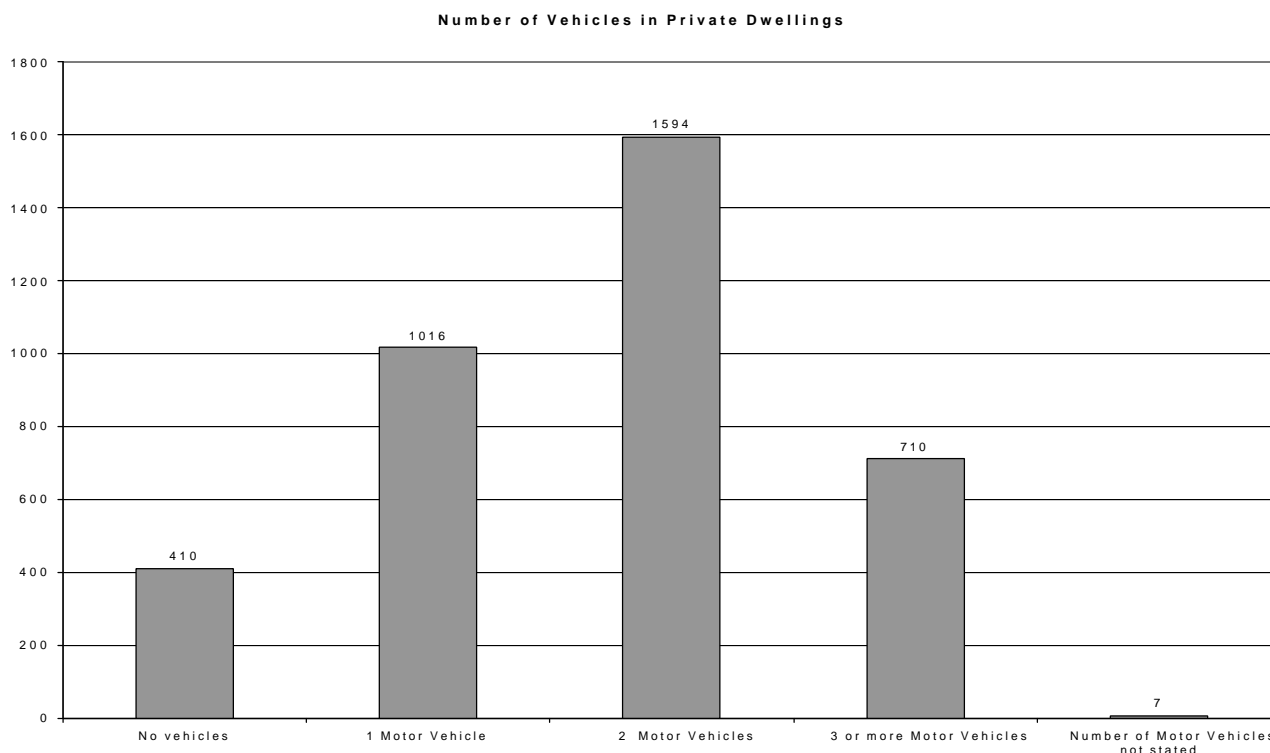


MACROC Community Profile, MACROC Website

**ACCESS**

**ROAD**

- Access to road use is predominantly through private vehicle or bus. Wollondilly has a high proportion of private vehicle ownership with 61.65% of households having two or more vehicles.
- Other forms of road access in Wollondilly include bicycle and horse transport.



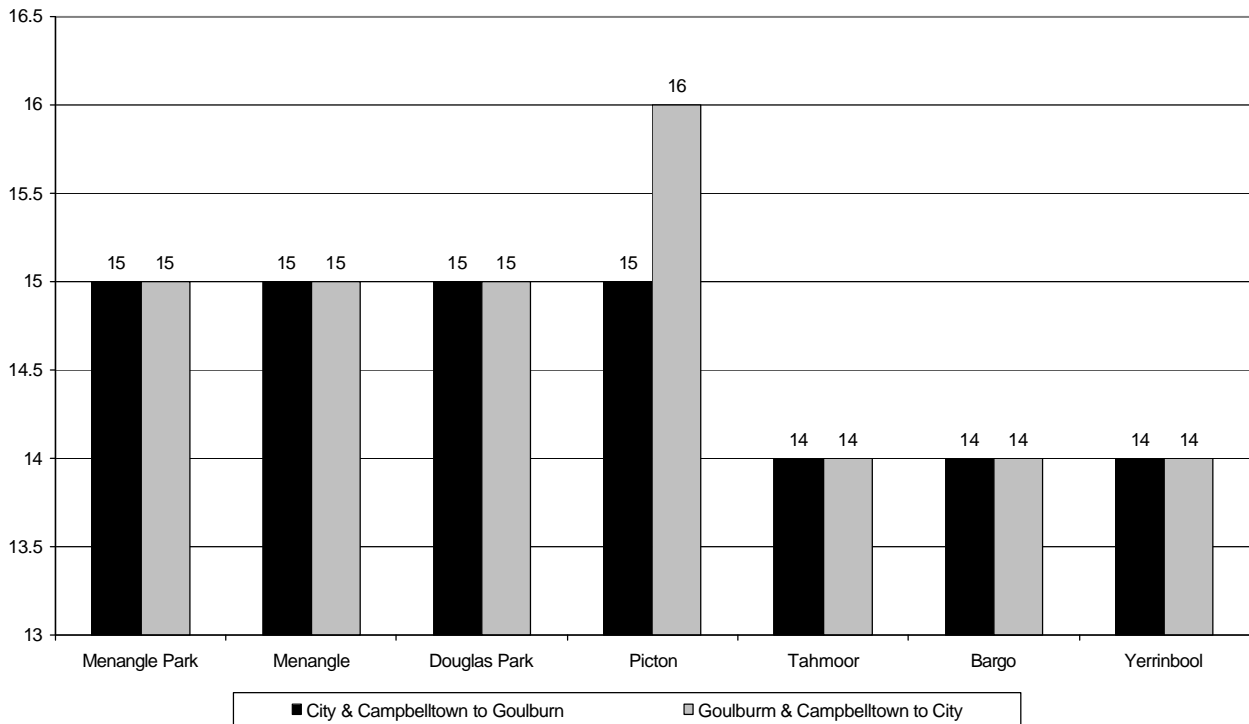
*Australian Bureau of Statistics, Census 2001*

- Some road improvements in recent years include the extension of the M5 east and the Sydney orbital network.

**RAIL**

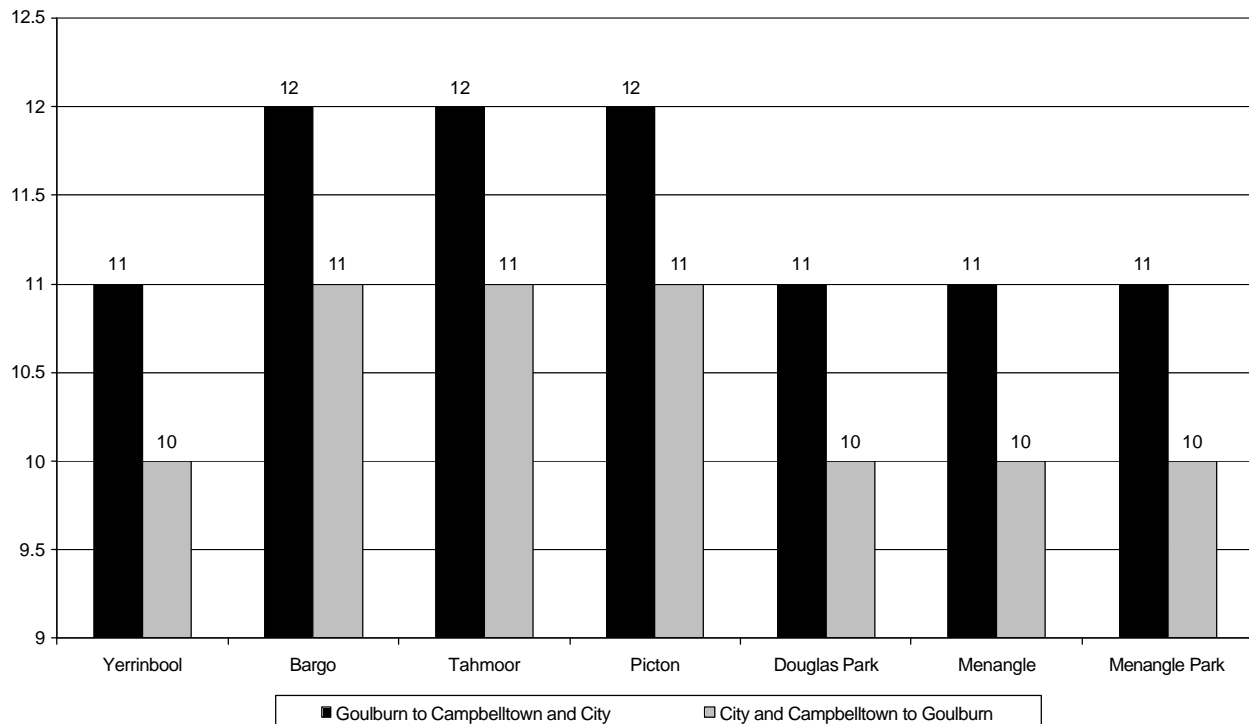
- A railway network runs through the southern part of the Shire, with stations at Menangle Park, Menangle, Douglas Park, Picton, Tahmoor and Bargo.
- Weekday services are most frequent to Picton with weekend services favouring Bargo, Tahmoor and Picton over Menangle and Douglas Park.
- These services continue south west to Bowral and the Southern Highlands.
- Most train travel to and from the city also requires changeovers at Campbelltown and Central stations.
- The villages of Warragamba and Silverdale having access to Penrith Train Station are able to utilise the train lines direct to the city.

Number of Services In and Out of the Shire Monday to Friday



Data from timetables published by Railcorp February 2004, [www.railcorp.nsw.gov.au](http://www.railcorp.nsw.gov.au)

Number of Services In and Out of the Shire Weekends



Data from timetables published by Railcorp February 2004, [www.railcorp.nsw.gov.au](http://www.railcorp.nsw.gov.au)

- Some improvements for the Macarthur Region over recent years have resulted in:
  - Wheelchair access to Campbelltown Rail Station.
  - Campbelltown to Blacktown rail link via Parramatta.
  - Sydney West Airport rail link.

However, these improvements are of little assistance to Wollondilly residents if they are unable to reach Campbelltown Station.

- The provision of parking at local rail stations is also becoming an issue, in particular for residents commuting to work, with demand higher than current space availability.

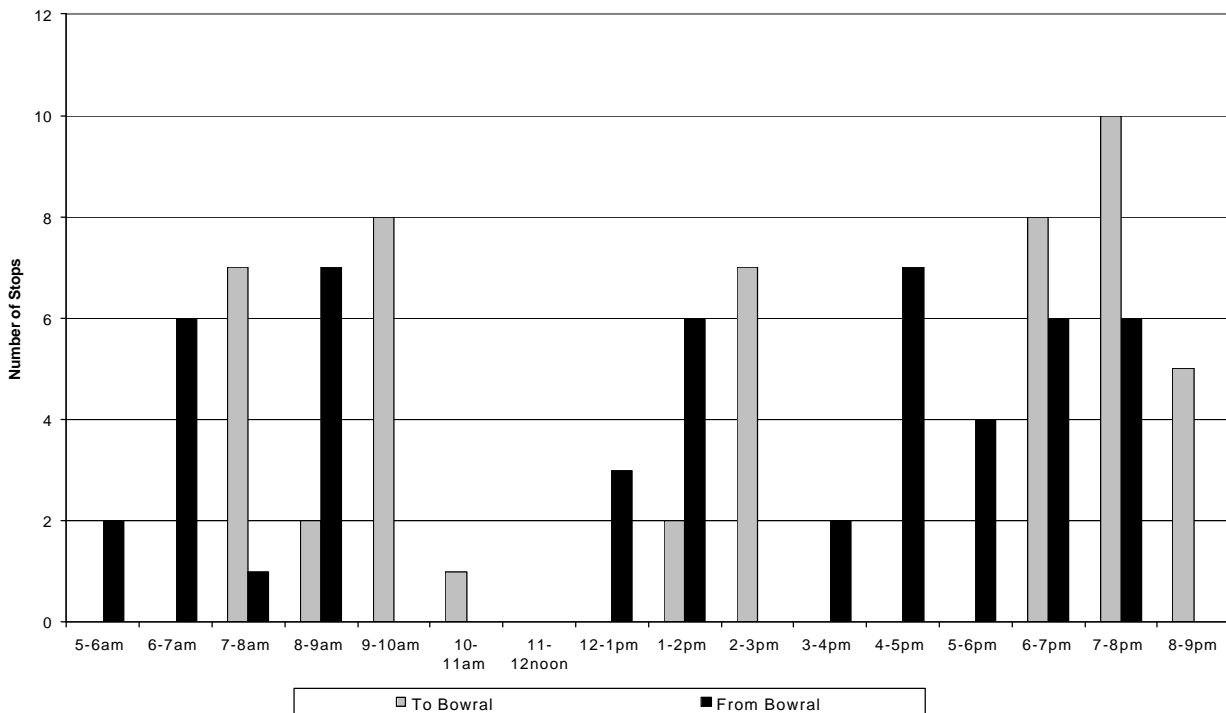
**People with a Disability**

- There are no accessible rail stations within the Wollondilly Shire. Both Bargo and Tahmoor are noted as being wheelchair access assisted due to the steep grade of their access ramps.
- State Government has developed an action plan for improving access to public transport facilities. To date no facilities within Wollondilly have been included in this plan.

**BUS**

- Buses are operated privately with services provided through Westbus, Busways and Picton and Berrima Buslines.
- Many local villages are serviced by school buses, offering morning pick up and afternoon drop off, with no services operating in school holidays. A private bus service replaces the old train loop-line from Bowral to Picton.

**Picton - Bowral Loopline Bus**



Data from timetables published by Railcorp February 2004, [www.railcorp.nsw.gov.au](http://www.railcorp.nsw.gov.au)

- Attachment A provides a map showing bus routes throughout the Wollondilly Shire.
- Wollondilly Council provides access to a 24 seater community bus for utilisation by non profit community groups. This bus allows community groups a cost effective option for transportation of group members to a variety of social, recreational, support and welfare services.
- Over the past 12 months Council's Community Bus was utilised by 61 local community groups making 222 trips both inside and outside the Shire.

#### **People with a Disability**

- Picton Buslines currently has one wheelchair accessible bus and are waiting on delivery of a second accessible vehicle in March 2005. Passengers are assisted in using this service and where possible bus runs are able to be slightly altered to assist passengers in accessing the service.

#### **TAXI**

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- Taxi access while available, is limited when compared to the bordering local government areas of Camden and Campbelltown with only one taxi company servicing the Shire, Tahmoor and District Taxi's.
- Tahmoor and District Taxi's operate six vehicles throughout the Wollondilly Shire, one being wheelchair accessible.

#### **ALTERNATE – CYCLEWAYS AND PEDESTRIAN SHARED PATHWAYS**

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- Wollondilly currently has approximately 5.8km of off road cycleway and a range of on road cycleways to facilitate access by alternate transport options.
- Cycleways and shared pathways provide valuable safe and independent transport options to access services and facilities within existing village boundaries and those that are in the close geographical vicinity.
- The geographical distances found within and across the borders of Wollondilly require a range of transport options both within the boundaries of the village area and for access to employment, educational and recreational options farther afield.

## EQUITY

### Older People and People with a Disability

- Many forms of disability result in high dependency on public transport or supported transport, which within the context of Wollondilly means limited access to social, health, employment and educational opportunities. Leading to geographical and social isolation.
- Services such as South West Community Transport and Picton Neighbour Aid provide some transport options however, as the population grows and ages, further funding will be required to meet the transport needs of the Wollondilly community.

## ROAD

### Young People

- Young people often have limited access to private vehicle use due to age (too young for a driving licence) and economic status (limited opportunity for paid work with income significant enough to afford own vehicle due to educational commitments or lower paying jobs), leading to:
  - a heavy reliance on public transport infrastructure,
  - increased pressure on parents, friends or family to provide private transport options; and
  - isolation from social, educational, recreational and employment opportunities.
- Where young people are able to access a private vehicle for their personal use, they are significantly over represented in crash statistics within the Shire.

## RAIL

- Community groups such as the Southern Highlands Rails Users Group provide important lobbying to State government regarding issues of equity for local residents. The extent, efficiency and cost of rail service delivery is reflected in the level of anger and frustration experienced by many commuters to and from the Wollondilly Shire.

## BUS

- Council's community bus provides a cost appropriate option for local community groups with local trips costing \$18.70 and journeys outside the Shire \$36.80, plus petrol.

### Aboriginal and Torres Strait Islanders

- Access to after hours transport is now provided in the Campbelltown area by the Campbelltown Night Patrol Bus Service. This bus service is primarily targeted at the Aboriginal and Torres Strait Islander community providing safe and free transport home throughout the Campbelltown area. The service is currently seeking further funding to extend into the Wollondilly and Camden areas.
- The Walomi Aboriginal Community Transport, auspiced by the South West Community Transport, provides transport services to Aboriginal frail aged, younger people with disabilities and their carers across South West Sydney.

**TAXI**

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- In the absence of significant after hours public transport options the reliance on taxi availability and other alternate vehicle transportation increases. While some courtesy bus services are provided through a number of Wollondilly based clubs and pubs, these are limited in number.

**ALTERNATE – CYCLEWAYS AND PEDESTRIAN SHARED PATHWAYS**

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- Currently cycleways and shared pathways cover a comparatively small area of the Wollondilly Shire, however Council's Alternate Transport Committees long term plan for the Shire outlines planning for the development of future cycleways and shared pathways which are then reflected in Council's Management Plan.

## PARTICIPATION

- The geographical isolation of residents from major education, training, employment and social opportunities creates a requirement to travel outside the Shire in order to access these services.
- While some local clubs and pubs provide courtesy bus services to and from residents homes, access to safe and reliable transport after hours, in particular for social and recreational purposes is significantly lacking within, as well as to and from the Shire.
- Limited employment and educational opportunities in the area require most residents to commute to work. A heavy reliance on the private vehicle as evidenced in Australian Bureau of Statistics information, (see page18) would indicate that current public transport services are not meeting the transport needs of our working population.
- Limited inter-village transport (Bowral/Picton Loopline service – southern part of Shire only), or connections (ie cycleways, shared pathways) restrict opportunity for residents reliant on public transport, to participate in social, recreational, commercial, health, educational or employment opportunities within the Shire. When able to be accessed via public transport these opportunities are often outside of the Shire, thereby decreasing opportunity for families and individuals to participate in community life within their local area.
- Local Community Transport is provided by South West Community Transport, Walmoi Aboriginal Community Transport, Neighbour Aid and some South West Sydney Area Health Services.

However, community transport options are limited to those that fit the Home and Community Care criteria of frail aged or people with a disability, creating a gap in services for others with high transport needs such as children, well older people and young people.

## ROAD

- An extensive road system within Wollondilly provides residents with vehicle access opportunity to travel throughout the entire Shire, often with a number of alternate routes. This provides opportunity for participation by community in the full range of services and activities available to them within and outside the Shire.
- Wollondilly's roads while maintained by Council are funded by both Local and State government. State roads such as Burragorang, Picton and Barkers Lodge Rd receive 100% State funding while regional roads such as Remembrance Drive, Argyle Street and Menangle Roads, receive 50% State funding only.
- Council's Road Safety Committee is made up of local residents who work closely with Council staff to develop and implement road safety strategies and projects for the Wollondilly Shire. The Road Safety Group have been involved in activities such as; the annual U Turn the Wheel Program and Shire Day.

## RAIL

- The lack of after hours rail transport is limited by the number of stops coming into and out of the Shire, with Picton Station being the only station receiving all services.

On weekdays the last services to stop at all stations within the Shire are:

- From the Shire into the City between 10.30pm and 11.30pm (Thursday and Friday).
- From the Shire into the City between 9.00pm and 10.00pm (Mon, Tues and Wed).
- From City into the Shire between 10.30pm and 11.30pm.

On weekends the last services to stop at all stations within the Shire are:

- From the City into the Shire between 10.30pm and 11.30pm.
- From the Shire into the City between 10.30pm and 11.30pm (Saturday only)
- From the Shire into the City between 9.00pm and 10.00pm (Sunday)

- How to contact: [www.railcorp.nsw.gov.au](http://www.railcorp.nsw.gov.au) Ph. 8202 2000

## **Bus**

- How to contact:
 

Busways	<a href="http://www.busways.com.au">www.busways.com.au</a>	Ph. 4625 8922
Berrima Buslines	<a href="http://www.berrimabuslines.com.au">www.berrimabuslines.com.au</a>	Ph. 4871 3211
Picton Buslines	<a href="http://www.pictonbuslines.com.au">www.pictonbuslines.com.au</a>	Ph. 4677 1564
Westbus	<a href="http://www.westbus.com.au">www.westbus.com.au</a>	Ph. 9890 0000
- Community Transport:
 

South West Community Transport	Ph 4629 6888
Walomi Aboriginal Community Transport	Ph 4629 6827
Picton Neighbour Aid	Ph 4677 2695
Warragamba Neighbour Aid	Ph 4774 2589

## **TAXI**

- The flexibility provided through use of a private taxi transport allows a greater degree of participation within the community than utilising public transport options. However, the limited number of taxi's available and the geographical distances to cover within the Shire makes this a difficult and expensive option.

## **People with a Disability**

- The availability of an accessible taxi has greatly improved opportunity for people with a mobility disability to participate within the Shire. This has been evidenced by Council through providing access to meetings for members of its Disability Access Advisory Committee.

## **ALTERNATE – CYCLEWAYS AND PEDESTRIAN SHARED PATHWAYS**

- In the absence of significant after hours public transport options, the reliance on taxi availability and other alternate vehicle transportation increases.

The availability of safe, accessible pathways and cycleways within the village community provide access for the use of local recreational and social activities after hours.

- For those who are at greatest risk of transport disadvantage such as, young people, older people and people with a disability, the presence of cycleways, shared pathways and other forms of alternate transport are vital to ensuring opportunities for participation and connection with community.

## COMMUNITY BELIEFS/RIGHTS

- The right to safe and appropriate transport services.
- The right to accessible transport services.
- The right to timely and efficient transport services.
- The right to affordable transport services.
- The right to transport services that meet the travel needs of the Wollondilly community.

## PUBLIC COMMENTS AND THEMES FROM COMMUNITY CONSULTATIONS

- The following comments came from the Tahmoor Visioning Workshop, February 2003:
  - Lack of public transport and infrastructure (*Issue*)
  - Create and maintain public transport systems (*Issue*)
  - Access to services, transport and community organisations (*Issue*)
  - Trips to City in Under an Hour – On the Hour! (*Desired Headline*)
- The following comment comes from The Oaks Visioning Workshop, February 2003:
  - Road, traffic and transport infrastructure planning (*Issue*)
- The following comment comes from the Appin Visioning Workshop, February 2003:
  - Dislike of traffic, poor roads and lack of public transport (*Issue*)
- The following comments came from the Douglas Park Visioning Workshop, February 2003:
  - Improved transport systems (*Issue*)
  - Insufficient and badly maintained public transport services and facilities (*Issue*)
  - Transport systems (*Issue*)
- With increase in population will services such as health and transport also be made available to support our local government area? Also support for youth in the area to find employment needs to be a priority. *Council Survey of funded Child and Community Services, June 2004*
- We are limited with the transport our volunteers can provide - Unable to cater for people in wheelchairs or transport to hospital or doctors where any medical treatment may be needed. More wheelchair accessible and medical related transport is needed. *Council Survey of funded Child and Community Services, June 2004*

## STATE GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES

- Action for Transport 2010
- Road Safety 2010
- School Student Transport Scheme.
- Current review to reduce frequency of Trains to Southern Highlands.
- Metro Strategy
- Sydney Canberra Corridor Strategy
- Taxi Subsidy Scheme
- NSW Transport for Health – Implementation Framework 2002, this project is currently being implemented in Rural areas across NSW. Wollondilly not current included in the initial funding.

## FEDERAL GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES

- National Charter for Integrated Land Use and Transport Planning.
- National Road Safety Strategy 2001-2010.

## STRATEGIES AND ACTIONS

Council's Visioning 2025 strategy was developed as a twenty year plan for the strategic planning of development within the Wollondilly Shire.

Council's Management Plan presents financial planning for the next five years with annual reviews to ensure the relevancy of the document.

The Community Social Plan is a five year plan for the social landscape of the Shire. It is therefore anticipated that not all the Visioning strategies listed below will be addressed within the first five years of Social Planning for Wollondilly. Financial considerations through the Management Plan are planned within a similar five year framework to the Community Social Plan.

### COUNCIL 2025 VISIONING - KEY STRATEGIES

S6.3 Consolidate existing town/village centres to maximise activity and transport access

S7.4 Develop integrated off road movement networks including walking tracks, cycleways, bushwalking trails and bridle paths.

S8.2 Lobby for improved funding support from State and Federal governments to improve and maintain the road and other transport systems

S8.3 Lobby for increased frequency of rail and bus connections from major towns to regional centres (such as Campbelltown, Camden-Narellan, Penrith, Wollongong, Southern Highlands) and facilities (such as hospitals, schools, universities, employment and business centres)

S8.4 Lobby for railway station and buses that enable people with transport disabilities to have full access

S8.5 Improve pedestrian and cycleway connections to rail and bus infrastructure and key destination points (including schools, shops, community centres and recreation areas)

S8.6 Ensure services and facilities are concentrated in existing towns and are services by public transportation

### COUNCIL MANAGEMENT PLAN ACTIONS 2004/05

#### Access

- Upgrade current community bus with an accessible bus. (*Vision 9*)
- Shared path/cycleways – Bargo, Avon Dam Rd. (*Vision 7*)
- Shared path/cycleways – Appin Rd, Rixon Rd to Sportsground. (*Vision 7*)

#### Equity

- New footpath construction. (*Vision 8*)
- Bus and Taxi Facilities. (*Vision 8*)

**COUNCIL 2025 VISIONING - KEY STRATEGIES****COUNCIL MANAGEMENT PLAN ACTIONS 2004/05**

- S8.7 Explore light rail connections along redundant rail corridors connecting existing towns and connections to Campbelltown regional centres.
- S8.8 Explore opportunity to direct development contributions into improved transport infrastructure including public transport services

**OTHER PROPOSED COUNCIL ACTIONS**General

- Continue to investigate and implement alternate transport options that are appropriate to the Wollondilly Shire.
- Develop an integrated transport plan and implement the plan as resources and Council priorities. (*Vision 8*)
- Implement Council's road safety and traffic management plans. (*Vision 8*)

Access

- Explore options for establishment of a car pool cooperative to gain efficiencies in car transport options.
- Maintain the efficient running and delivery of the Council Community Bus and its volunteer drivers.

Equity

- Support the Southern Highland Rail Users Groups – advocacy group for increased timetabling.
- Council to lobby State and Federal government for funding and improved public transport connections where opportunity arises.

Participation

- Continued Councillor representation on MACROC.
- Continued operation of Council's Alternate Transport Committee, including Community Service Team representation.
- Continued operation of Council's Local Traffic Committee.
- Work with relevant police local area commands to develop and implement strategies to improve road safety within Wollondilly – in particular in regard to young drivers.
- Work in partnership to continue the U Turn the Wheel and other relevant road safety programs.
- Continue to support the work of Council's Road Safety Group.

**PROPOSED COMMUNITY ACTIONS**

These actions have been developed through information and feedback from community consultations and submissions to the *First Draft* Community Social Plan.

- Community action to support a community project to establish a Transport Project Officer.
- Car pooling.
- Coordination of all Community Buses and their associated volunteer drivers.
- Form an Action Group to lobby for more funds for transport.
- Lobby bus companies to provide routes based on need in particular Picton to Campbelltown route.
- Lobby State and Federal government regarding Wollondilly's transport needs.

# SECTION 2 - HEALTH

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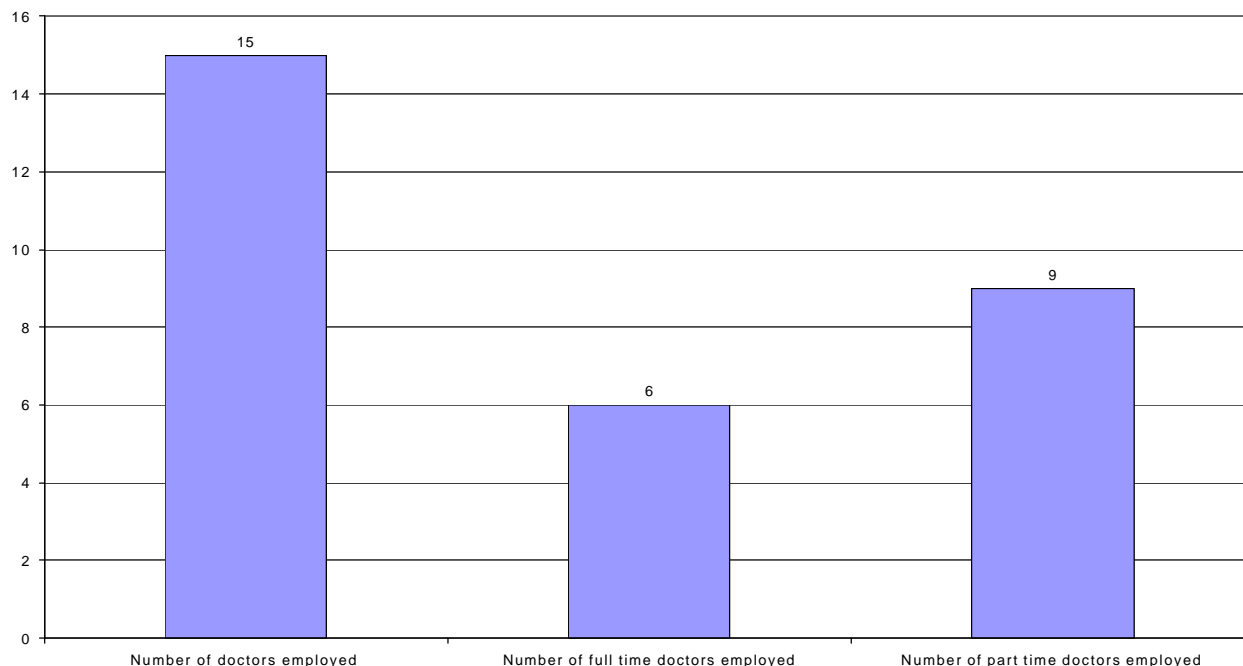




## HEALTH

- The Wollondilly Community Health Centre, located in Tahmoor, is the primary government source of medical facilities within the Wollondilly Shire. The Health Centre provides:
  - Women’s Health,
  - Speech Pathology,
  - Palliative Care,
  - Dietetics,
  - Child & Family Services,
  - Audiometry Service,
  - Dental Clinic,
  - Diabetes Education,
  - Counselling,
  - Podiatry,
  - Traxside Youth Health Service.
  
- Seven private medical practices operate within the Wollondilly Shire. These facilities are located in; Tahmoor, Picton, Bargo, Wilton, The Oaks and Warragamba/Silverdale.
  
- A survey of local doctors surgeries was undertaken by Council in April 2004, for the Community Social Plan. Of the seven medical practices surveyed five responses were received, the details of which follow below.
  
- Of the fifteen General Practitioners employed within the Shire six work full time with the remaining nine working between seven and twenty five hours per week. *Wollondilly Shire Council, Community Social Plan Survey, April 2004*

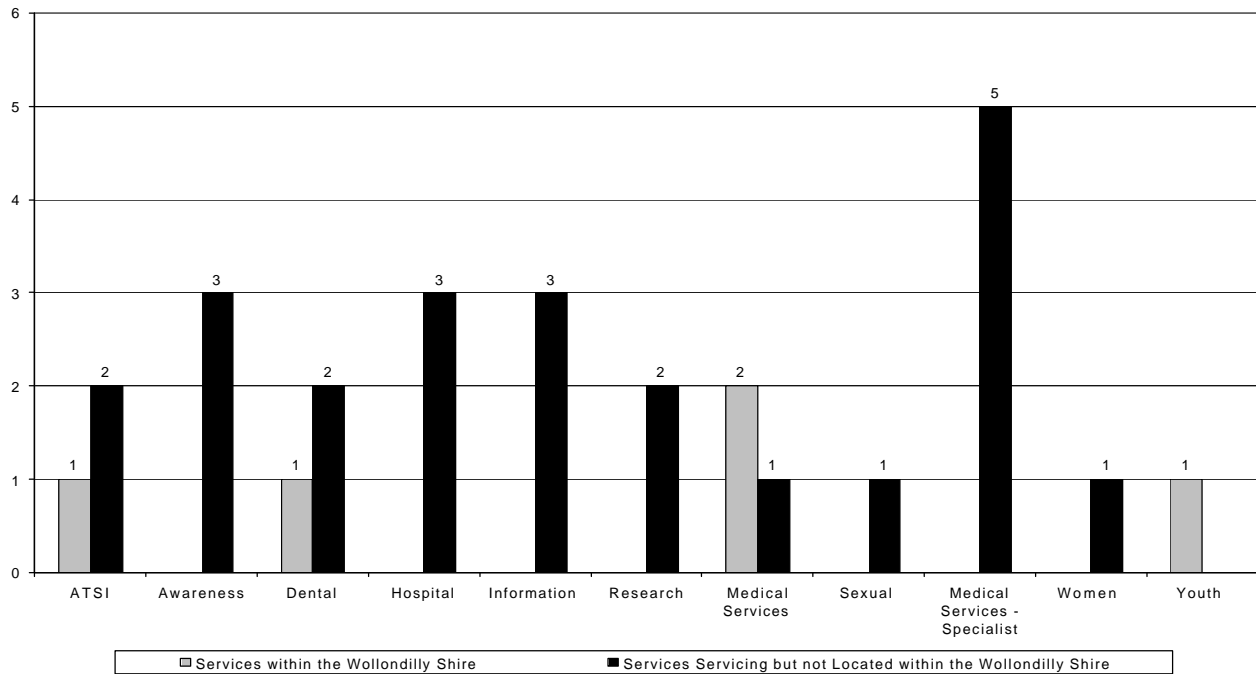
Number of General Practitioners within the Wollondilly Shire



*Wollondilly Shire Council, Community Social Plan Survey, April 2004*

- There are a range of medical services available to Wollondilly residents, however most are currently located outside of the Shire.

Health Services of Wollondilly



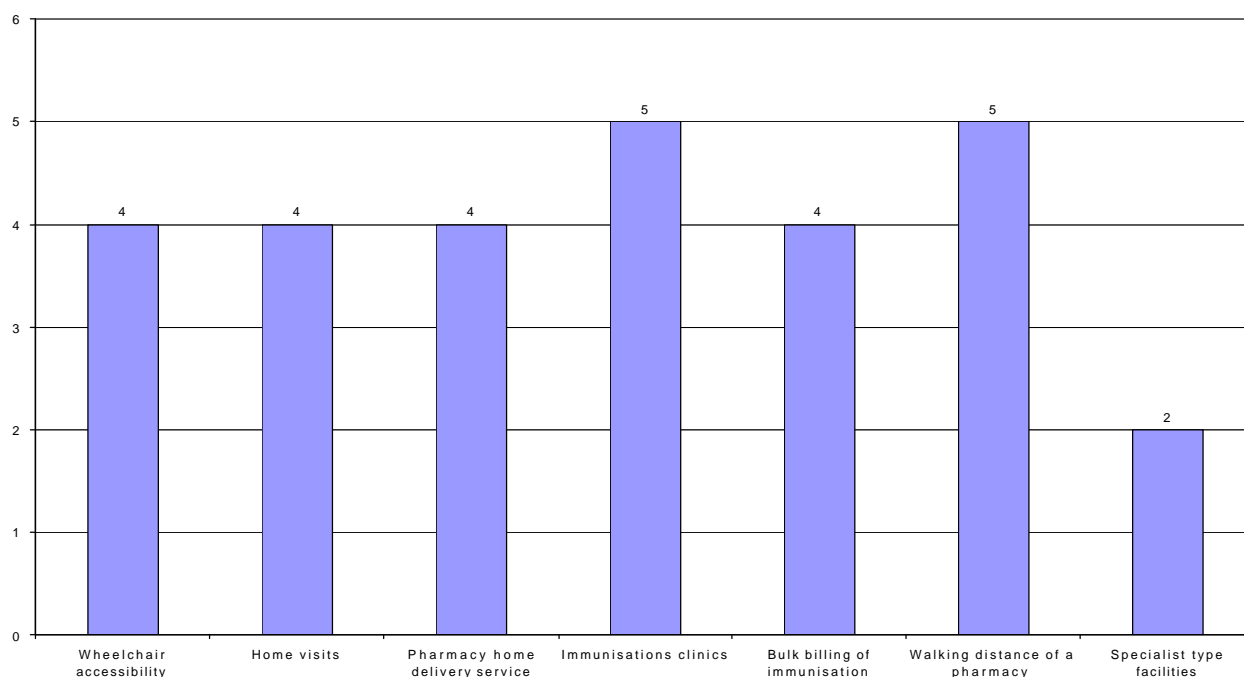
Wollondilly Shire Council, Community Directory, June 2004

- Two ambulance services operate from within the Wollondilly Shire, based at Warragamba and Picton.

**ACCESS**

- Additional services provided by local Wollondilly General Practitioners include:
  - immunisation clinics,
  - X-Ray,
  - Nursing services,
  - Pathology and
  - Visiting paediatrician. *Wollondilly Shire Council, Community Social Plan Survey, April 2004*
  
- Four of the five surgeries also indicated that they had:
  - wheelchair accessibility,
  - home visiting and/or
  - home prescription delivery service. *Wollondilly Shire Council, Community Social Plan Survey, April 2004*

General Practitioner Services within the Wollondilly Shire



*Wollondilly Shire Council, Community Social Plan Survey, April 2004*

- Wollondilly is serviced by four public hospitals, located in Penrith, Camden Campbelltown and Bowral. The private hospitals of Bowral, Macarthur and Nepean also service Wollondilly, all of which are located outside the Shire.
  
- While a number of General Practitioners and some specialist services are available in Wollondilly, a proportion of residents still remain a significant distance from basic medical services such as General Practitioners and hospitals.
  
- The Wollondilly Community Health Centre is able to provide some limited health related transport during business hours ie for podiatry services. However, most community transport is provided through Picton Neighbour Aid and South West Community Transport with the northern villages serviced by Nepean Food Services based at Warragamba.

- The Wollondilly Shire Library provides the opportunity for independent study through a variety of health resources and special collections on drugs and alcohol (Di@yll). Another resource is the 'Health and Wellness' database, an online collection of magazines, journals, newspapers and other information on fitness, pregnancy, medicine, nutrition, diseases, public health, occupational health and safety, alcohol and drug abuse, prescription drugs, herbal remedies, and alternative or complementary treatments.

### **People with a Disability and Older People**

- People with a disability are often in higher need of medical services than the general population with an increased need for access to specialist care as well as basic medical services.
- For those of this target group unable to access private or public transport, services such as South West Sydney Community Transport, Nepean Food Services and some hospital and health centre transport is provided for the frail aged and people with a disability. However this is often limited to business hours only.
- Mental health services are now available at the Wollondilly Community Health Centre at Tahmoor through outreach from the Southern Highlands.
- "There is increasing evidence to support the high prevalence of mental illness in adults with intellectual disability... Despite the emerging research in the area of diagnosis and treatment of mental illness in adults with intellectual disability, many are often not provided with appropriate and adequate mental health services." *Paper; Services for adults with intellectual disability and mental illness: Are we getting it right? Jeffrey Chan, Colin Hudson and Christina Vulic, Australian e-Journal for the Advancement of Mental Health (AeJAMH), Vol. 3, Issue 1, 2004 ISSN: 1446-7984*

### **Young People**

- Traxside Youth Health Service based at Campbelltown provides outreach services to young people of the Wollondilly Shire, through the Wollondilly Community Health Centre. The service provides health, counselling and suicide prevention workers for young people aged 12 to 25yrs.
- Young people experience an exceptionally high rate of suicide compared to the general community, with young gay and lesbian people eight times more likely to commit suicide.

### **Men**

- 'Suicide is the leading cause of death among 15 to 19 year old males in Australian today'. *South West Sydney Area Health Service, Youth Suicide Prevention Strategy Plan, 1997-2001*

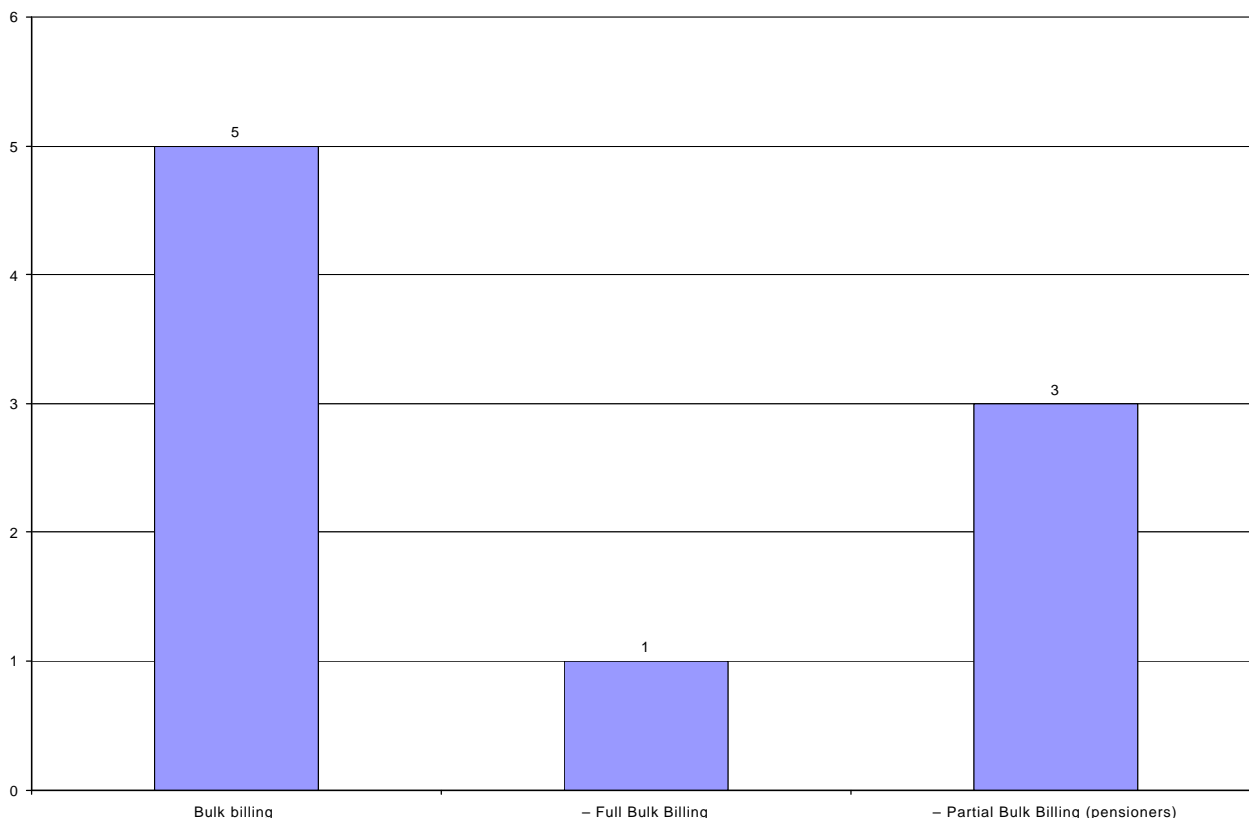
### **Children**

- Child and Family Clinics operate from each primary school within the Wollondilly Shire for approximately one half day per week, with additional regular clinics operating out of the Wollondilly Community Health Centre and Warragamba/Silverdale Neighbourhood Centre.

**EQUITY**

- Five local Wollondilly doctors surgeries utilised bulk billing for patients in some form. One surgery provides full bulk billing for all patients, while another three surgeries identified that they make bulk billing available for pensioners. *Wollondilly Shire Council, Community Social Plan Survey, April 2004*

General Practitioner Services within the Wollondilly Shire



*Wollondilly Shire Council, Community Social Plan Survey, April 2004*

- Medicare offices are currently available at Campbelltown and Penrith with three Medicare phone outlets in Pharmacies at Appin, Picton and Bargo.

**Young People**

- Issues for young people in accessing mental health services have primarily been identified around the need for self referral. This can be attributed to significantly lower life knowledge and experience with which to identify mental health issues and negotiate government systems. To this end the Wollondilly Youth Services Network has received project funding to develop and provide a self identification, education and referral training program/package for the young people of Wollondilly.

**Aboriginal and Torres Strait Islander**

- The Aboriginal and Torres Strait Islander communities are significantly impacted by the level and appropriateness of health care available and accessible to their communities. Aboriginal life expectancy rates are at 56.3 years for males and 62.9 years for females. *(NCOSS Strategic Plan 2004-2007)*

## PARTICIPATION

- South Western Sydney Area Health Service has made a strong commitment to involving consumers, carers and the community in planning, delivery and evaluation of services.

A full time Community Participation Manager coordinates the community participation program for Macarthur Health Service. This position provides leadership and coordination of effective strategies, projects and initiatives for working in partnership with consumers, carers and community members. The position also provides secretariat support to the Macarthur Health Community Council. A major focus of this position is to build the capacity of the organisation and it's staff to work effectively with the community.

The Macarthur Health Community Council consists of 17 community representatives and 8 members of the Macarthur Health Service Executive. The Council meets regularly to advise and work with the health service on policy, planning, service provision, safety, quality of care and accreditation. It is one of the primary governing bodies within the health service.

The Macarthur Community Representatives Network is an autonomous independent community representative body, which provides a forum for all community representatives in Macarthur.

The Community Representatives Program aims to:

- Create transparency and accountability to the community for decisions made by health services
  - Work with consumer, carer and community representatives on determining Health Service priorities based on available resources and identified needs.
- Access to spaces that assist in participating in healthy living and healthy lifestyle within Wollondilly include:
    - Wollondilly Community Leisure Centre,
    - Local community sports grounds,
    - Village open space and recreational areas eg Warragamba Dam, Thirlmere Lakes,
    - Cycleways and shared pathways.
    - Wollondilly Community Health Centre
    - Warragamba and Wollondilly Neighbourhood/Community Centres
  - The Wollondilly Health Centre provides a range of groups, sessions and classes to assist residents in developing and maintaining healthy lifestyles. These include groups such as Infants Info Sessions, Anxiety and Depression Sessions and the MS Support Group

**COMMUNITY BELIEFS/RIGHTS**

- The right to accessible locally based medical services.
- The right to affordable medical services.
- The right to timely and efficient medical service.
- Quality of life that minimises the likelihood of dependence on health care services.

**PUBLIC COMMENTS AND THEMES FROM COMMUNITY CONSULTATIONS**

- The following comments came from the Douglas Park Visioning Workshop, February 2003:
  - Inadequate health care services (*Issue*).
- The following comments came from the Warragamba Visioning Workshop, February 2003:
  - Lack of employment opportunities and insufficient facilities for medical and youth services (*Issue*).
- There is closure and reduction of health services in rural and remote areas, people are expected to travel further for basic health facilities. The centralisation of medical services is the greatest problem for our service... Everybody who lives in the area we service who is referred to a medical specialist has to travel to another town for that service. *Transport to Access Health Services in Remote NSW, NCOSS Discussion Paper, 2001 – included regional centres outside of major metropolitan area and adjacent to the centres of Newcastle and Wollongong*
- With an increase in population will services such as health and transport also be made available to support our local government area?... *Council Survey of funded Child and Community Services, June 2004*
- We are limited with the transport our volunteers can provide - Unable to cater for people in wheelchairs or transport to hospital or doctors where any medical treatment may be needed. More wheelchair accessible and medical related transport is needed. *Council Survey of funded Child and Community Services, June 2004*

**STATE GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Young People's Health – Our Future, *NSW Health*.
- Youth Alcohol Plan, *NSW Health*.
- Strategic Directions in Health 2001-2005, *NSW Health*.
- Families First – Early Intervention Program – *Five NSW Department Initiative*
- Green Light Program, School Canteens
- The NSW Premier's Drug and Alcohol Initiative
- NSW Health and Equity Statement – In All Fairness, *NSW Health*
- Partners in Health, NSW Government Action Plan, *NSW Health, 2001*

**FEDERAL GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Stronger Families, *Family and Community Services*

## STRATEGIES AND ACTIONS

Council's Visioning 2025 strategy was developed as a twenty year plan for the strategic planning of development within the Wollondilly Shire.

Council's Management Plan presents financial planning for the next five years with annual reviews to ensure the relevancy of the document.

The Community Social Plan is a five year plan for the social landscape of the Shire. It is therefore anticipated that not all the Visioning strategies listed below will be addressed within the first five years of Social Planning for Wollondilly. Financial considerations through the Management Plan are planned within a similar five year framework to the Community Social Plan.

COUNCIL 2025 VISIONING – KEY STRATEGIES	COUNCIL MANAGEMENT PLAN ACTIONS 2004/05
S5.3 Implement planning guidelines and controls to: <ul style="list-style-type: none"> <li>- support the development of leisure/community facilities within town and village centres</li> </ul>	<u>General</u> <ul style="list-style-type: none"> <li>▪ Program for Monitoring of Public Pools and Spas. (<i>Vision 7</i>)</li> <li>▪ Update Parks and Reserves maintenance schedules in SAM. (<i>Vision 7</i>)</li> <li>▪ Update Sportsgrounds maintenance schedules in SAM. (<i>Vision 7</i>)</li> <li>▪ Create Register of Annual Events/Shows where Temporary Food Premises are Located. (<i>Vision 9</i>)</li> </ul>
S9.2 Lobby, support and ensure the establishment of accessible and appropriate local and regional education, recreation, cultural, health and community services	<ul style="list-style-type: none"> <li>▪ Create Register of Annual Events/Shows where Temporary Food Premises are Located. (<i>Vision 9</i>)</li> </ul>
S9.4 Ensure services and facilities are concentrated in existing town/villages centres and are services by public transport or have strategies to provide outreach services where needed	<u>Access</u> <ul style="list-style-type: none"> <li>▪ Acquire land and construct new playing fields, Picton. (<i>Vision 7</i>)</li> </ul>
S9.6 Encourage and promote healthy living	<ul style="list-style-type: none"> <li>▪ Construct new sports field. (<i>Vision 7</i>)</li> </ul> <u>Equity</u> <ul style="list-style-type: none"> <li>▪ Open Space Strategy Review. (<i>Vision 7</i>)</li> <li>▪ Prepare Upgrade Strategy' for Pool. (<i>Vision 7</i>)</li> </ul>

**OTHER PROPOSED COUNCIL ACTIONS**General

- Register of swimming pool and program for inspection of swimming pool fences. (*Vision 9*)

Access

- Provide opportunities to improve health and fitness through open space, activity programs and social infrastructure.
- Support for the development and implementation of health related projects through Council's Community Grants Scheme and the Department of Community Services, Macarthur Area Assistance Scheme.

Participation

- Continued networking and communication with the Tahmoor Community Health Centre and broader South Western Area Health Service.
- Development and involvement in community projects that promote community wellbeing and healthy living.

**POSSIBLE COMMUNITY ACTIONS**

These actions have been developed through information and feedback from community consultations and submissions to the *First Draft* Community Social Plan.

- Involvement in management of Council sportsgrounds
- Use of pools, reserves, sport and leisure facilities

# SECTION 3 - SAFETY

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## SAFETY

- Issues of safety within a community are largely defined by peoples perceptions of safety. These perceptions may or may not be consistent with actual crime statistics for the area.
- 'The first national study of public perceptions of crime risk in Australia has shown that Australians greatly exaggerate the risks associated with most major categories of crime.

...The study involved personal interviews in August last year with a representative sample of 2,164 Australians. Each respondent in the survey was asked to rate the chances over the next twelve months of experiencing one or more of four different crimes.

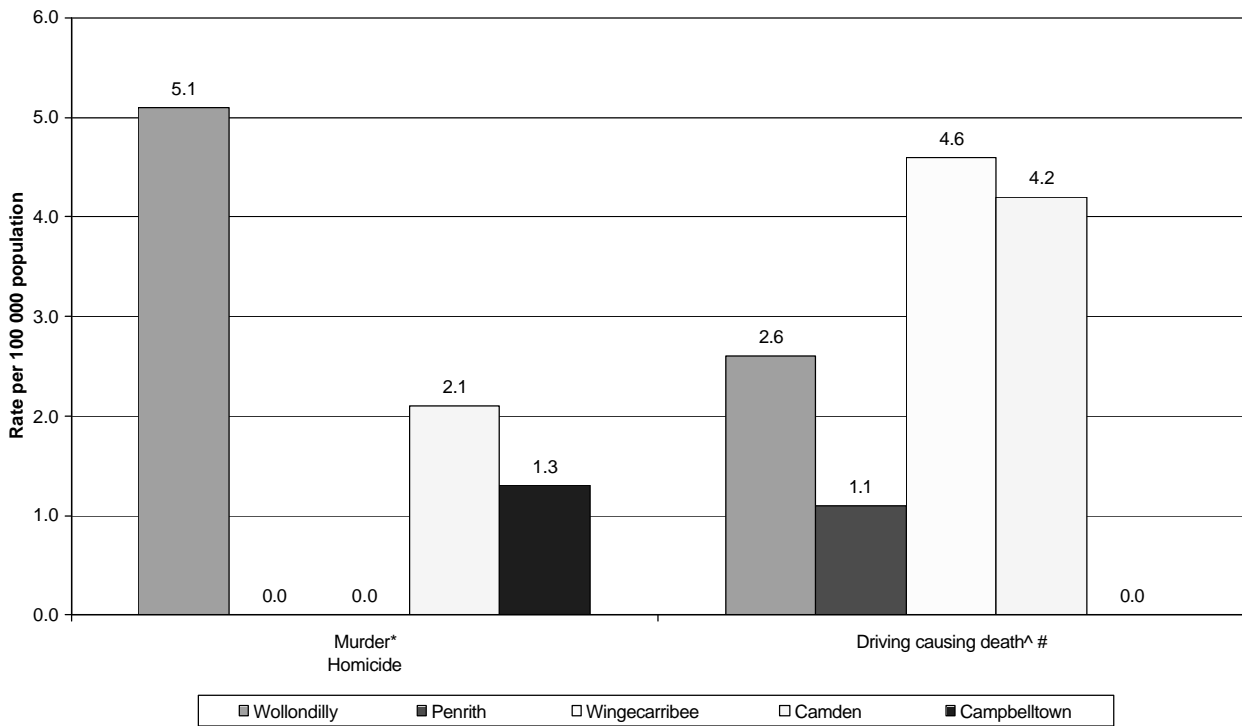
When it comes to violent crime, ...young women tend to perceive their risks to be much greater than those of young men when the reverse is actually the case.

In fact, whereas for nearly all age groups, men are more at risk of personal crimes such as assault and robbery than are women, in most age groups women tend to perceive their risks to be higher.

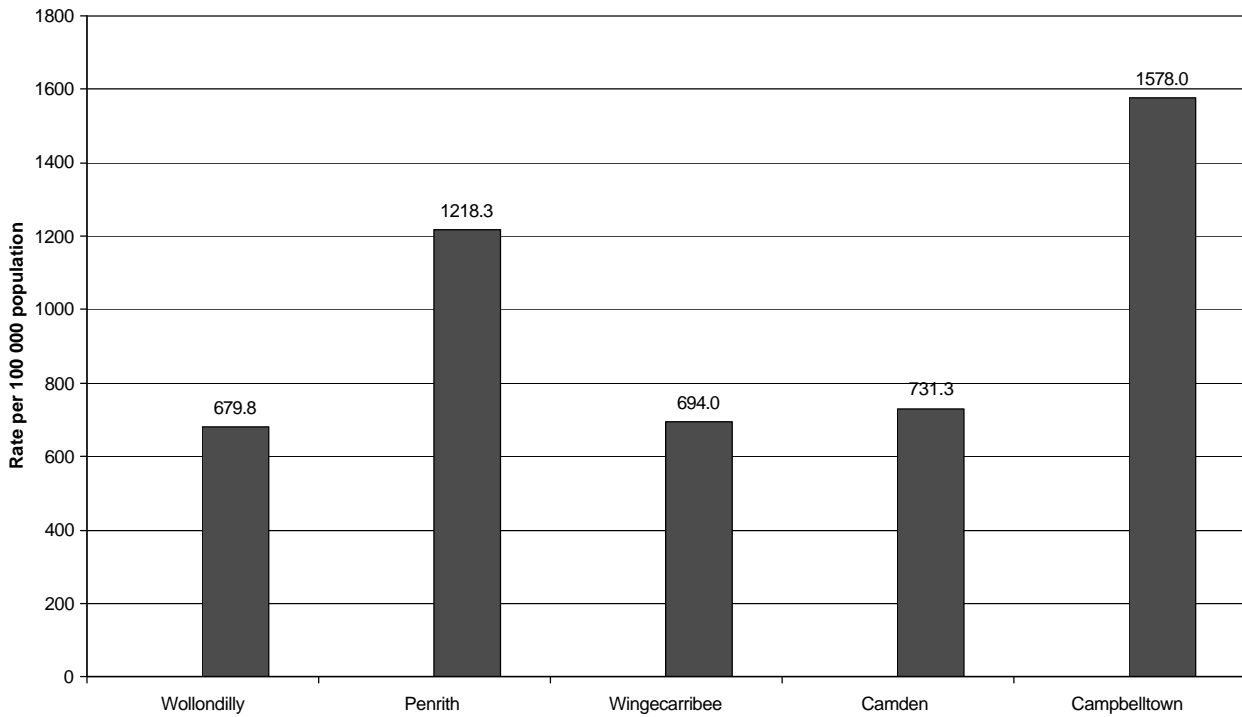
...No single factor can be blamed for the distorted perceptions Australians have of crime risk. One of the factors... however, is selective attention on the part of the media to the incidence rather than the prevalence of crime...Other factors highlighted by the Bureau report ...include deliberate exaggeration of crime risk by opposition political parties, commercial exploitation of public fear of crime by insurance and security companies, neighbourhood change, urban decay and harassment of women and the elderly by young males.' *Media release: Crime Perception and Reality - Australian Public Perceptions of Crime Risk, Bureau of Crime Statistics and Research, May 2002*

- In terms of crime statistics Wollondilly has a low incidence of crime in comparison with its neighbouring local government areas of Camden, Campbelltown, Wingecarribee, Penrith and Wollongong. (See pages 40-45 for comparison over a range of areas of crime)
- Assault and theft rate the highest per 100 000 population for the Wollondilly Shire in 2002 in comparison with its neighbouring local government areas of Camden, Campbelltown, Wingecarribee, Penrith and Wollongong. *Bureau of Crime Statistics and Research, website: [www.lawlink.nsw.gov.au/bocsar](http://www.lawlink.nsw.gov.au/bocsar), 2002*
- Of the six local government areas; Wollondilly rated the highest in 2002 in cannabis cultivation and murder homicide and third highest for cannabis possession. *Bureau of Crime Statistics and Research, website: [www.lawlink.nsw.gov.au/bocsar](http://www.lawlink.nsw.gov.au/bocsar), 2002*
- Another area of comparatively high incidence of crime were driving offences, in particular exceeding speed limit and licensing offences. *Bureau of Crime Statistics and Research, website: [www.lawlink.nsw.gov.au/bocsar](http://www.lawlink.nsw.gov.au/bocsar), 2002*

Homocide 2003

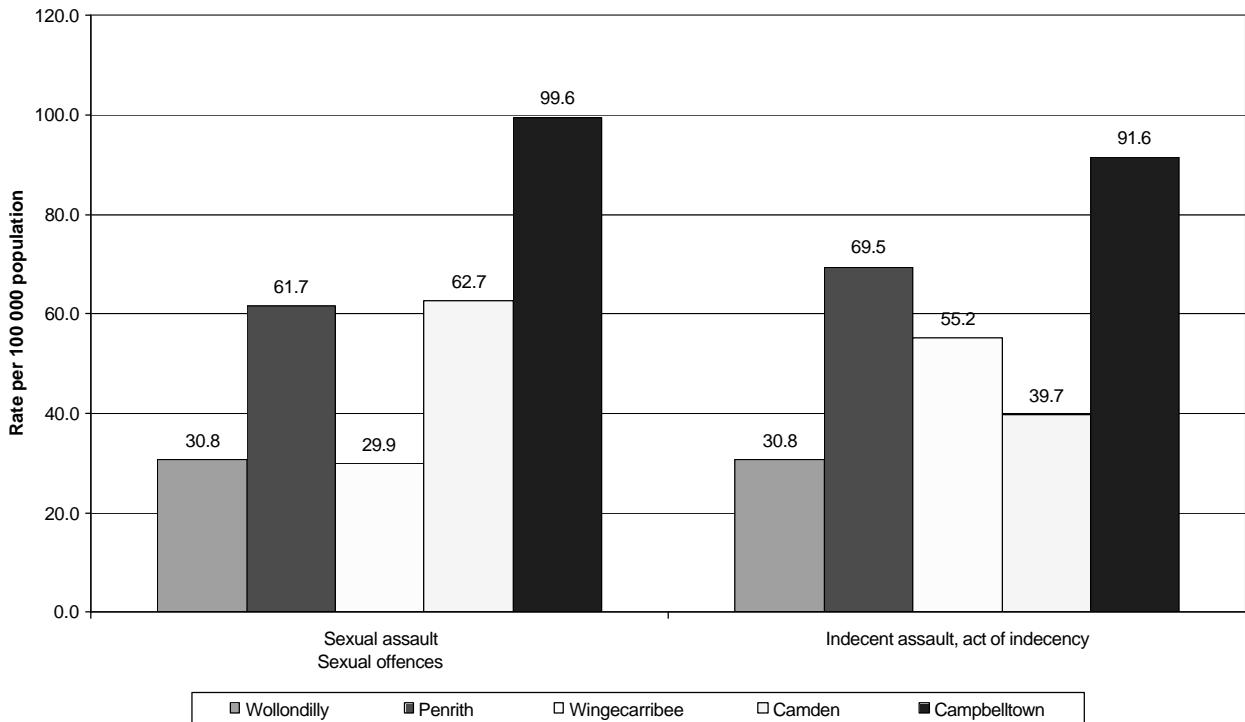


Assault 2003

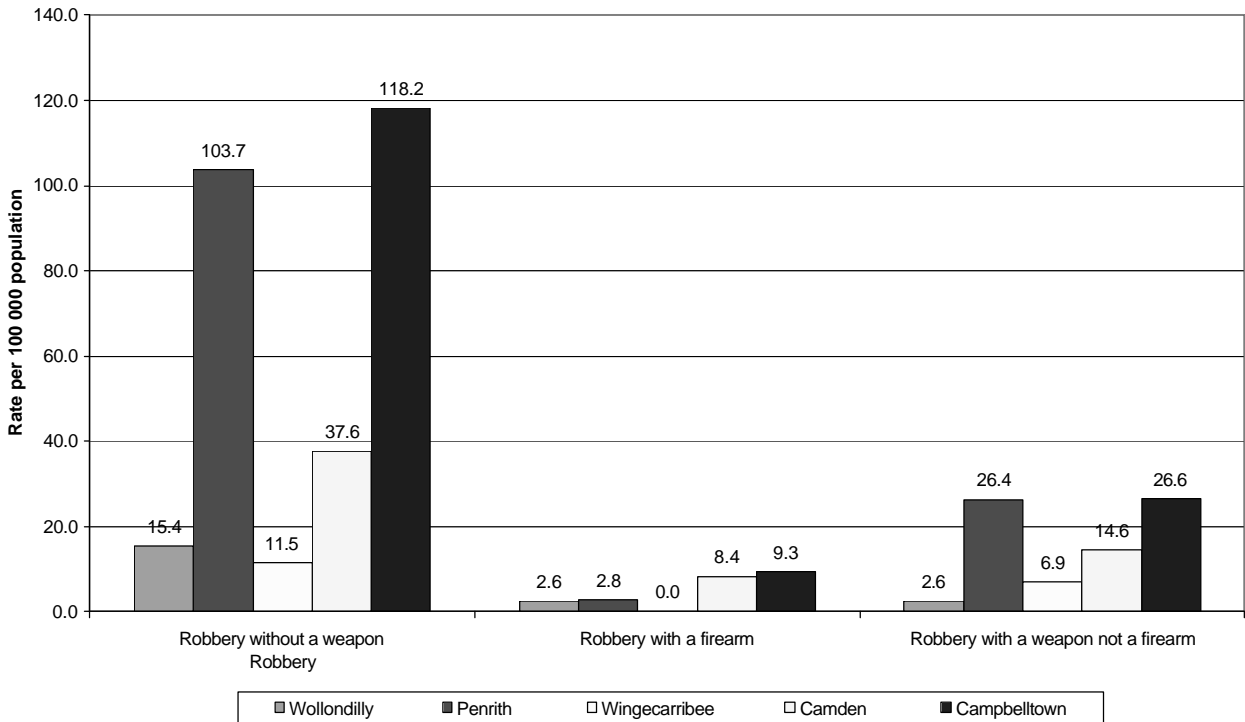


Bureau of Crime Statistics and Research, website: [www.lawlink.nsw.gov.au/bocsar](http://www.lawlink.nsw.gov.au/bocsar), 2002

Sexual Offences 2003

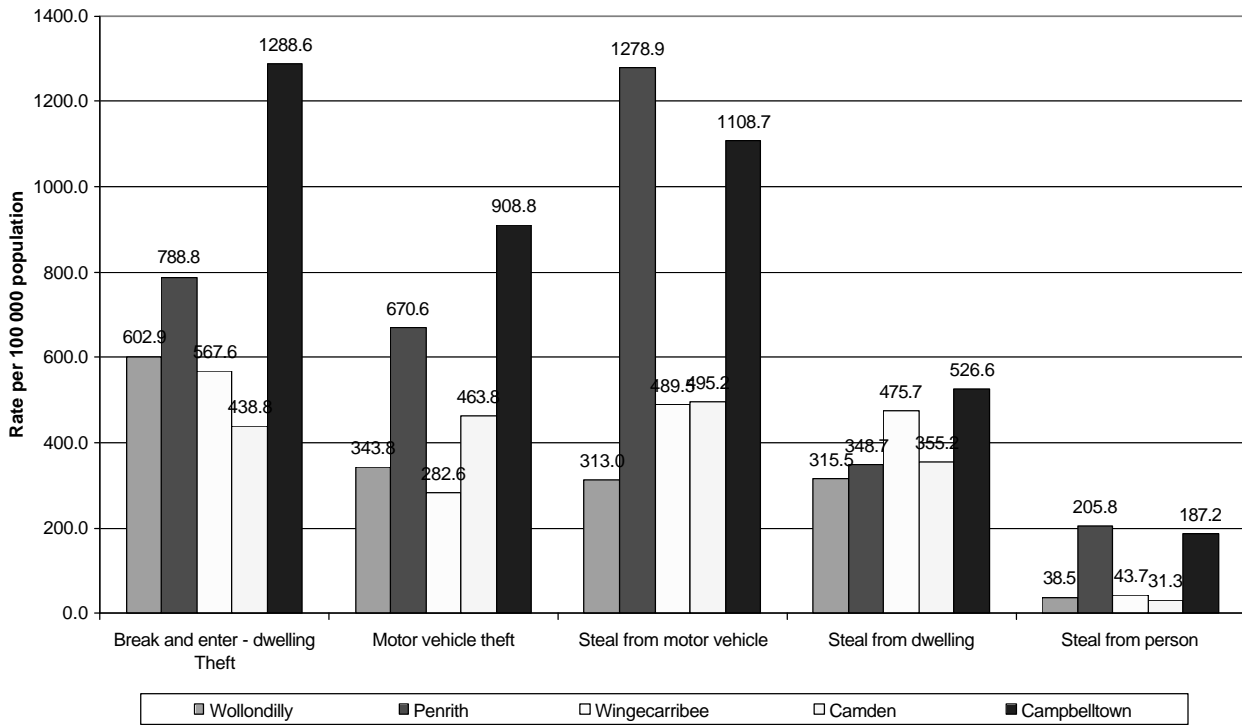


Robbery 2003

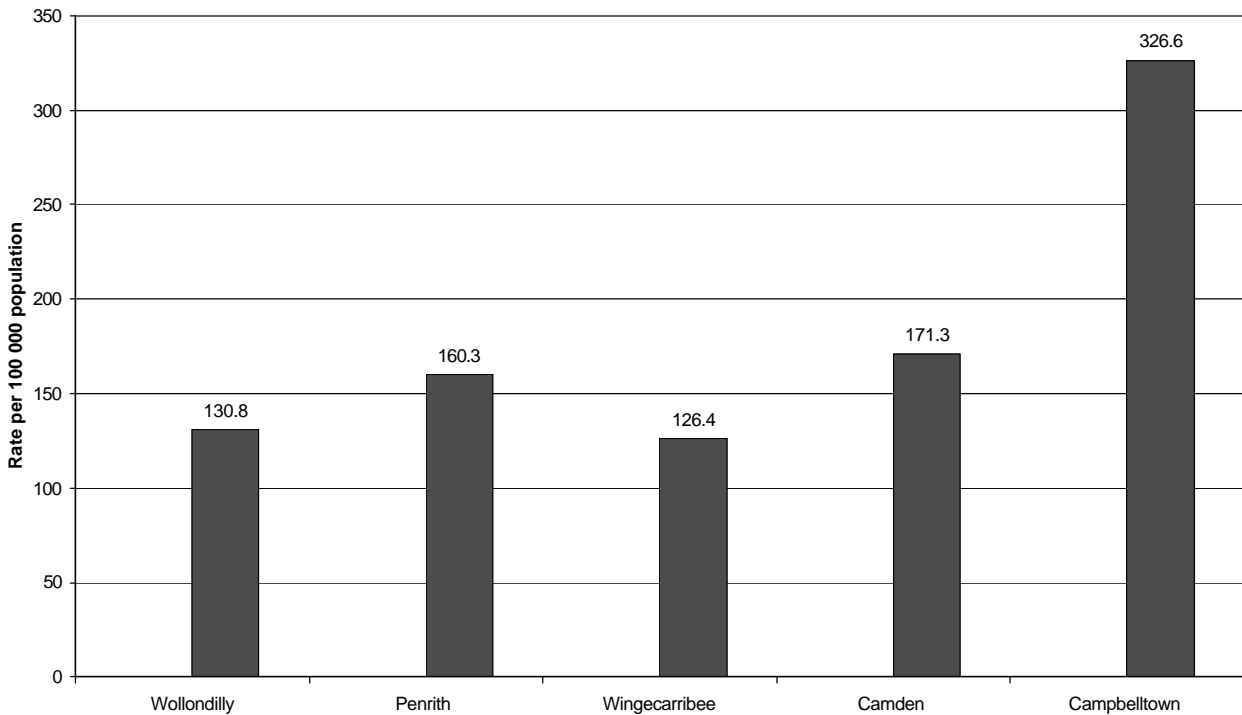


Bureau of Crime Statistics and Research, website: [www.lawlink.nsw.gov.au/bocsar](http://www.lawlink.nsw.gov.au/bocsar), 2002

Theft 2003

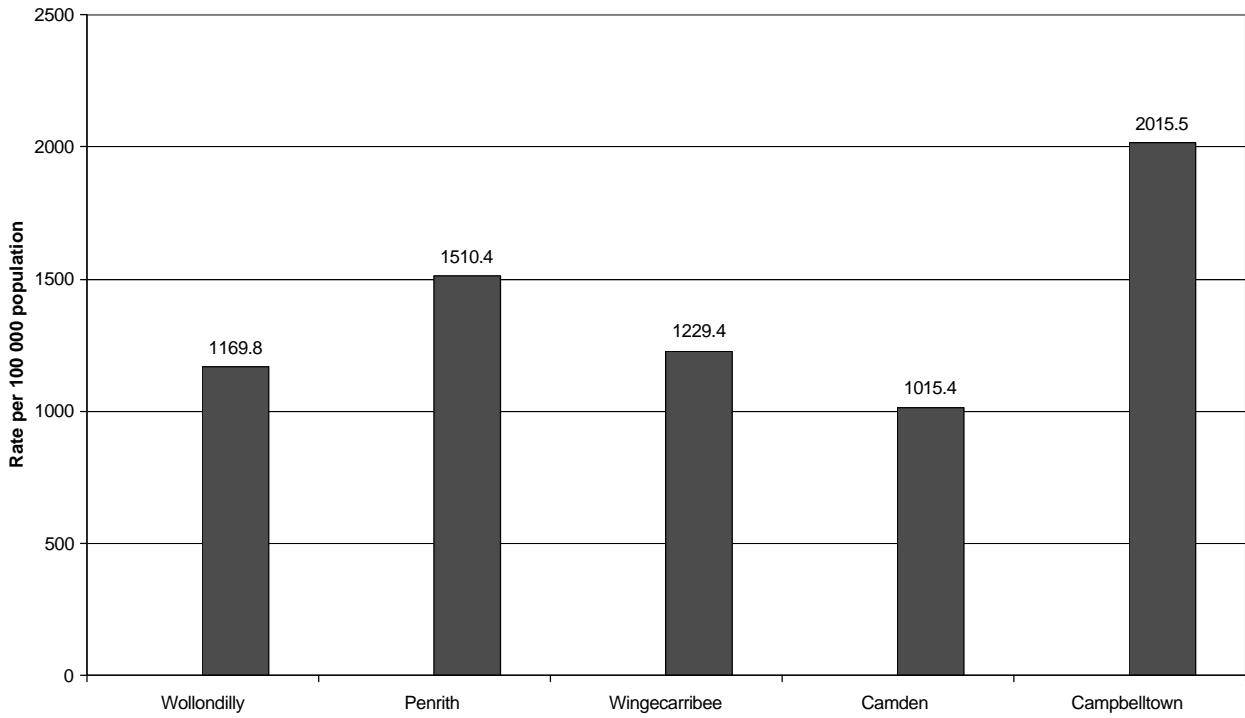


Arson 2003

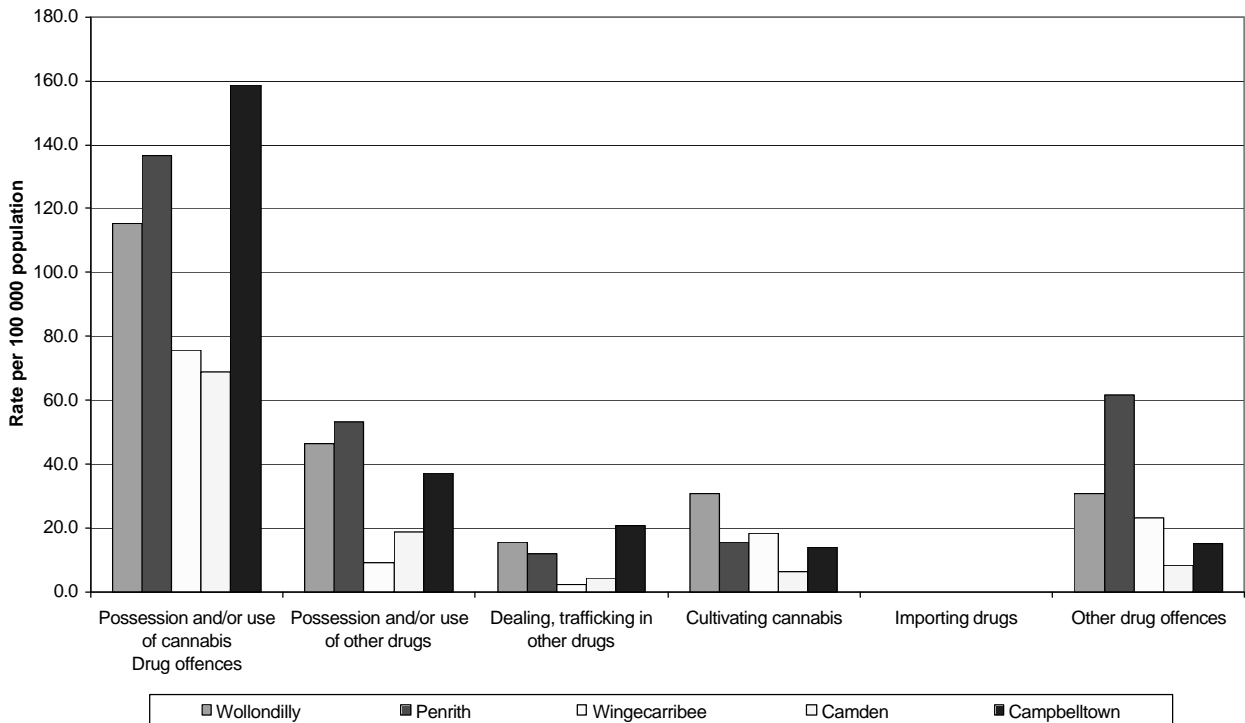


Bureau of Crime Statistics and Research, website: [www.lawlink.nsw.gov.au/bocsar](http://www.lawlink.nsw.gov.au/bocsar), 2002

Malicious Damage to Property

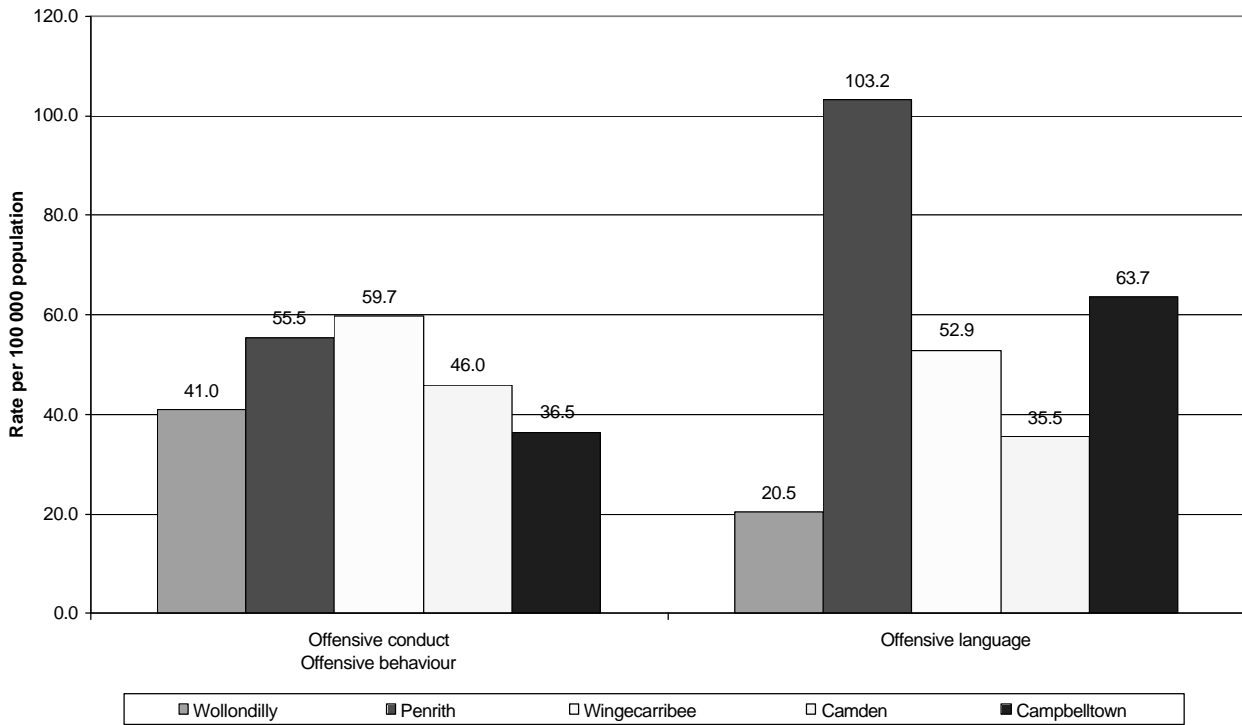


Drug Offences 2003

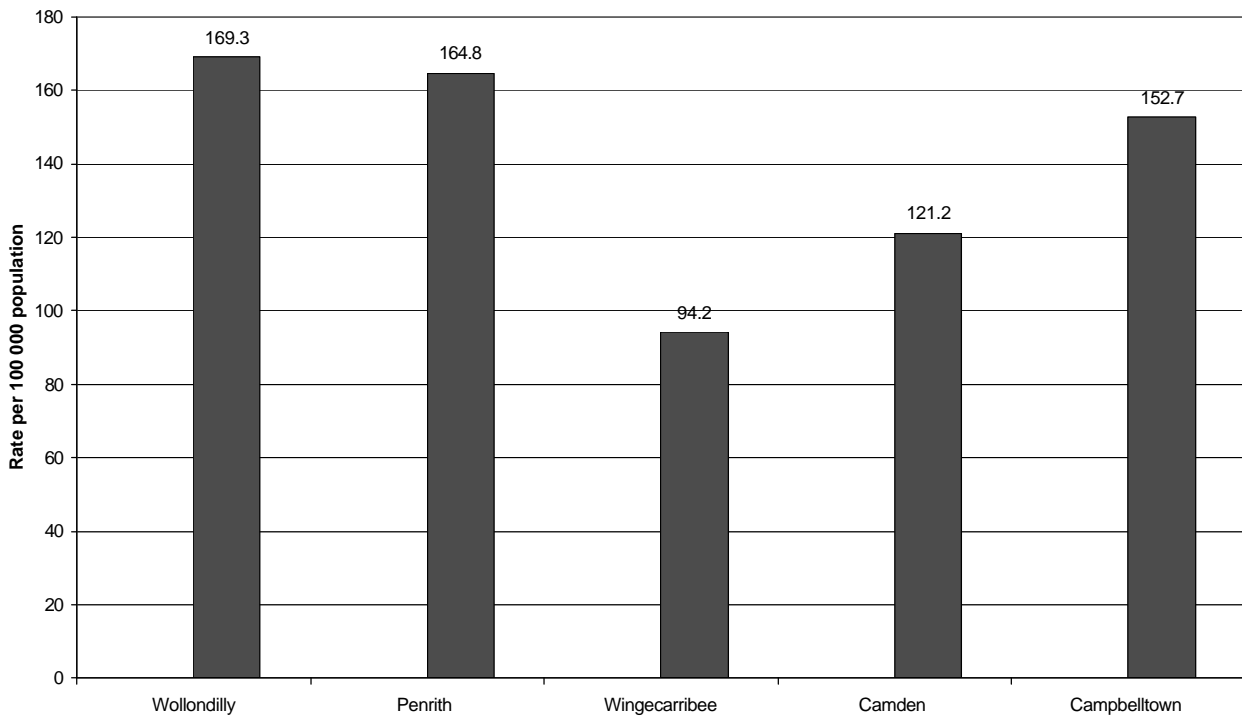


Bureau of Crime Statistics and Research, website: [www.lawlink.nsw.gov.au/bocsar](http://www.lawlink.nsw.gov.au/bocsar), 2002

Offensive Behaviour 2003

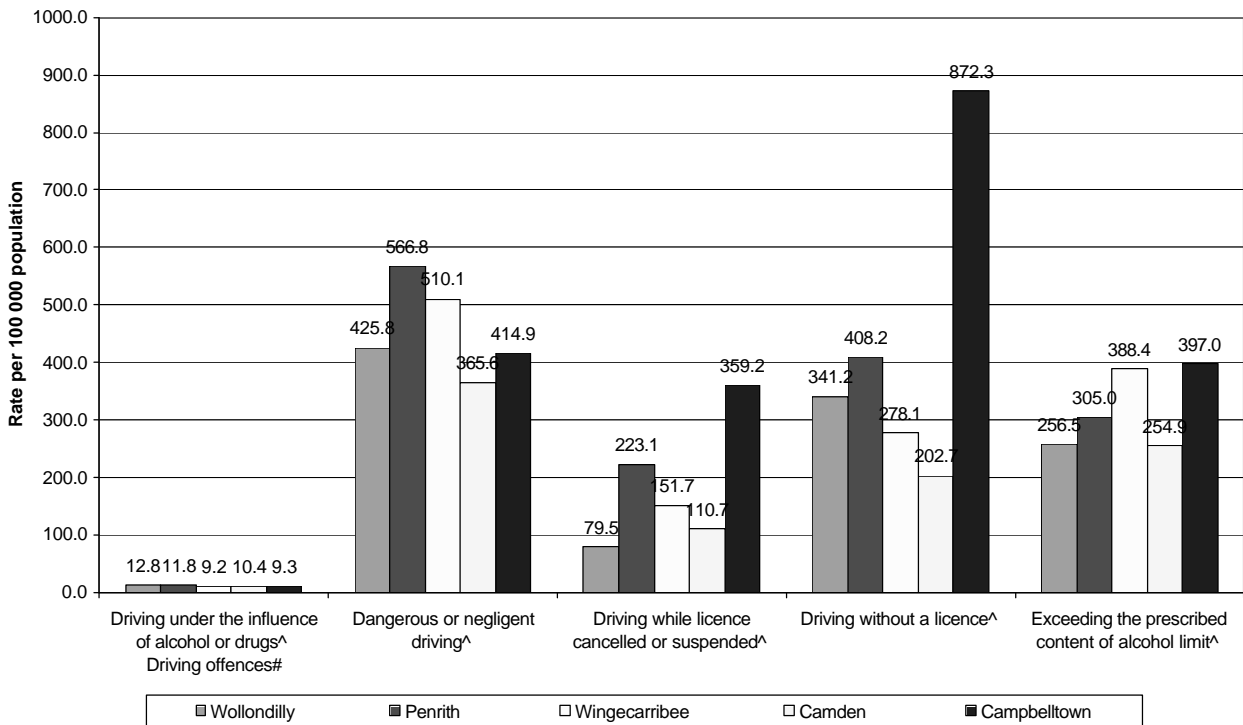


Weapons Offences 2003

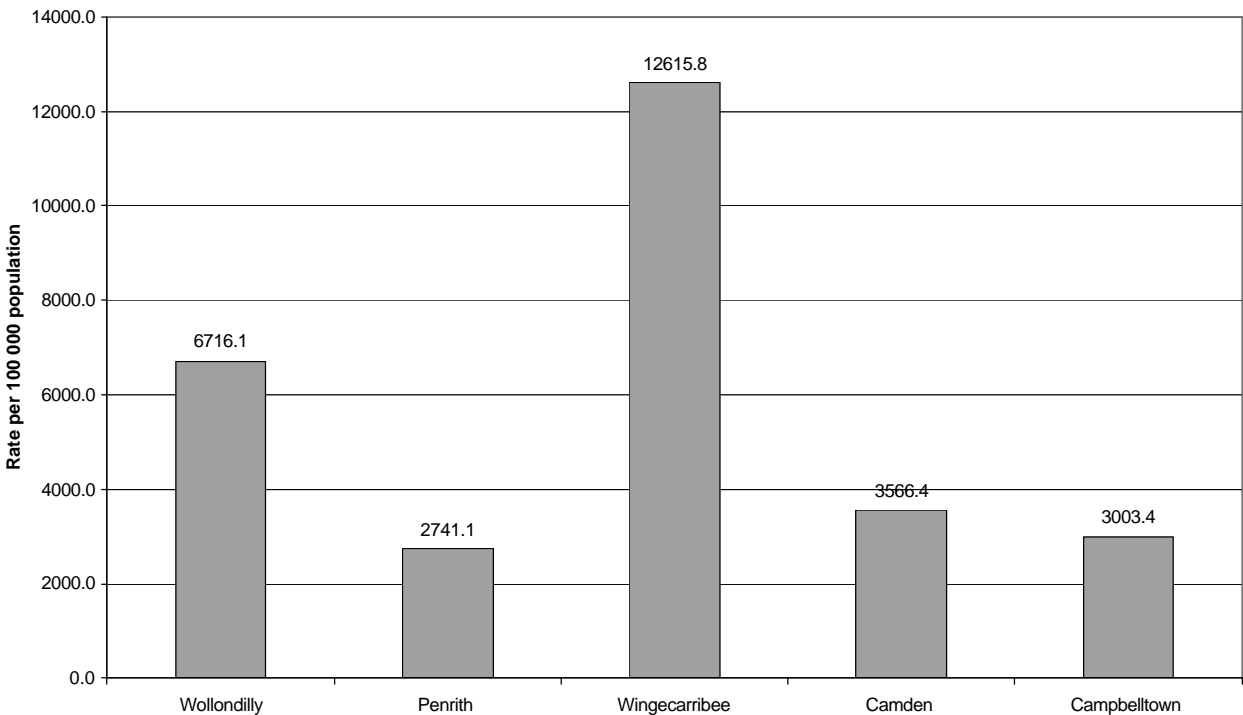


Bureau of Crime Statistics and Research, website: [www.lawlink.nsw.gov.au/bocsar](http://www.lawlink.nsw.gov.au/bocsar), 2002

Driving Offences 2003



Exceeding Legal Speed Limit 2003



Bureau of Crime Statistics and Research, website: [www.lawlink.nsw.gov.au/bocsar](http://www.lawlink.nsw.gov.au/bocsar), 2002

## ACCESS

- The formal introduction of training for both Police and planners in the principles and application of Safer by Design has resulted in greater emphasis on planning for public spaces in a way that reduces the incident and likelihood of crime.

The safer design of public space encourages the likelihood of participation through the provision of natural surveillance, appropriate lighting, reducing entrapment areas and physical opportunities to commit crime. By encouraging the increasing of participation in the public domain the likelihood of crime is also reduced.

- Wollondilly Shire Library provides access to information on the law through the Legal Information Access Centre (LIAC) and statistics relating to safety through the Australian Bureau of Statistics.

- **Women**

'In its 1996 Women's Safety Australia Survey, the Australian Bureau of Statistics found that 38% of women said they did not walk in their area after dark. And 25% of women said they did not wait alone for public transport after dark because they felt unsafe.

These figures are borne out by the fact that safety in public spaces is an issue that is regularly raised by women as a major concern during the Department of Women's (DFW) and the Premiers Council for Women's (PCW) consultations with women across NSW'. *Report of the Womensafe Forum, Department of Women, November 2000*

- **Young People**

The Wollondilly Youth Needs Analysis provides the following insight into young people and the issue of safety.

'Community safety concerns frequently related to actions of "untrustworthy" adults. One or two previous and current shop owners were commonly perceived as "weirdos" and "perverts" because of comments that they make to young women (eg comments about their figure and appearance, sexual innuendo) or the suspicious nature of the business activities. Other participants referred to "unfriendly" shopkeepers and "getting hassled" for skating at the takeaway...

...Some participants also spoke of experiences of being bullied by peers. Participants' ability to handle this varied according to its frequency and severity. For example, name calling was seen as fairly easy to handle but threats and experience of physical violence were more difficult to cope with' *page 15, Wollondilly Youth Needs Analysis, September 2000*

## EQUITY

- The Wollondilly Shire is serviced by two Local Area Commands – Camden and St Mary's – providing a Police Station at Picton and 24hour live in Officers at The Oaks and Warragamba.
- Highway Patrol is governed by Camden Local Area Command and covers Northern Camden down into the Southern Highlands.
- The Picton Police Station received additional Police during 2003 enabling the station to operate 24 hours a day.
- The Macarthur Legal Centre, based at Campbelltown provides:
  - free legal advise and information,
  - legal education,
  - domestic violence and court assistance,
  - tenancy advise.
- The Macarthur Legal Centre also outreaches once a month to the Wollondilly Youth Services Network based at Tahmoor.

## Young People

- Young people are over represented in road crash statistics for the Wollondilly Shire. Council has worked with its Road Safety Group to develop strategies to address some of the issues that may be associated with these fatalities.
  - support of the Party Safe project conducted by Youth Solutions
  - development of the Learner Driver, Log Book Run
  - the annual U Turn the Wheel Program
  - awareness raising activities at local events such as Shire Day

## **PARTICIPATION**

- Council provides in conjunction with the two Local Area Commands of the NSW Police that service the Wollondilly Shire, a Community Safety Forum that allows residents active opportunity for participation in safety issues of the Wollondilly Shire. The Forum is held quarterly and is usually attend by 20-30 local residents from across Wollondilly.
- In 2003 the Wollondilly Community Drug Action Group (an initiative of the Premiers Department) combined with the Community Safety Forum.
- Local groups such as the SES and Rural Fire Brigades provide valuable emergency rescue assistance to the residents of the Wollondilly Shire and opportunity for residents to participate in ensuring the safety of their own community.
- Council has a Road Safety Committee made up of local residents who work closely with Council staff to develop and implement road safety strategies and projects for the Wollondilly Shire. The Road Safety Group have been involved in activities such as; the annual U Turn the Wheel Program and Shire Day.

### **Older People and People with a Disability**

- Macarthur Home and Community Care Development project and local Police commands have established the protocols for an At Risk at Home register. The register will allow for people to be contacted during emergency situations eg bush fires, floods and assistance to be provided as required to evacuate if needed.

**COMMUNITY BELIEFS/RIGHTS**

- The right to safe conduct within both private and public space
- The right to adequately governed and policed public space
- The right to appropriately designed public space
- The right to non discriminatory behaviour within the public space

**PUBLIC COMMENTS AND THEMES FROM COMMUNITY CONSULTATIONS**

- The following comments came from the Warragamba Visioning Workshop, February 2003:
  - Friendly and safe community spirit and atmosphere (*Issue*)
- The following comments came from the Tahmoor Visioning Workshop, February 2003:
  - Community Safety and Vandalism (*Issue*)
  - Crime Free – Wollondilly Shire Gem of the Highlands (*Desired Newspaper Headline*)
  - Concern at High Crime Rate (*Undesired Newspaper Headline*)
- ‘Participants indicate the importance of feeling safe in their communities. Safety in this instance also encompassed feeling peaceful and comfortable... a number of participants agreed about the need to know the community is safe ie “that people can’t get away with crime” This knowledge provides confidence for young people to move around, participate in fun activities, without fear of crime, violence, illness or injury’ page 17, *Wollondilly Youth Needs Analysis, September 2000*

**STATE GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Crime Prevention and the Assessment of Development Applications, *Department of Local Government*
- Crime Prevention Resource Manual for Local Governments, *Department of Local Government*
- Police and Public Safety Act
- Young Offenders Act
- Future Directions 2001-2005, *NSW Police Services*
- Child Protection Act, *Mandatory Reporting*
- Community Drug Action Team, *Premiers Department*

**FEDERAL GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Alert but not Alarmed Campaign on Terrorism

## STRATEGIES AND ACTIONS

Council's Visioning 2025 strategy was developed as a twenty year plan for the strategic planning of development within the Wollondilly Shire.

Council's Management Plan presents financial planning for the next five years with annual reviews to ensure the relevancy of the document.

The Community Social Plan is a five year plan for the social landscape of the Shire. It is therefore anticipated that not all the Visioning strategies listed below will be addressed within the first five years of Social Planning for Wollondilly. Financial considerations through the Management Plan are planned within a similar five year framework to the Community Social Plan.

### COUNCIL 2025 VISIONING – KEY STRATEGIES

- S5.2 Implement planning guidelines and controls to:
- Ensure good urban design, specific and/or distinctive to each town and village that builds on and links with the existing town form, structure and infrastructure.
- S9.2 Lobby, support and ensure the establishment of accessible and appropriate local and regional education, recreation, cultural, health and community services
- S9.4 Ensure services and facilities are concentrated in existing town/villages centres and are services by public transport or have strategies to provide outreach services where needed

### COUNCIL MANAGEMENT PLAN ACTIONS 2004/05

#### Access

- Security Lighting – Toilets and Ovals. (*Vision 9*)

#### Equity

- Development of Community Safety Plan. (*Vision 5*)
- Quality Design Guidelines Project. (*Vision 5*)

#### Participation

- Review of Alcohol Free Zones. (*Vision 5*)

**OTHER PROPOSED COUNCIL ACTIONS**General

- Work with relevant police local area commands to develop appropriate strategies for reducing crime within Wollondilly in particular regard to drug and alcohol and driving offences.
- Development of a Protocol for the Review of Development Applications (DA) referred to NSW Police by Wollondilly Shire Council.
- Continue to develop and improve appropriate communication and relationship with Wollondilly's two local area commands of Camden and St Mary's.
- Increase focus of revenue and cost receiving of enforcement activity. (*Vision 9*)
- Broadening of enforcement activities in keeping with legislation, Council policy and community need. (*Vision 9*)

Access

- Hold quarterly Community Safety Forums that provide opportunity for community participation in enhancing the safety of the Wollondilly Shire.
- Improve and upgrade lighting in public areas with relatively high traffic.
- Development of Urban Design Guidelines to assist in the safety planning of new public and private space development.

Equity

- Work closely with Police trained in Safer by Design principles in assessing and reviewing developments for both public and private space.
- Involvement in relevant local Domestic Violence Committee/s.

Participation

- Continue to undertake the implementation of the Log Book Run program.
- Continue to undertake the development and implementation of the annual U Turn the Wheel Program.
- Explore opportunities for the development of a Police Crime Safety Committee in conjunction with Police Local Area Commands.
- Participation in 'Drives for Learners in Macarthur' Project.

**PROPOSED COMMUNITY ACTIONS**

These actions have been developed through information and feedback from community consultations and submissions to the *First Draft* Community Social Plan.

- Reporting crime to the Police PAL hotline 131 444.
- Participation in Council's Community Safety Forums – held quarterly.
- Forming school Safety Groups.
- Establishing Safety Houses.
- Participating in raising awareness regarding Domestic Violence.
- Participation in Log Book Run Program for learners drivers.
- Participation in U Turn the Wheel Program.

# SECTION 4 - EMPLOYMENT

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## EMPLOYMENT

- The unemployment rate for the Wollondilly Shire as of June 2004, was 4.8%, this being just over half the rate for Fairfield, Liverpool and Outer South Western Sydney. *Australian Bureau of Statistics Labour Force Survey.*
- 'Wollondilly's semi-rural environment contains a highly productive agricultural land and an abundance of natural resources.

There is a large pool of tradespeople, a thriving manufacturing sector and a large section of residents who work outside the region.

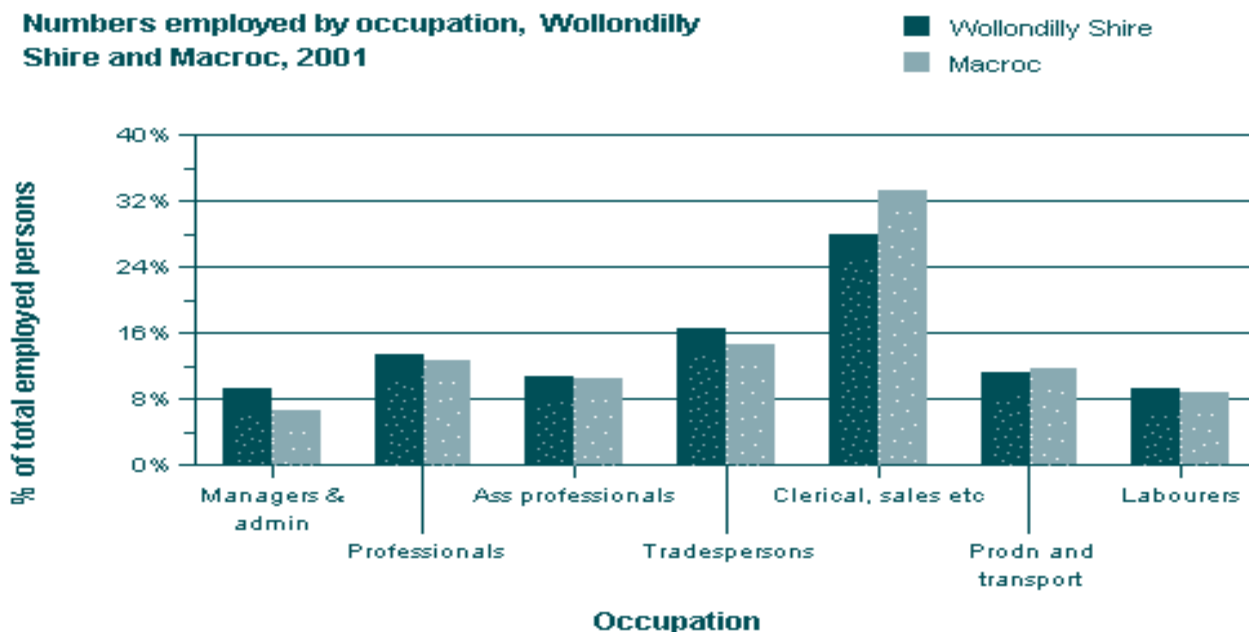
Wollondilly is also one of the top ten agricultural regions in New South Wales. The sector is strengthened by its link with the local manufacturing companies on hand to further process the commodities being produced. There is also a substantial amount of coal reserves however more recently production levels have begun to decline due to a down turn in the marketplace.' *Wollondilly Industry Research and Economic Development Project, February 2004.*

- 'Major employment centres in the Shire have changed depending on the economic climate of the time. For instance, during the period 1950-1990 most employment was centred on the townships of The Oaks, Oakdale, Appin and Warragamba to service the coal mining activities.
- ...Whilst mining still employs a significant number of people in Tahmoor, Bargo and Appin, Picton has seen an increase in output of manufactured goods, ranging from carpets (Interface) to concrete production (Blue Circle Southern). These industries have based themselves around Picton, mainly due to the excellent transportation and access linkages that this locality affords them.
- New and emerging industries are also generally located in Picton, mainly due ...an adequate supply of Industrial-zoned land.
- Warragamba/Silverdale provide many different services, including an industrial estate that mainly services the local region and that of the neighbouring Penrith City Council.
- The major employment node of the Shire is the Picton/Maldon/Tahmoor sector, where there is significant manufacturing and mining activity that enables a healthy and diversified economy in these areas.

The Appin area to the west is predominantly based around mining activities and as such serves only the immediate region and markets.' *Wollondilly Industry Research and Economic Development Project, February 2004.*

- Opportunities for professional employment however, are sought and found externally of the Shire with the resulting high levels of commuters as identified within the 2001 Census which shows 71.6% of residents of working age commute to work outside the Shire.

**Numbers employed by occupation, Wollondilly Shire and Macroc, 2001**



MACROC Community Profile, Website: [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au), 2004

- The Wollondilly Shire has a number of industrial zoned areas some providing employment to the local community. Industrial land is located in Appin, Bargo, Maldon, Picton, Silverdale and Warragamba.

‘The changing industrial lands base, the advent of new infrastructure and the State Government’s planning reform agenda provide opportunities for, and challenges in, the way Wollondilly plans, manages and develops its industrial lands for the economic benefits of its community and the impact these areas have on rural and residential areas.’ *Wollondilly Industry Research and Economic Development Project, February 2004.*

Location	Total (ha.)	Occupied	Vacant	% Vacant
Appin	15.6	5.285	10.315	66%
Bargo	2.1	1.92	0.18	9%
Maldon	126.85	94.35	32.5	26%
Picton	31.8	17.5	14.3	45%
Silverdale / Warragamba	51.8	34.8	17	33%
<b>TOTAL</b>	<b>228.15 ha</b>	<b>153.855 ha</b>	<b>74.295 ha</b>	<b>33%</b>

*Wollondilly Shire Council – 2003*

- ‘Above shows the amount of occupied and vacant industrial zoned land in Wollondilly as at July 2003. Appin has the highest proportion of vacant land, with two-thirds undeveloped for industrial purposes. Picton has the next highest proportion with 45% vacant land.’ *Wollondilly Industry Research and Economic Development Project, February 2004*
- ‘Tourism is an important activity for the Wollondilly Shire generating an estimated 450 – 500 jobs. Wollondilly Council is committed through its 2002/03 – 2006/07 Management Plan to promoting economic development and employment opportunities by fostering and encouraging tourism.

- Tourism provides an opportunity for Wollondilly to capitalise on its environmental, historic, recreational and commercial assets and its facilities for the benefit of the residents of the Shire. The vision for tourism in Wollondilly is: ' that tourism contributes to the long term health and prosperity of Wollondilly by providing economic, employment and social benefits through the attraction of visitors to our Shire'. *Wollondilly Industry Research and Economic Development Project, February 2004*

## ACCESS

- Wollondilly has:
  1. one employment agency,
  2. a Centrelink access point via Council and
  3. a Centrelink Youth Outreach located at the Wollondilly Youth Services Network
- 'Home-Based Businesses are on the increase both locally and nationally. Home-Based Businesses make up 63% of all small businesses in Australia. This is a good indicator of how important it is for local governments to recognise the contribution that Home-Based Businesses are making to their local economies.
- Home-Based Business are being taken into account as they:
  - Are a source of employment in the local government area
  - Increase of local businesses has positive effects on the local economy
  - Community is supportive of Home-Based Business
  - Encourages a diverse array of industries in the local area
- There are a number of reasons why more and more people are deciding to run their own Home-Based Business. These include the following:
  - Family commitments
  - Comfort of working from home
  - Being your own boss
  - Job satisfaction
  - The changing social view for a more relaxed lifestyle
  - Women wanting to join the workforce
  - Increase in Home Based Business support networks
  - Increase in services available at home. *Wollondilly Industry Research and Economic Development Project, February 2004*
- Local home based businesses such as Family Day Care provide not only local employment opportunities, but also support families to seek and retain work by providing childcare for extended hours.
 

Wollondilly Family Day Care currently provides home based work for 29 people within the Shire and 192 296 hours or care for families per year.
- Wollondilly Shire Library provides access to resources for:
  - independent study for self-improvement to become more employable,
  - access to online employment resources

### People with a Disability

- 2003 saw the closure of Amaroo Industries, Wollondilly's sole employment facility for people with a disability. This has resulted in a number of residents being displaced to alternate care/employment options or receiving not assistance at all.

### Young People

- Access for young people to Wollondilly Shire's Library through its webpage dedicated to young people has links that support finding employment.
- Access to employment assistance is available to young people through the Wollondilly Youth Services Network ie jobsearch, resume preparation and interview skills.

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## EQUITY

### People with a Disability

- Currently there are no specific employment opportunities or organisations that provide specific pre-employment training within the Wollondilly area for people with a disability. Specific employment opportunities are located in the Campbelltown, Penrith or Wingecarribee local government areas.
- There are currently no accessible employment agencies located within the Shire.

### Aboriginal and Torres Strait Islanders

- Tharawal Aboriginal Land Council provides training and employment opportunities through its Community Development Employment Program (CDEP) which has supported the education and employment of many Aboriginal residents.

### Older People

- A general trend as the population ages has seen it increasingly harder for older people to gain and retain employment. Changing technologies have placed increasing pressure on older people and businesses for retraining of staff in new and evolving skills.

The consequences of this is the loss of other valuable skills and experience from the workforce and increased levels of dependency of older people on the welfare system.

### Young People

- With recent development of new commercial areas including traditional employers of young people such as Kentucky Fried Chicken, increasing opportunities are emerging for young people regarding employment in the local area. As development continues and commercial areas grow within the Shire more local opportunities are likely to become available.

### Men, Women and Children

- The inability to access childcare impacts directly on those wishing or needing to actively seek and engage in employment. Stay at home fathers and single father families are on the increase which now engages them in this process, traditionally been experienced by women.

## PARTICIPATION

- The ability of parents to be able to place their children in childcare plays a significant role in their ability and opportunities to participate within the workforce. The Commonwealth Department of Family and Community Services statistics show that over 80% of childcare is currently used for work related purposes.
- Limited Year Round Child Care services for primary aged children within the Shire may restrict opportunities for parents and carers of school aged children to participate within the workforce or alternatively put young children or others at risk if left at home unsupervised before and after school.
- High levels of commuting impact on families and individuals in their time and capacity to participate within their local community. Time spent outside the family home in travelling to and from work has repercussions for relationships both within the home and within the broader community.
- Council provides opportunities for work through the Work for the Dole Scheme at its Library and Community Nursery.

### Young People

- The Macarthur Youth Commitment was established in 2002 to encourage the greater involvement of young people in Macarthur into:
  - continuing to completion of Year 12,
  - undertaking a HSC equivalent course/training,
  - undertaking training or apprenticeships, or
  - paid employment.

The MYC is undertaking this through:

- Macarthur Training and Employment Passports
  - School based Transition Brokers.
- The Australian Bureau of Statistics found that 30% of young people engaged in volunteering work, did so to gain new skills and/or work related experience. The use of volunteering to gain work related skills has now been taken up by the Federal government in its Work for the Dole Scheme.

**COMMUNITY BELIEFS/RIGHTS**

- The right to appropriately paid and meaningful employment.
- The right to appropriate work related training.
- The right to support and information in seeking employment.
- The right to local employment opportunities.

**PUBLIC COMMENTS AND THEMES FROM COMMUNITY CONSULTATIONS**

- The following comments came from the Tahmoor Visioning Workshop, February 2003:
  - Not enough employment opportunities (*Issue*)
  - Unemployment Rate Reaches An All Time High (*Undesired Headline*)
- The following comments came from the Warragamba Visioning Workshop, February 2003:
  - Lack of employment opportunities and insufficient facilities for medical and youth services (*Issue*)
- The following comments came from the Bargo Visioning Workshop, February 2003:
  - Lack of community services employment and social opportunities (*Issue*)
- The following comments came from the Douglas Park Visioning Workshop, February 2003:
  - Local Employment Triples (*Desired Headline*)
- With an increase in population will services such as health and transport also be made available to support our local government area. Also support for youth in the area to find employment needs to be a priority. *Council Survey of funded Child and Community Services, June 2004*

**STATE GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES****FEDERAL GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Social Security Appeal Tribunal
- Centrelink Payments
- Work for the Dole
- Job Network

## STRATEGIES AND ACTIONS

Council's Visioning 2025 strategy was developed as a twenty year plan for the strategic planning of development within the Wollondilly Shire.

Council's Management Plan presents financial planning for the next five years with annual reviews to ensure the relevancy of the document.

The Community Social Plan is a five year plan for the social landscape of the Shire. It is therefore anticipated that not all the Visioning strategies listed below will be addressed within the first five years of Social Planning for Wollondilly. Financial considerations through the Management Plan are planned within a similar five year framework to the Community Social Plan.

### COUNCIL 2025 VISIONING – KEY STRATEGIES

- S5.3 Implement planning guidelines and controls to:
- promote more integrated commercial and light industrial activities in town and village centre
- S9.3 Encourage local employment opportunities and support regional employment opportunities

### COUNCIL MANAGEMENT PLAN ACTIONS 2004/05

#### General

- Wollondilly Industry Research and Economic Development Project – Industrial Land Strategy. (*Vision 9*)
- Work in collaboration with MACROC towards economic development. (*Vision 9*)

### OTHER PROPOSED COUNCIL ACTIONS

#### Access

- Support initiatives of local services involved in employment strategies eg Macarthur Youth Commitment and Wollondilly Youth Services Network.

#### Participation

- Establishment of a Agriculture Liaison Committee.

### POSSIBLE COMMUNITY ACTIONS

These actions have been developed through information and feedback from community consultations and submissions to the *First Draft* Community Social Plan.

- Form a Job Cooperative for people who are unemployed
- Form Cooperatives for community based employment ie furniture cooperative, cycle repair cooperative, food cooperative
- Investigate alternate education programming options

# SECTION 5 - EDUCATION

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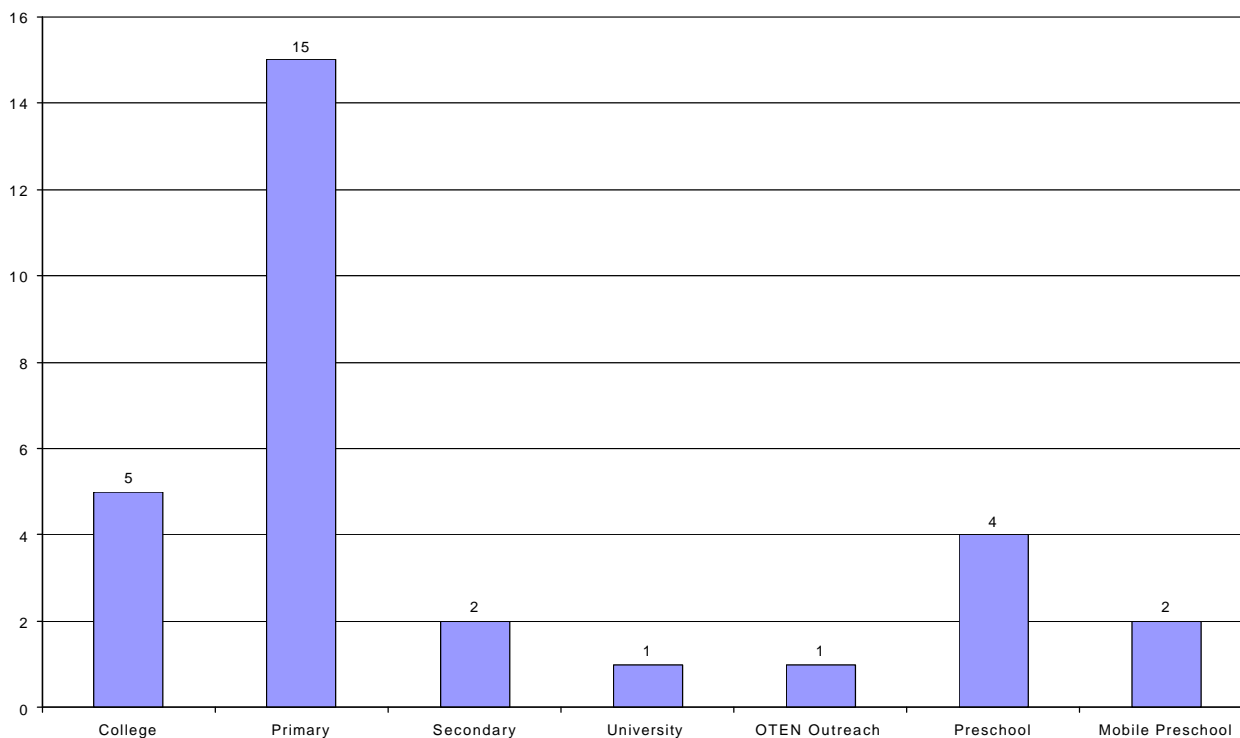




## EDUCATION

- The Wollondilly Shire contains a range of educational facilities ranging from early childhood to adult education within the Shire

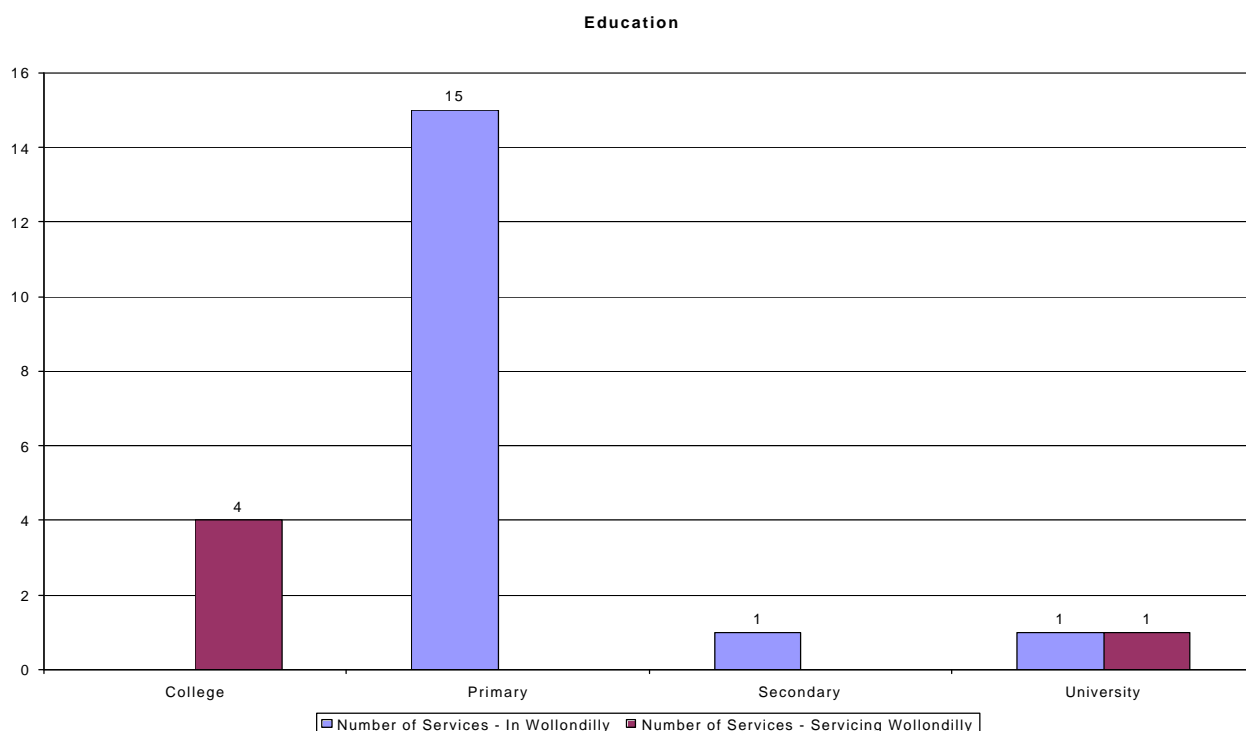
Education within Wollondilly



*Wollondilly Community Directory, 2004/2005*

- Fifteen Primary Schools cover the full geographical area from Warragamba to Bargo and from Appin to Thirlmere.
- Four Preschools operate within the Shire – located at Picton, Tahmoor, Warragamba and The Oaks, with an additional two mobile preschools visiting Wilton, Bargo, Thirlmere and Appin.
- The Shire now has two High Schools
  - Picton High School, and
  - Wollondilly Anglican College (covering kindergarten to yr12).
- A survey of the 16 Schools within the Wollondilly Shire was undertaken by Council in April 2004, for the purposes of the Community Social Plan. Of the schools surveyed all responded, the results of this survey are included in this section of the Plan.
- Picton High School has been designed to accommodate 1100 students and Wollondilly Anglican College 166 students in total. *Wollondilly Shire Council, Community Social Plan Survey, April 2004*

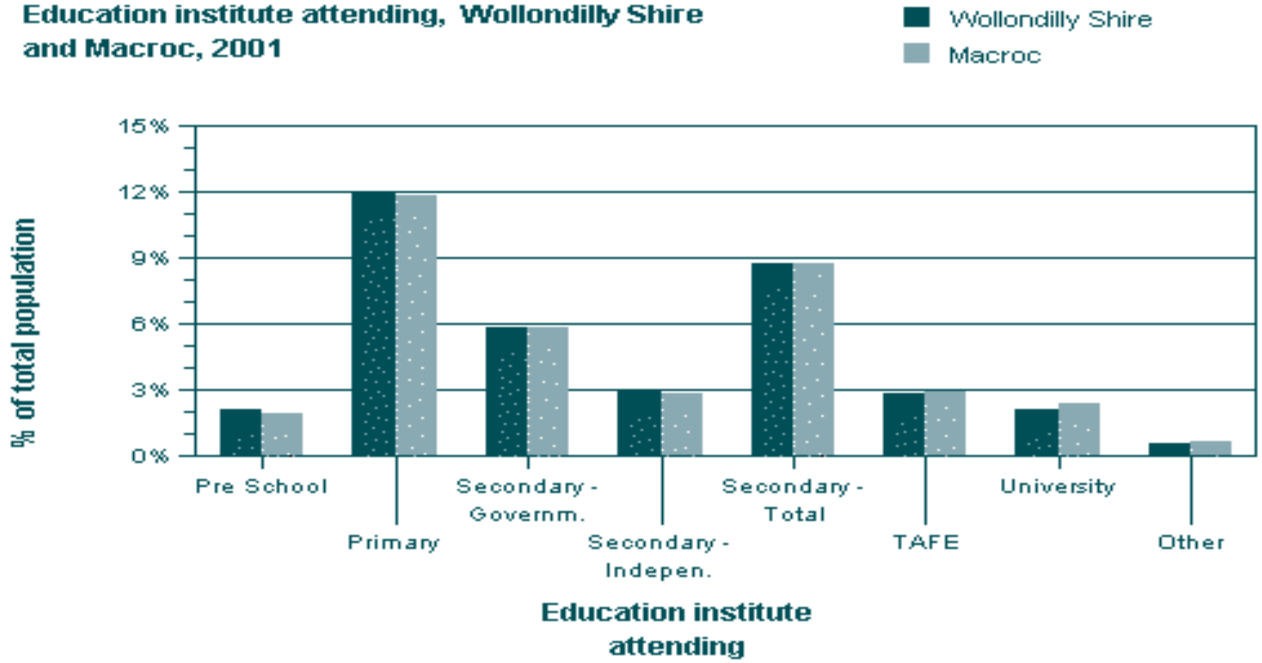
- There are 4495 High School aged young people within the Wollondilly Shire with a total of up to 1266 enrolment places within Wollondilly based secondary schooling options. *Wollondilly Shire Council, Community Social Plan Survey, April 2004.* This leaves up to 3229 young people travelling outside the Shire borders to gain secondary schooling.
- All other High School options for young people of secondary school age remain outside of the Wollondilly Shire at Camden, Campbelltown and Penrith based High Schools. A range of private, church based or specialist High Schools are also located in the Southern Highlands, Camden, Penrith, Campbelltown and the Sydney basin, area as well as Campbelltown TAFE.



Wollondilly Community Directory, 2004/2005

- Wollondilly had a total of 1,992 people studying at university, TAFE or other tertiary places in 2001, with 33% attending full-time. *MACROC Community Profile, Website: [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au), 2004*
- This number of students was equivalent to 63% of the number of 18-24 year-olds living in Wollondilly, compared with 84% for Sydney, suggesting Wollondilly has significantly lower participation in tertiary education. *MACROC Community Profile, Website: [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au), 2004*
- While Wollondilly is home to one University (Sydney University Vet Farm) the campus is located on the north eastern border of the Shire, overlapping into Camden and is dedicated purely to veterinary and agricultural sciences.
- Wollondilly's tertiary aged residents were far less likely to attend university than Sydney's, with 39% of Wollondilly students at university when Sydney's rate was 52%. Conversely, attendance at TAFE was far higher than Sydney's, with 51% of the student population (compared with 36% in Sydney). *MACROC Community Profile, Website: [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au), 2004*

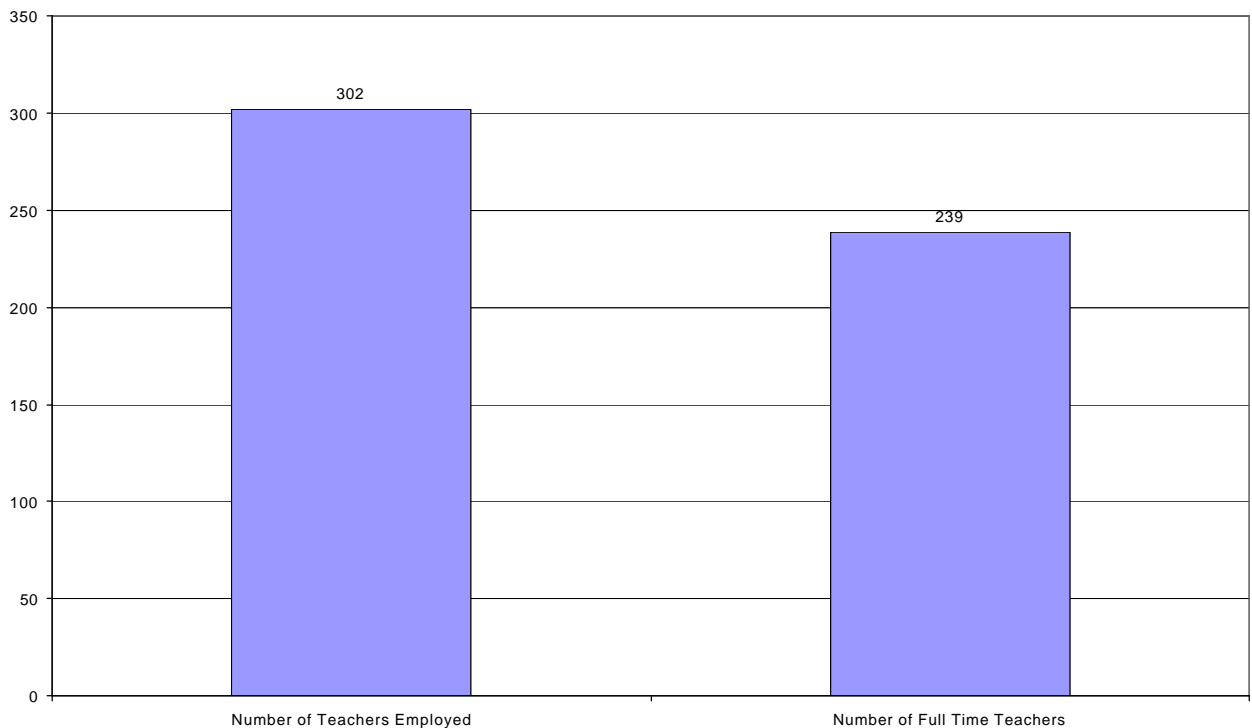
**Education institute attending, Wollondilly Shire and Macro, 2001**



MACROC Community Profile, Website: [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au), 2004

- Council’s survey of local schools identified that of the 302 teachers employed in Wollondilly, 239 were fulltime with 63 employed part time.

**Number of Teachers**



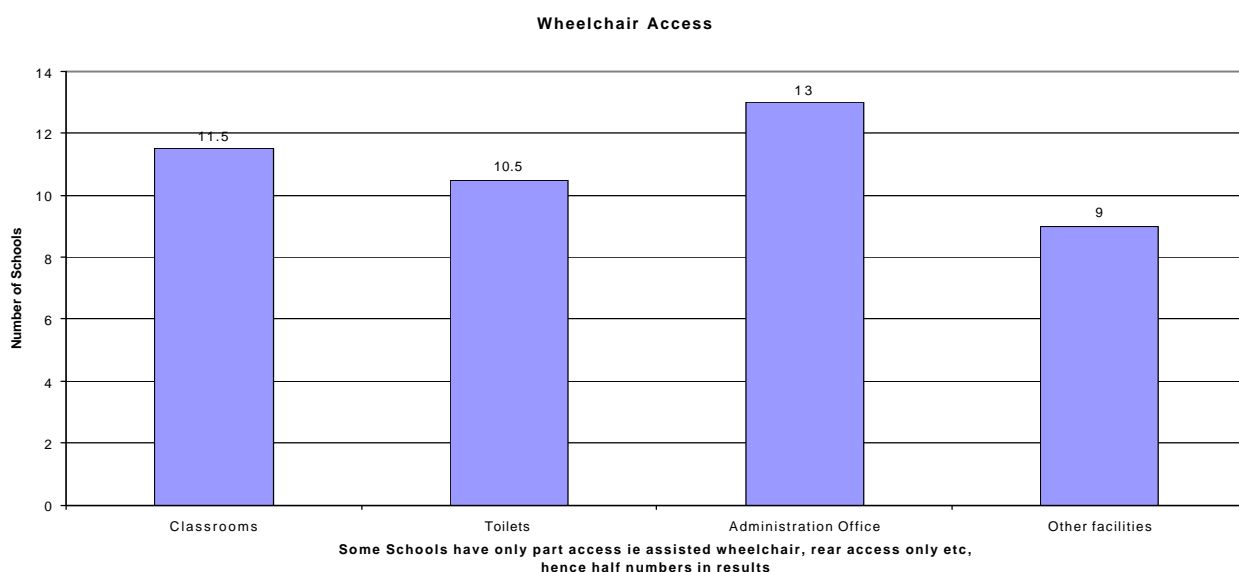
Wollondilly Shire Council, Community Social Plan Survey, April 2004

**ACCESS**

- The biggest gap for the Wollondilly Shire’s educational facilities remains in tertiary education with no TAFE or University facilities provided within the Shire. Currently all tertiary options are located at Campbelltown, Wollongong, Penrith or further afield.
- Campbelltown TAFE provides some outreach courses – however most outreach options are highly dependant on reaching a base line number of students per class.
- Access to adult educational opportunities in Wollondilly have until recently been provided through ACE Tahmoor, a non profit Adult and Community Education facility. In 2003 ACE Tahmoor was closed due to inadequate funding to meet the rising costs of service provision.
- Yerrinbool College is a newly established college funded by the Yerrinbool Baha’i Centre of Learning. The college provides courses in three categories, Body and Soul (eg Yoga, Health Seminar), Life Skills (eg French, Communication Skills, Astronomy) and IT (Computer courses at beginner and intermediate levels).
- Macarthur Community College based at Cartwright, offers a range of adult learning opportunities with a number of classes now based at Picton and Bargo.
- Wollondilly Shire’s Library provides access to resources for:
  1. Independent study for self-improvement,
  2. Correspondence courses,
  3. Basic literacy,
  4. Home schooling – estimated 9015 children in NSW are home schooled (unable to access Wollondilly statistics),
  5. Homework and projects,
  6. Web site with online reference and information which can be accessed from home computers.

**People with a Disability**

- Of the 16 Schools surveyed by Council the following identified wheelchair accessibility to school facilities.



*Wollondilly Shire Council, Community Social Plan Survey, April 2004*

- Adult educational opportunities for people with moderate to severe disabilities are primarily provided under State Government funded programs such as ATLAS and are facilitated by non-government agencies. There are no such programs currently located within the Wollondilly Shire. People wishing to access these services need to travel to either Campbelltown, Penrith or Wingecarribee local government areas.

## EQUITY

- Increasing opportunities created by Universities through distance learning via the Internet is providing opportunities for residents to access university education. This form of educational opportunity allows increased access, particularly for those who are home bound due to disability, carer commitments or geographical isolation.
- However, with only 21% of Wollondilly residents having Internet access within their homes there is a significant need for alternate strategies.

### Young People

- In 2003 an outreach partnership between Wollondilly Youth Services Network, Campbelltown TAFE and Open Training Education Network provided opportunity for the addressing of inequities arising from young peoples differing economic status, capacity and modes of learning. The differing circumstances, experiences and environments required for young people to learn were acknowledged through this program while targeting the Shires most educationally 'at risk' young people.

Due to inconsistencies in attendance, TAFE has now withdrawn from it role in this partnership.

- A Burnside operated Study Centre was previously located within Picton High School to support disadvantaged young people in their educational development, however limited funding and resources has seen the closure of this facility within the past 12 months

### Culturally and Linguistically Diverse and Aboriginal and Torres Strait Islander

- Addressing of culture as an inequity to learning has to date received little response in the types of services provided within Wollondilly. While Wollondilly's Culturally and Linguistically Diverse community remains at approx. 5% from non English speaking backgrounds, the Shire Aboriginal and Torres Strait Islander community is 1.2% with the vast majority of its population being of high school age.
- 2001 census statistics show that 0.94% of Aboriginal young people complete High School to year 12, this being well below the State and National average

### Men and Women

- Participation in tertiary education amongst women is greater than amongst men (equivalent to 69% of the 18-24 year-old female population, 58% of the male).
- There were 779 university students in Wollondilly (39% male and 61% female), an increase of 109 since 1996. Some 57% of Wollondilly's university students attended full-time.
- Most (82%) of Wollondilly's 1,022 TAFE students attended part-time. The majority of students were men (576) with 446 women.

### Children with a Disability

- Private Subsidy Travel is offered by the Department of Family and Community Services for families whose children attend Specific Purposes school or who have been placed in a support class outside their local feeder school. The subsidy comes in the form of taxi or bus pickup from the home or a Before School Care service.

- While there are no special specific purposes schools in Wollondilly the nearest ones being located at Beverley Park, Campbelltown; Mary Brooks Banks School, Rosemeadow; Tangara School, Mittagong and Passfield Park School, Minto.

Some local schools, have classes that provide integration for children with specific types of disabilities.

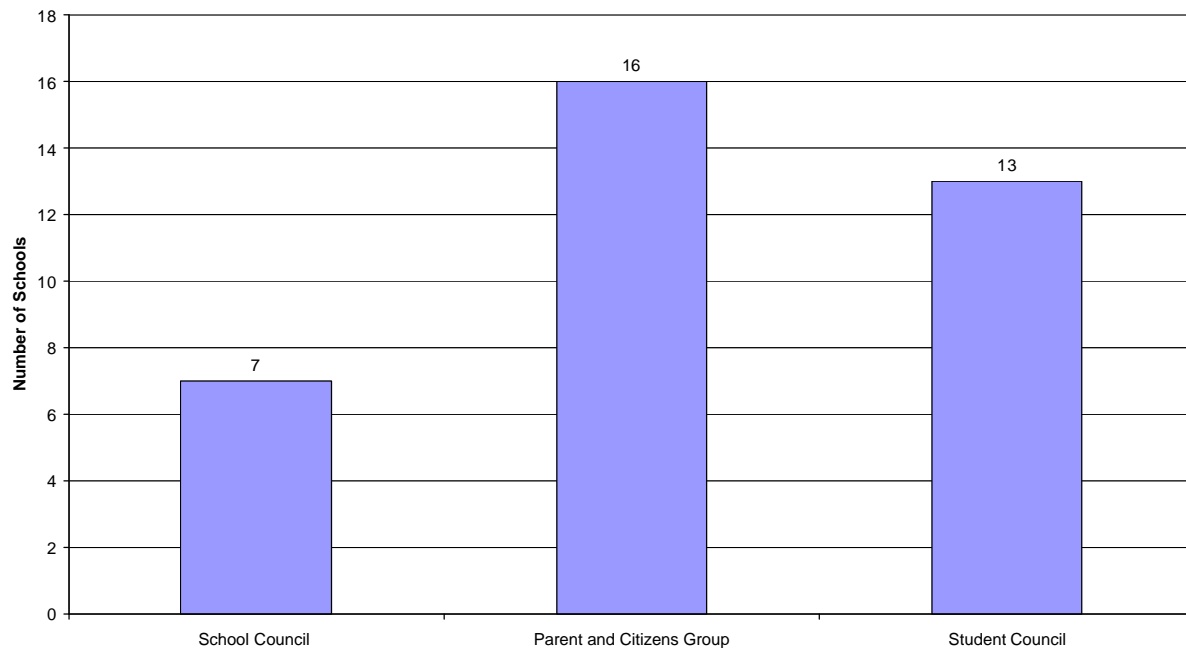
Support classes are held in the following schools:

1. Picton Primary School
  - a Support class for IM (mild disability) years 3 –6
  - a Support class for IO (moderate disability) K-6
2. Picton High School
  - a IM class for Im(mild disability)
  - a Support class for IO (moderate disability)

**PARTICIPATION**

- Wollondilly has a reliable network of public transport (bus and rail) to facilitate participation in local primary and secondary education.
- Most residents have a primary school located within or near their local village. Making participation in primary school accessible to the majority of the community.
- Travelling to and from secondary schools outside the Shire necessitates long travel times and lost opportunities for participation in family and local community life for some students eg bus leaves 6.40am and returns 5.10pm.
- For other forms of educational opportunities such as alternate secondary education, tertiary school or adult/community educational opportunities, transport out of, or into, the Wollondilly Shire is primarily provided through the use of private vehicles.
- Through its system of Primary and two Secondary education facilities, parents and students are provided with a number of internal school participation options, with:
  1. Seven schools providing a school council
  2. Sixteen schools providing a parent and citizen association
  3. Thirteen schools providing a student council *Wollondilly Council Survey, April 2004.*

Parents and Student Representation



*Wollondilly Council Survey, April 2004.*

**Young People**

- The Macarthur Youth Commitment was established in 2002 to encourage the greater involvement of young people in Macarthur into:
  - continuing to completion of Year 12;
  - undertaking a HSC equivalent course/training;
  - undertaking training or apprenticeships; or
  - paid employment.

The Macarthur Youth Commitment is undertaking this through:

- Macarthur Training and Employment Passports; and
  - School based Transition Brokers.
- Wollondilly Shire's Library provides HSC lectures and study and stress workshops for young people who are studying for the Higher School Certificate.
  - To date Wollondilly has no age specific educational services for young people aged 18-24yrs or young people 12-14yrs who have dropped out of the school system. TAFE is currently unable to operate smaller classes as evidenced with the Wollondilly Youth Services Network , TAFE and OTEN partnership, therefore limiting creative opportunities to meet this need.

**Older People**

- Internet workshops are held through Wollondilly Shire's Library to assist older people in accessing the internet.

**Women**

- Internet training for women is held through Wollondilly Shire's Library for women re-entering the workforce.

**COMMUNITY BELIEFS/RIGHTS**

- The right of children and young people to locally based primary and secondary education
- The right to individuals to have access to further education
- The right to affordable and accessible educational opportunities

**PUBLIC COMMENTS AND THEMES FROM COMMUNITY CONSULTATIONS**

- The following comments came from the Bargo Visioning Workshop, February 2003:
  - Bargo Students Top HSC Marks in Local Area (*Desired Headline*)
  - Improved education and care facilities (*Issue*)
- The following comments came from The Oaks Visioning Workshop, February 2003:
  - Oaks High School Students Top in HSC (*Desired Headline*)
  - Youth of Wollondilly Have it All! Choices, Opportunities = Future (*Desired Headline*)
- The following comments came from the Tahmoor Visioning Workshop, February 2003:
  - UWS – Wollondilly Campus – 1<sup>st</sup> Graduate (*Desired Headline*)
  - Wollondilly Youth Pave the Way To... Academic...Cultural...Artistic...Community Leadership...Achievement (*Desired Headline*)
  - Education Standards Decline - (*Undesired Headline*)

**STATE GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Procedure for the Suspension and Expulsion of School Students, *Department of Education and Training*
- Travel Subsidisation Scheme
- The NSW Premier's Department Drug and Alcohol Initiative.
- Funding for State schools

**FEDERAL GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Funding for Private schools (eg Wollondilly Anglican College)

## STRATEGIES AND ACTIONS

Council's Visioning 2025 strategy was developed as a twenty year plan for the strategic planning of development within the Wollondilly Shire.

Council's Management Plan presents financial planning for the next five years with annual reviews to ensure the relevancy of the document.

The Community Social Plan is a five year plan for the social landscape of the Shire. It is therefore anticipated that not all the Visioning strategies listed below will be addressed within the first five years of Social Planning for Wollondilly. Financial considerations through the Management Plan are planned within a similar five year framework to the Community Social Plan.

### COUNCIL 2025 VISIONING KEY STRATEGIES

- S9.2 Lobby, support and ensure the establishment of accessible and appropriate local and regional education, recreation, cultural, health and community services
- S9.4 Ensure services and facilities are concentrated in existing town/villages centres and are services by public transport or have strategies to provide outreach services where needed

### COUNCIL MANAGEMENT PLAN ACTIONS 2004/05

#### General

- Review the findings and recommendations of the Library Services and Facilities Feasibility Study. *(Vision 9)*
- Review mobile library operations. *(Vision 9)*

#### Access

- Purchase of Library books and resources. *(Vision 9)*

#### Participation

- Review of information provision to customers. *(Vision 9)*

### OTHER PROPOSED COUNCIL ACTIONS

#### General

- Increased Public Education. *(Vision 9)*

#### Access

- Support the development of alternate education and life long learning opportunities within the Wollondilly Shire.
- Take up opportunity to lobby the Department of Education and other relevant government agencies and their Ministers to enhance the level of secondary and tertiary education available to and in the Wollondilly Shire.

#### Equity

- Provide opportunities through Council's Community Grants Scheme to develop projects that enhance the educational well being of the Wollondilly Shire.

**POSSIBLE COMMUNITY ACTIONS**

These actions have been developed through information and feedback from community consultations and submissions to the *First Draft* Community Social Plan.

- Membership on local school P&C's and school councils.
- Participation in transition to school programs.
- Lobby for additional public high school.
- Lobby for TAFE and University campus' in Wollondilly.
- Develop alternate education programs within the Shire.
- Participation in community based education opportunities eg through the Library
- Lobby for lower TAFE class sizes to ensure greater flexibility in service delivery

# SECTION 6 - INFORMATION

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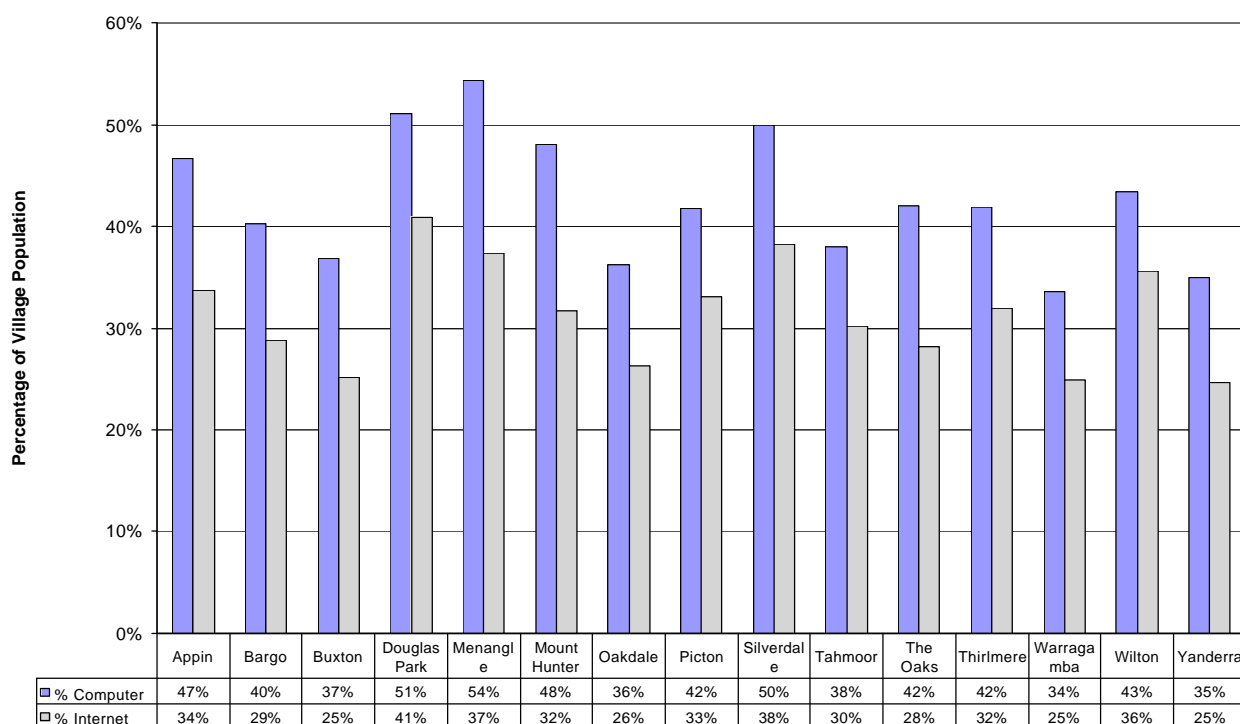


## INFORMATION

- The Wollondilly Shire has three local newspapers the Wollondilly Advertiser, the Macarthur Chronicle and The District Reporter.
- Council also distributes a monthly newsletter, Bush Telegraph, to residents and key stakeholders.
- Each public school within the Shire also has its own school newsletter. This medium is a valuable source of information for parents and carers within the community.
- The Shire also has a range of community newsletters provided through local community groups. These include:
  - Buxton Buzz (*Buxton Community Group Association*),
  - Wollondilly Trumpeter (*Private Business*),
  - Appin Community Village News (*Appin Community Group Association*),
  - The Village Voice (*Picton Chamber of Commerce*),
  - Mulgoa Valley and Warradale Gazette (*Private Business*)
- Council provides a range of information through:
  - Website, this site is being further developed to offer online business transactions and comprehensive overview of all Council's services and functions.
  - Monthly Radio Show, broadcast on Macarthur Community Radio from 4.00pm to 5.00pm on the last Wednesday of each month. This informal radio program gives up to date Shire information and news.
  - New Resident Kits, sent to all new homeowners. The Kit contains a booklet that concisely lists all the standard information a new resident would need for arriving into a new location., as well as current loose leaf material from all divisions of Council.
  - General advertising appearing in the weekly newspapers, Wollondilly Advertiser and The District Reporter, as well as on Council's website.
  - A weekly Mayor's column appearing in the Wollondilly Advertiser.
  - Seven public E Kiosks (internet sites), located throughout the Shire at Warragamba, Buxton, Bargo, Appin, The Oaks, Picton and Silverdale. Via these Ekiosks access to Council's website and all state and federal websites is free. Payment may be made to access other sites of the web.
  - Community Directory and Business mailing lists.
- A term based newsletter is published through services of the Wollondilly Community Development Committee detailing all community support groups operating within the Shire, including time, locations and contact details.
- The Warragamba/Silverdale Neighbourhood Centre provides a regular Neighbourhood Centre newsletter detailing the services provided by their organisation to the Warragamba and Silverdale communities.
- Council events are also utilised to inform the community, as well as being a social and community building participatory opportunity. For example, during Local Government Week approximately 350 primary school children are given a tour of the Council building and have an opportunity to discuss how Council operates. Shire Day provides opportunities for stalls and promotion of local services and businesses.

- Key people located in some villages such as Warragamba/Silverdale also provide letter box drop services for flyers and leaflets which Council, community groups and businesses can utilise.
- Australian Bureau of Statistics (ABS) Census 2001 data, shows that computer use in the Wollondilly Shire is highest in the three villages of Douglas Park, Menangle and Silverdale with 50% or more of their population using computers. Appin, Bargo, Mount Hunter, Picton, The Oaks, Thirlmere and Wilton have 40% or more of their populations using computers.

Computer and Internet Use by Village

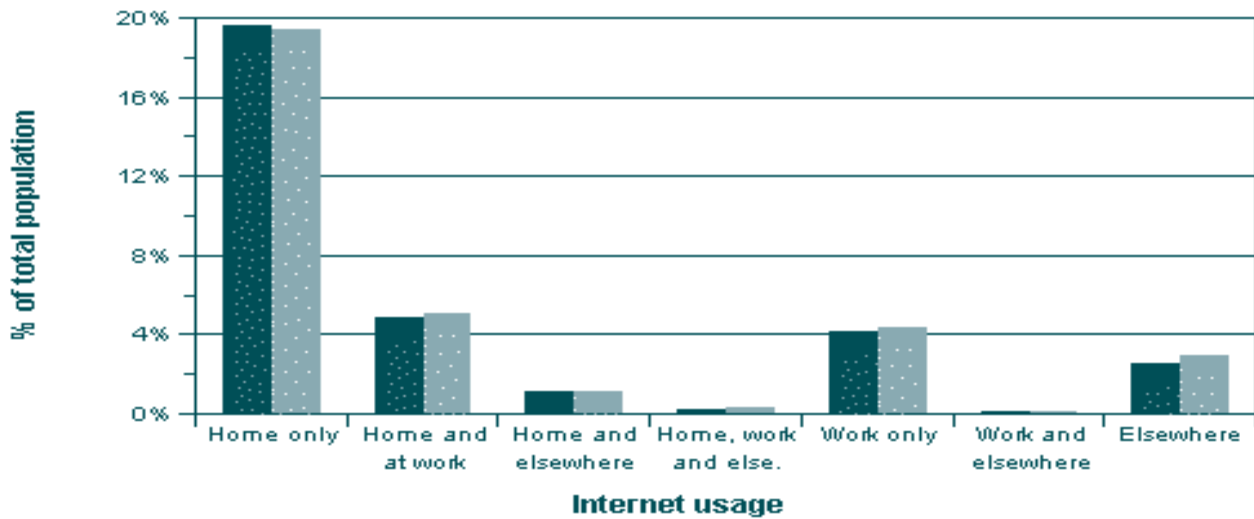


Australian Bureau of Statistics, Census 2001  
 % for internet use based on total of home, work and elsewhere, access to Internet

- Australian Bureau of Statistics (ABS) data formulated by Macarthur Regional Organisation of Council's (MACROC) shows that Wollondilly residents use of the Internet is comparable with use across the Macarthur Region, with slightly higher use of the Internet at home within Wollondilly.

**Do we use the internet and where, Wollondilly Shire and Macroc, 2001**

■ Wollondilly Shire  
■ Macroc



MACROC Community Profile, Website: [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au), 2004

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## ACCESS

- Distribution of information should be relevant and accessible to the target audience including appropriate times, locations and formats for participation.
- For information to be effective and accessible requires the use of a variety of information types and formats. These include written and spoken word, information in other language and, cultural relevance eg formatting of material using indigenous colours and design can make information more accessible to the Aboriginal and Torres Strait Islander community.
- While Council's newsletter, Bush Telegraph, is distributed in written form it is also available on audio and in large print for those with limited literacy or vision impairment.
- Council meetings are currently held on the first floor of Council for legal and recording purposes and therefore not accessible, however other public meetings, events, seminars and workshops are held in Council's foyer which is fully accessible to residents.
- Council's Mobile Library provides access to the range of services available at the Picton Library via a mobile facility. The Mobile Library provides access for people without transport and those living in more isolated areas of the Shire.

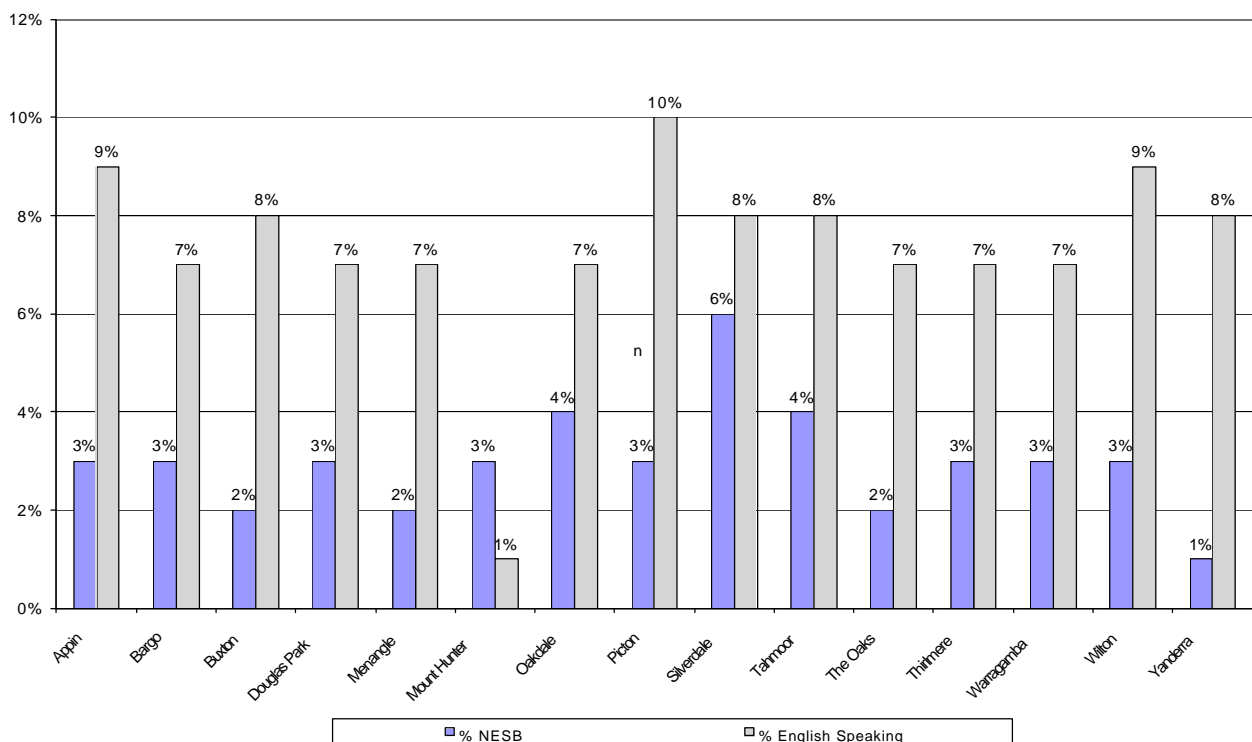
### People with a Disability and Older People

- Wollondilly's Shire Library provides access to information in a variety of formats including large print books and books on tape or CD.
- Wollondilly's Shire Library has a Home Bound Library Service that delivers information to frail aged and people with a disability who are unable to leave home to get to existing library services

**EQUITY**

- Multiple forms of information and areas of distribution are needed to ensure adequate access to information by the full range of residents within the Wollondilly Shire. For example; locating information in one outlet such as the local print media restricts access by people who cannot read, choose not to read or do not have access to newspapers.
- Access to the Internet is often limited to those that can afford to have a computer and Internet access in the home or can afford to pay for public use of the Internet.
- Currently Councils Ekiosks are located in four of the seven villages with the lowest internet use in the Shire, providing an alternate internet accessible site for these communities.
- Picton Library provides access to five internet computers with a further internet computer available on the Mobile Library.
- Information in other languages is also important where larger numbers of people from Culturally and Linguistically Diverse background live.

People from a Culturally and Linguistically Diverse Background in Wollondilly



Australian Bureau of Statistics, Census 2001

## PARTICIPATION

- Participation is more likely to result when people have access to information. When residents are informed they are more likely to publicly participate within their community through community events, activities, volunteerism and consultation.
- Council provides an accessible monthly Community Forum where residents have opportunity to inform themselves of Council plans and potential decisions and contribute towards discussion of these issues. These meetings are attended by an average of between 15 and 20 residents each month and are open to the whole community.
- Council has a range of advisory committees such as:
  - Disability Access Advisory Committee
  - Traffic Committee
  - Alternate Transport Committee
  - Road Safety Committee, and
  - Macarthur Area Assistance Scheme Local Ranking Committee

The information provided to Council through these groups is important to the decision making process and development of future projects relevant to the Shire.

- Residents have opportunity to receive Council information 24 hours a day 7 days a week via Council's web site [www.wollondilly.nsw.gov.au](http://www.wollondilly.nsw.gov.au). Opportunity to participate in Council's decision making processes is also available via the web site through feedback forms on specific issues.

**COMMUNITY BELIEFS/RIGHTS**

- The right to information relevant to residents day to day lives.
- The right to information about decisions that determine the quality of life and well being of residents communities.
- The right to information in a timely and accurate manner.

**PUBLIC COMMENTS AND THEMES FROM COMMUNITY CONSULTATIONS**

- The following comments came from the Warragamba Visioning Workshop, February 2003:
  - Council Holds Consultations – Hundreds Attend (*Desired Headline*).
  - Local community involvement (*Issue*).
  - Community spirit and people (*Issue*).
- The following comments came from the Bargo Visioning Workshop, February 2003:
  - Community support and consultation (*Issue*).
- The following comments came from the Tahmoor Visioning Workshop, February 2003:
  - PM Gives Award for Active Community to Wollondilly (*Desired Headline*).

**STATE GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Youth Advisory Council, *Office of Children and Young People*.
- Taking Participation Seriously, *NSW Commission for Children and Young People*.
- Youth Consultation Checklist, *Department of Local Government*.
- How Council's Consult with Young People, *Department of Local Government*.
- How Young People would like to be Consulted, *Department of Local Government*.
- Guidelines for Dance Parties, *Department of Local Government*.
- A Guide to Major and Special Events Planning, *Department of Local Government*.

**FEDERAL GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

## STRATEGIES AND ACTIONS

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### COUNCIL 2025 VISIONING KEY STRATEGIES

- S9.8 Ensure opportunities for community participation and input in local decision making through forums, advisory groups, committees and submissions.
- S9.9 Consultation strategies include representation from children, young people, families, older people, people from Aboriginal Torres Strait Islander background and culturally diverse backgrounds.

### COUNCIL MANAGEMENT PLAN ACTIONS 2004/05

#### General

- Review the findings and recommendations of the Library Services and Facilities Feasibility Study. (*Vision 9*)
- Review of information provision to customers. (*Vision 9*)
- Review mobile library operations. (*Vision 9*)

#### Access

- Purchase of Library books and resources. (*Vision 9*)

### OTHER PROPOSED COUNCIL ACTIONS

#### General

- Continue to provide an informative and relevant communication tool through Council's Bush Telegraph publication.
- Continue to develop customer service and informational facilities via the Council website

**OTHER PROPOSED COUNCIL ACTIONS**Access

- Negotiate information space within Post Offices or other relevant local businesses.
- Identify key points of information sharing within each community.
- Continue to ensure the Bush Telegraph is published in alternate formats including large print and audio.
- The relocation of the Library Services into a more suitable, purpose built facility. (*Vision 9*)
- Investigate further opportunities within Council for improving access to information for people with hearing impairments eg hearing loops and TTY machines.
- Provision of self access online services. (*Vision 9*)

Equity

- Lobby for State and Federal Department statistical data specific to the Wollondilly Shire.

Participation

- Improve awareness regarding Council informational opportunities and communication such as email, website and the Bush Telegraph

**POSSIBLE COMMUNITY ACTIONS**

These actions have been developed through information and feedback from community consultations and submissions to the *First Draft* Community Social Plan.

- Involvement in Council community consultations.
- Increased input into the Bush Telegraph.

# SECTION 7 - PARTICIPATION

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## PARTICIPATION

- In a discussion of participation as an issue area, we refer to participation in relation to the three areas of; 'diversity', 'public space' and 'consultation'.

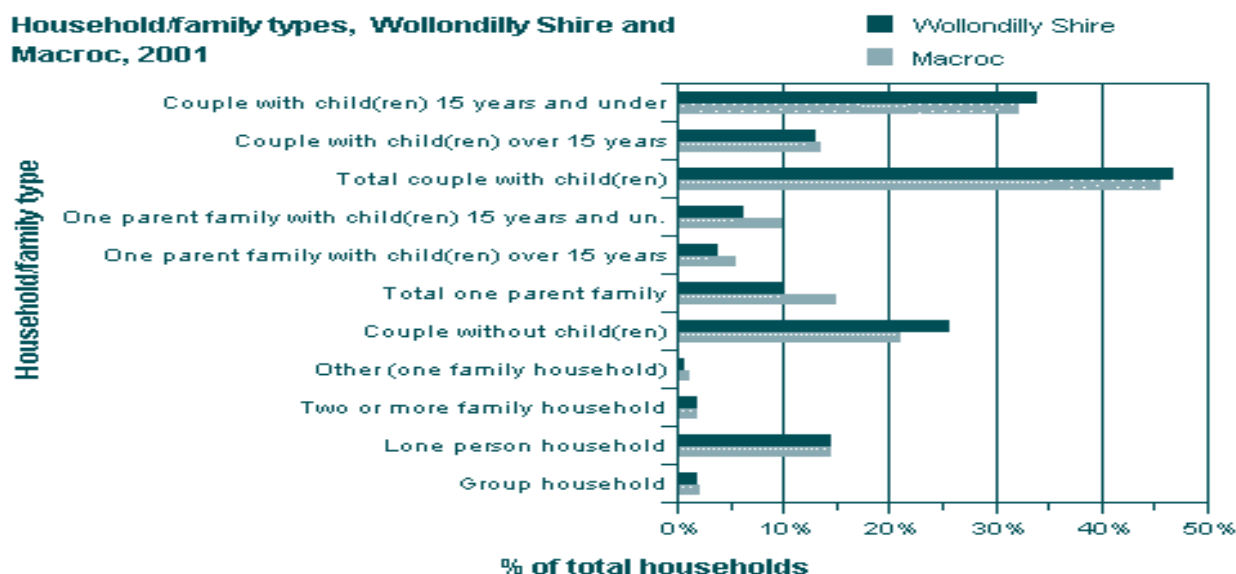
'Diversity' refers to the range of people and lifestyles that are present within the community of Wollondilly. This section discusses the broader concept of lifestyle and culture rather than just population target groups as an indicator of our participation as residents.

'Public space' is viewed as a focus for where community comes together. Public space has long been viewed as an important social collection point where community spirit and community action take place eg the village green, the community social hall and the local sporting grounds. Local parks and recreation areas also provide points of gathering, contact and observation outside the home. These public spaces provide a sense of being part of something bigger and lessens a sense of isolation.

'Consultation' refers to the communication or conversation that exists or should exist between Council and community, community and community, community and State and Federal government. The ability and opportunity for all sections of community to offer up views, desires and opinions on a range of topics relevant to their lifestyle.

- The Wollondilly Shire is home to a diverse range of social, cultural and lifestyle groups including people:
  1. from a culturally and linguistically diverse background;
  2. with a disability;
  3. choosing or seeking an alternate lifestyle;
  4. with a non traditional religion or spirituality;
  5. who are artisans;
  6. who are same sex attracted; and/or
  7. who have non traditional family groupings.
- While many of these groups remain unrecognised in terms of specific service delivery and community participation opportunities, increasingly opportunities are being made available for these groups. For example:
  1. Formation of the Wollondilly Arts Groups (WAG).
  2. Camp Queer – a peer support program for young homosexual people (although based at Campbelltown approximately 40% come from the Wollondilly area).
  3. Inner Space Retreat at Wilton, regular courses and celebrations held for all residents to attend.
  4. Baha'i Community – well established non Christian local church group and community college.
  5. Continued lobbying for research funding into local Gay, Lesbian and Transgender community.
  6. Estonian Village – retirement village targeting the Estonian Community.
  7. International Day of People with a Disability Breakfast – held annually and supported by local business.
  8. Successful Macarthur Area Assistance Scheme funding for a worker to run peer support program for local fathers.
  9. Successful Macarthur Area Assistance Scheme funding for an Aboriginal Community Development Worker.

**Household/family types, Wollondilly Shire and MacroC, 2001**



MACROC Community Profile, Website: [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au), 2004

- While Wollondilly’s predominant household type remains the couple with children, couples without children have increased within Shire, also on the increase are people living on their own and one parent families.
- Council holds (often in partnership with community agencies) a range of community events each year such as; Youth Week, International Women’s Day, Seniors Week and Shire Day.

## ACCESS

- Participation in community activity is governed by a range of factors, each having influence over an individuals ability and desire to participate. These factors can include:
  - Availability – is this activity at a time I can get to?
  - Relevance – is this activity of interest, will it have relevance to my life?
  - Perceptions of acceptance – will I be accepted within/by this group?
  - Accessibility – can I get to, can I get around at and be involved in this activity?
  - Safety – can I arrive and depart safely, will I be safe at the activity?
  - Understanding – do I know what to expect, am I walking into the unknown?

Not all issues will be relevant to all people, however, even just one factor can be enough to prevent participation by an individual.

- Availability is an important factor in the delivery of community participatory events, with 71.6% of the working age group within the Shire commuting outside the Shire for employment, participatory activities such as consultations, workshops, support groups etc need to be held outside of working and commuting times.
- Accessibility is a broad term in this context, both embracing disability access and transport. The ability to physically get to a participatory activity and then be wholly involved in it needs to be addressed in undertaking any such activity.
- Other issues of relevance, acceptance, safety and understanding are all vital to including the range and diversity of our community and need to be explored thoroughly to ensure inclusion of whole of community.
- The venues for Council's events are evaluated for their accessibility, in the risk planning stage, by Council's Disability Access Officer and Events Officer. An Auslan Interpretator attends Council's Australia Day events.

## EQUITY

- With an increasingly diverse community within the Wollondilly Shire, consideration needs to be taken in the range and type of community needs and interests in planning for community participation.
- Participation by the full range of community members is important to ensuring the voices of all residents are heard within the local government democratic process. Targeted committees such as Council's Disability Action Advisory Committee provide a safe appropriate environment for specific groups within the community to be heard.

### **People with a Disability**

- Council has budgeted for the inclusion of a lift in the main Council Administration Building in 2004/2005. This will now allow access for people with limited mobility issues to access all of Council's public meetings and forums.

### **Aboriginal and Torres Strait Islander**

- In 2004 Council held a flag raising ceremony during NAIDOC Week. This is an important ceremony that allows Wollondilly's Aboriginal and Torres Strait Islander community to participate within their local community rather than travelling to Campbelltown or Camden for this experience.

## PARTICIPATION

- 32% of Australians over the age of 18 years volunteered their time and energy to not for profit organisations during the year 2000 (Australian Bureau of Statistics, 2001). This is an increase from 24% estimated in 1995 (ABS 1996). Wollondilly has a total of 37,853 people residing within the Shire, using the Australian average approximately 12,000 men and women aged over 18 years old volunteer in Wollondilly.
- Volunteers contribute to Australia approximately 2,200 million hours at a value of \$42 billion per year (Ironmonger 2000). On an average a single person volunteers for 1.4 hours per week or 72 hours annually. Young people volunteer at a total of 1.1 hours per week or 60.5 hours per year. *Australian Bureau of Statistics, 2001*
- Reasons for volunteering in the general community include:
  - Service to the community (47%)
  - Personal satisfaction (43%) *Australian Bureau of Statistics, 2001*
- Young people between the ages of 18-25 years are said to volunteer for:
  - Personal satisfaction (40%)
  - Help others in the community (40%)
  - To gain new skills (13%)
  - To gain work experience (17%) *Australian Bureau of Statistics, 2001*
- To acknowledge and encourage this work Council provides an annual Volunteers Morning Tea and Presentation, during Local Government Week.
- Council provides a number of participatory opportunities for residents through:
  - Partnering with local groups and business for its annual event Shire Day. Shire Day is a Shire wide open day that provides opportunity for community participation and the building of community capital within Wollondilly. Coordinated projects with local schools, a talent quest and opportunity for use of the skate park also encourage young people, children and families to attend.
  - A coordinated program and promotional campaign for community groups to participate in the White Waratah Festival, in the month of October.
  - Local cultural, historical and environmental groups participating with displays and entertainment at Council's Australian Day event.
  - A monthly Community Forum where residents have opportunity to inform themselves of Council plans and potential decisions and contribute towards discussion of these issues.
- To provide opportunity for local resident involvement in some of the key aspects of Council decision making and project planning, Council engages residents in its:
  - Disability Access Advisory Committee
  - Traffic Committee
  - Alternate Transport Committee
  - Road Safety Committee, and
  - Macarthur Area Assistance Scheme Local Ranking Committee
- A range of community based participatory groups operate within the Wollondilly Shire. These groups provide valuable grass roots development of social infrastructure that support the needs of the community.

These groups are usually initiated due to a common need arising from residents local experiences, for example:

- playgroups
- lobbying groups eg Southern Highlands Rail Users Group
- landcare groups
- service clubs and groups
- resident action groups
- school P&C's
- community sporting associations

**COMMUNITY BELIEFS/RIGHTS**

- The right to be informed and be given appropriate opportunity to participate in community and decision making activities.

**PUBLIC COMMENTS AND THEMES FROM COMMUNITY CONSULTATIONS**

- The following comments came from the Warragamba Visioning Workshop, February 2003:
  - Council Holds Consultations – Hundreds Attend (*Desired Headline*).
  - Local community involvement (*Issue*).
  - Community spirit and people (*Issue*).
- The following comments came from the Bargo Visioning Workshop, February 2003:
  - Community support and consultation (*Issue*).
- The following comments came from the Tahmoor Visioning Workshop, February 2003:
  - PM Gives Award for Active Community to Wollondilly (*Desired Headline*).

**STATE GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Youth Advisory Council, *Office of Children and Young People*.
- Taking Participation Seriously, *NSW Commission for Children and Young People*.
- Youth Consultation Checklist, *Department of Local Government*.
- How Council's Consult with Young People, *Department of Local Government*.
- How Young People would like to be Consulted, *Department of Local Government*.
- Guidelines for Dance Parties, *Department of Local Government*.
- A Guide to Major and Special Events Planning, *Department of Local Government*.
- Ideas for Community Consultation, *NSW Department of Urban Affairs and Planning, 2001*
- Community Consultation and Participation Resource Kit, *NSW Health 1999*

**FEDERAL GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

## STRATEGIES AND ACTIONS

Council's Visioning 2025 strategy was developed as a twenty year plan for the strategic planning of development within the Wollondilly Shire.

Council's Management Plan presents financial planning for the next five years with annual reviews to ensure the relevancy of the document.

The Community Social Plan is a five year plan for the social landscape of the Shire. It is therefore anticipated that not all the Visioning strategies listed below will be addressed within the first five years of Social Planning for Wollondilly. Financial considerations through the Management Plan are planned within a similar five year framework to the Community Social Plan.

### COUNCIL 2025 VISIONING KEY STRATEGIES

- S3.5 Implement a strategy for Wollondilly's heritage that:
- Ensures that Aboriginal places and artefacts are identified, protected and managed in consultation and partnership with local Aboriginal communities
  - Identifies, protects and manages the Non Aboriginal heritage within the Shire including items such as rail bridges, historic buildings within townships, historic farms and estates, historic subdivisions, dams and historic highway connections and the cultural landscape.
- S5.4 Plan new large lot residential developments to:
- ...
  - Ensure a legible network of public streets, public parks, social and recreational facilities
  - ...
- S7.1 Develop appropriate, well designed, accessible open space uses in town centres
- S9.8 Ensure opportunities for community participation and input in local decision making through forums, advisory groups, committee and submissions
- S9.9 Consultation strategies include representation from children, young people, families, older people, people from Aboriginal Torres Strait Islander background and culturally diverse backgrounds

### COUNCIL MANAGEMENT PLAN ACTIONS 2004/05

#### General

- Heritage Study. (*Vision 3*)
- Create Register of Annual Events/Shows where Temporary Food Premises are Located. (*Vision 9*)

#### Access

- Preparation of Shirewide Public Convenience Plan. (*Vision 9*)
- Produce Disability Action Plan. (*Vision 9*)

#### Equity

- Council Tree Giveaway. (*Vision 9*)

#### Participation

- Investigate the establishment of a Youth Council, Youth Charter for Wollondilly. (*Vision 9*)
- Establish Rural Industrial Liaison Committee as a consultative forum to deal with a range of issues affecting agriculture. (*Vision 9*)

**OTHER PROPOSED COUNCIL ACTIONS**General

- Undertake the development and/or implementation of awareness raising projects and events that provide opportunity for community participation in partnership with external community groups and services.
- Development of a Cultural Plan for the Wollondilly Shire which acknowledges the range of diversity within the Wollondilly Shire.
- Undertake Council events that provide opportunity for community participation and showcase the diversity and interests of the Wollondilly community
- Development of a Music of Wollondilly CD showcasing the range of musical artistry within the Shire

Access

- The development of information sheets for residents for participation in Council processes
- Investigate further opportunities within Council for improving access to participation opportunities for people with hearing impairments through eg hearing loops and TTY machines

Equity

- Review Council's internal consultation manual, considering the range of lifestyles, cultures and experiences of Wollondilly residents.
- Consider opportunities for the development of projects and activities that promote the theme of reconciliation with our local indigenous community.
- Investigate and implement the development of an Aboriginal Advisory Committee to Council

Participation

- Develop a lobbying kit for use by Council and community groups on major issues of concern to Wollondilly.

**POSSIBLE COMMUNITY ACTIONS**

These actions have been developed through information and feedback from community consultations and submissions to the *First Draft* Community Social Plan.

- Liaise and communicate with Council about plans, policies, problems and community needs.
- Encourage the development of opportunities for local musicians.
- Promote and critically analyse Council initiatives by written communication.
- Send copies of lobbying/complaint letters to State and Federal representatives to Council, to assist Council in lobbying initiatives.

**POSSIBLE COMMUNITY ACTIONS**

- Listen to fellow community members views (especially from the silent or shy members of the community) and communicate to Council as appropriate.
- Promote community involvement and encourage community to participate in Shire activities.
- Involvement at all levels of the community via volunteering.
- Active involvement at Council led opportunities for participation at Council events.

# SECTION 8 - HOUSING

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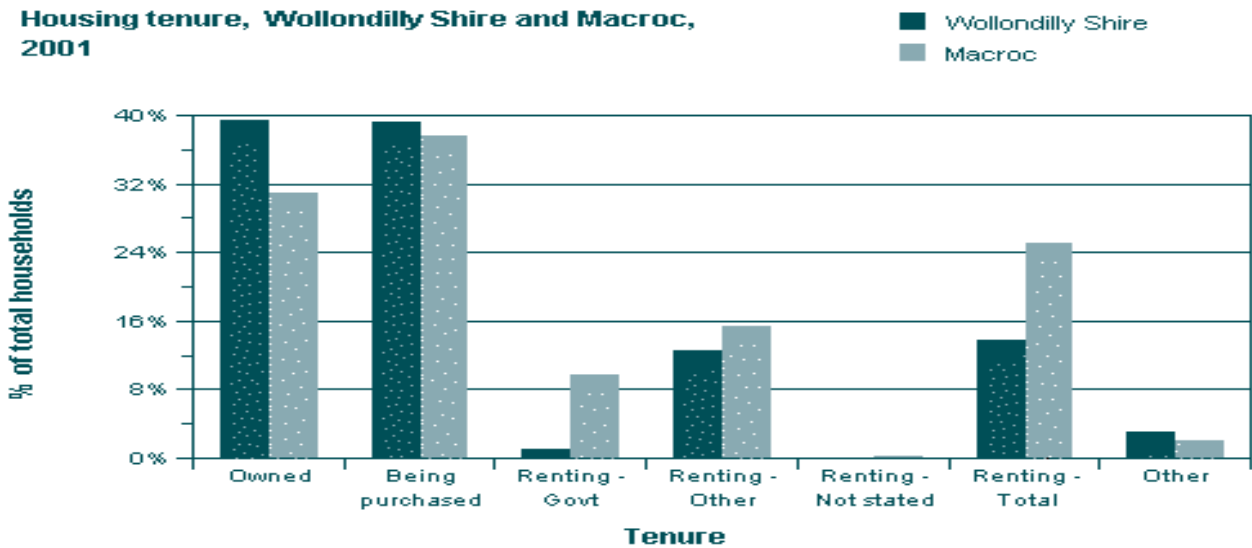




## HOUSING

- The Council of Social Services New South Wales, through its Urban Development Project, developed and released its draft Social Outcomes Benchmarks in December 2003:
  1. Social mix – diversity of income types, household types and cultural backgrounds;
  2. Affordable housing -15 % of total housing units delivering public and social housing, low cost private rental and lower income home ownership;
  3. Adaptable housing -20 % of total housing units delivering positive designs for people with disabilities, older people and other people with mobility needs;
  4. Adequate levels of properly resourced services and facilities – at least equivalent to State per capita average (services include children's, youth, community care, primary and community health, education and training, neighbourhood centres and family support, community and cultural development);
  5. Implement State Environment Planning Policy (SEPP) 66 Transport Guidelines;
  6. Adequate resident access through public and community transport to services, employment, shopping, sport and recreation;
  7. Adequate service sector businesses spread across the development and appropriate resident access to job opportunities across the region;
  8. Public open space which ensures community life and enhances community safety;
  9. Genuine participation of all sections of the community and stakeholders in all facets of the land use decision making process (from concept to design to approval to implementation); and
  10. Best practice communication strategies implemented by developers and the responsible Government agencies so as to genuinely involve local communities.
- The current state of housing within Wollondilly does not reflect the Social Outcomes Benchmarks set out by the Council of Social Services New South Wales. However, new strategies for future planning and development such as the Wollondilly Vision 2025 ai. To incorporate and reflect these benchmarks.
- Less than 16% of the total Wollondilly population live in rental accommodation with approximately 1% of this number being public housing. This being significantly less than across the total Macarthur Region. However note must be taken of Campbelltown's proportionally higher public housing estates compared with South Western Sydney and Sydney regions.

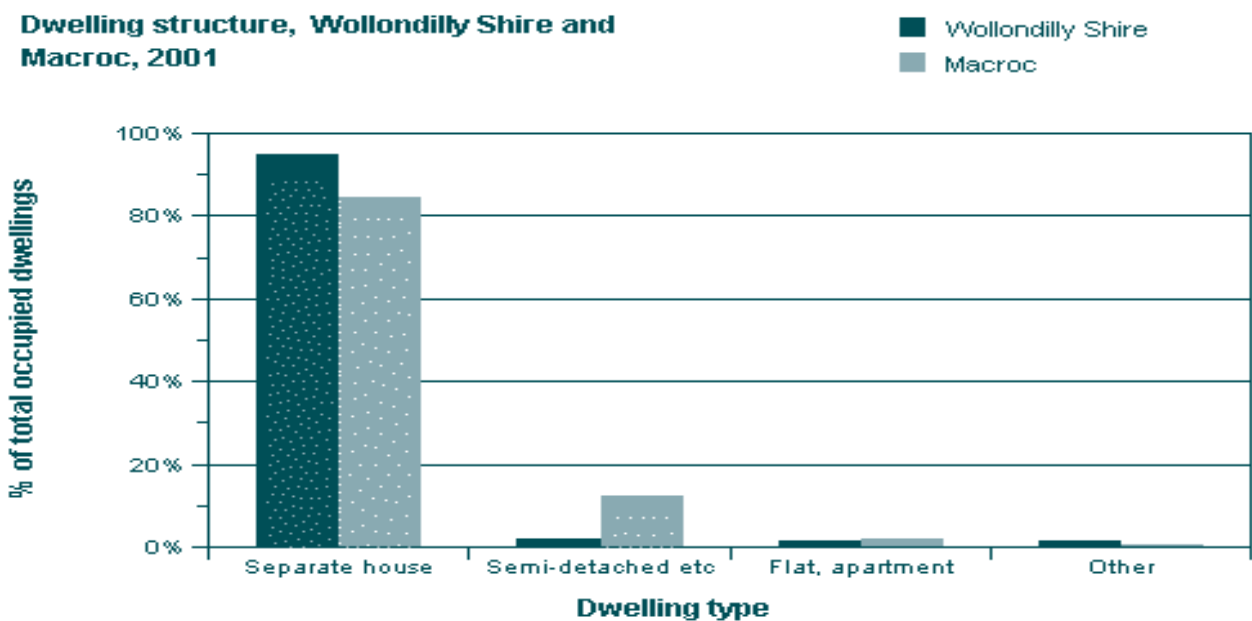
**Housing tenure, Wollondilly Shire and Macro, 2001**



MACROC Community Profile, Website: [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au), 2004

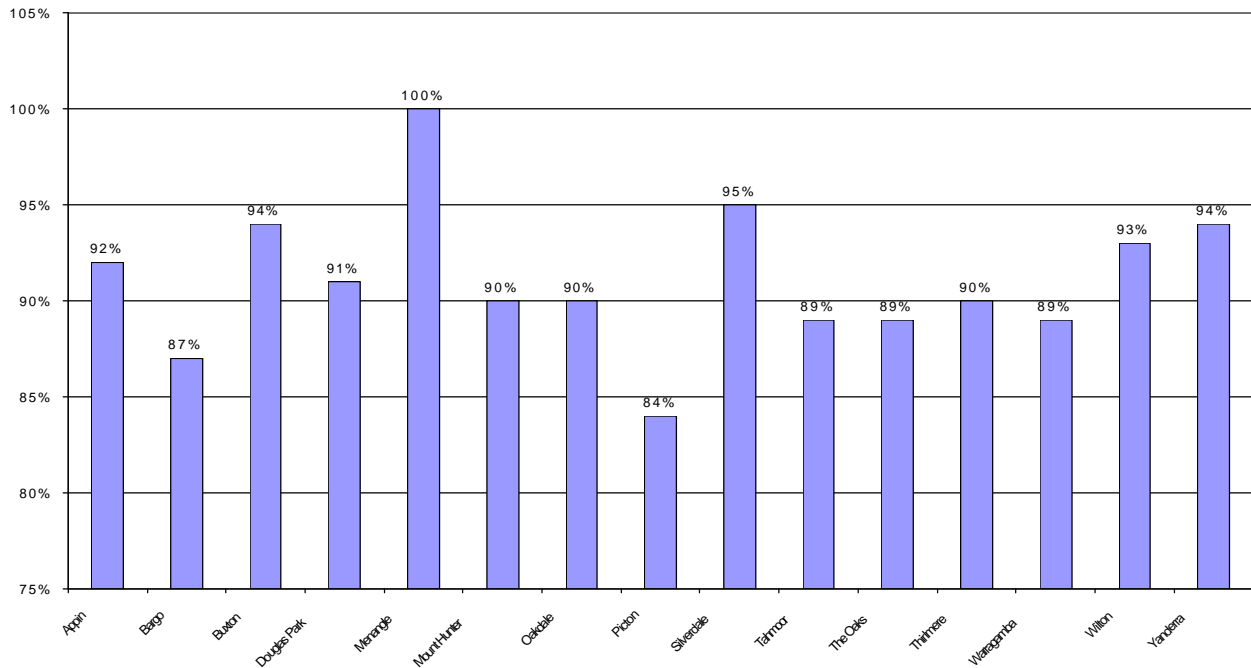
- Wollondilly Shire has a high proportion of owner occupier residences, being significantly higher than that of the total Macarthur Region.
- Residences are in the majority detached housing with minimal semi detached or apartment style housing.

**Dwelling structure, Wollondilly Shire and Macro, 2001**

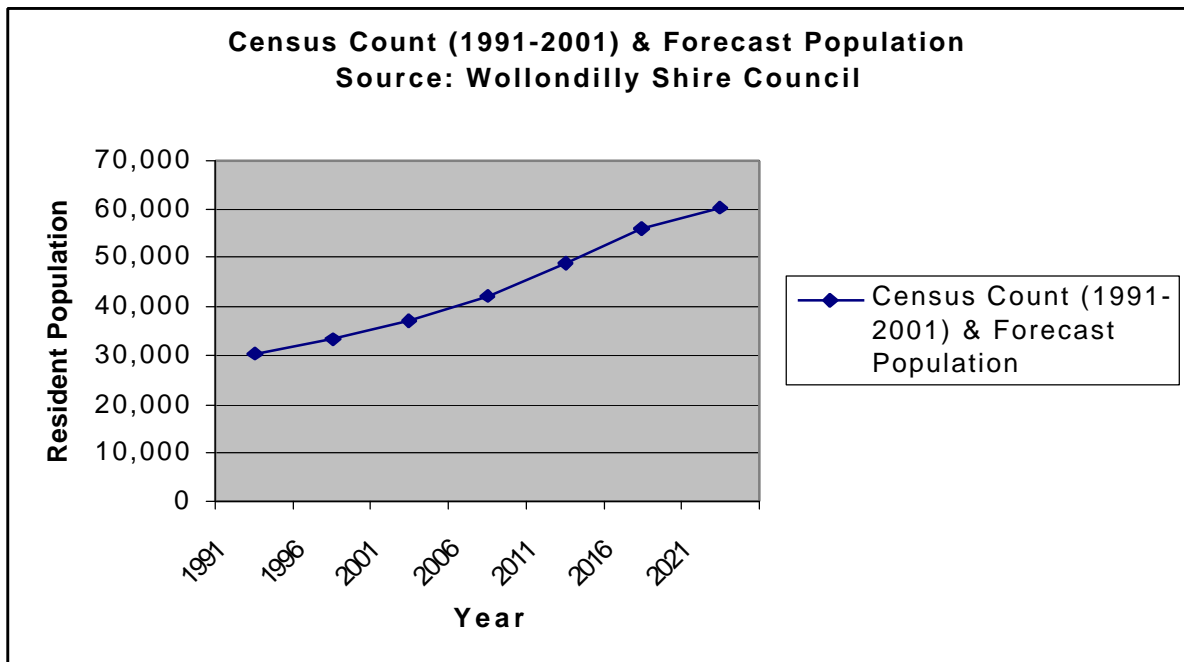


MACROC Community Profile, Website: [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au), 2004

Dwellings that are Separate Houses



Australian Bureau of Statistics, Census 2001



- The above chart shows the population for the Wollondilly Shire for past and future Census years.
- A population and dwelling forecast has been made for the purposes of establishing facilities needs for the future population of Wollondilly Shire. The forecast is the basis of Council’s planning for new works such as roads and traffic management, community facilities and public recreation. Council’s forward planning and resource allocation has a 10 year focus.

- The population and dwelling forecast takes into account the community-endorsed *Wollondilly VISION 2025* and forecasts an additional 21,000 residents to the current estimated population of 41,000.
- Council is currently approving an average of 250 lots per year (residential).
- The following factors contribute to predictions modelling for Wollondilly:
  - For new urban residential development, 70% of the gross areas are expected to be developed to 700m<sup>2</sup> lots (less the number of existing lots).
  - Areas identified in the Picton Tahmoor Thirlmere Urban Masterplan and known future development sites which have been or are being dealt with by Council as rezoning applications have been considered for new urban development alongside approximately one-quarter of the areas identified as future town expansion in the *Wollondilly VISION 2025*.
- Note: The State Government (Department of Infrastructure, Planning & Natural Resources) has not endorsed the *Wollondilly VISION 2025* as an urban land release strategy. Therefore no distinction has been made as to specific localities and the timing of potential land use changes and development of land.
- Future urban development considered in the forecast includes land in the vicinity of:
  - Wilton;
  - Picton, Tahmoor, Thirlmere Urban and Rural Precincts;
  - Warragamba/Silverdale (including Bushrangers Creek);
  - Appin; and
  - The Oaks.
- Urban infill development is estimated at 1% of current dwelling numbers. This reflects the ongoing implementation of Council's policies such as the Residential Development DCP No. 50 for more intensive use of existing residential land.
- The future population projections forecast an increase in urban development as sewerage infrastructure becomes available, eg in the areas identified as future urban in the Picton Tahmoor Thirlmere Urban Masterplan.
- Wollondilly's average household occupancy rate is currently just above 3 persons per dwelling. It is generally agreed that trends for smaller household sizes will continue. The estimated household sizes (Household Occupancy Rates) for future residential development have taken this into account.
- Future urban household occupancy rates are expected to be:

New Urban developments	2.75 persons per household
New Rural developments	3.0 persons per household
Seniors Living development	2.5 persons per household
- The forecast built form for rural areas comprises fewer unit developments. However where there are proposed aged/seniors living developments, the household occupancy rate for development in the local area is forecast to be 2.5 persons per dwelling.

## ACCESS

- Council currently operates from the Australian Standards AS1428.1 and Best Practice Principles in regard to accessible development within the Shire. While Australian Standards are enforceable they are minimum standards of development, with Best Practice Principles providing higher standards, however these are not enforceable under law.
- The development of a Shirewide Access Development Control Plan can provide a formal process for implementing Best Practice Principles.

### Older People and People with a Disability

- Seniors Living State Environmental Planning Policy, 2004 (Seniors Living SEPP) is a State Government planning policy which specifies the requirements for housing for older people and for people with a disability. The Seniors Living SEPP replaces the State Environmental Planning Policy No.5 – Housing for Older People and People with a Disability and overrides Council's planning controls in general.
- The Seniors Living SEPP permits different categories of housing being:
  1. residential care facilities
  2. hostels
  3. group housing
  4. self contained dwellings
  5. or any combination of the above.
- Housing and facilities provided in accordance with the Seniors Living SEPP are for the accommodation of:
  1. people over the age of 55 or people who have a disability;
  2. people who live in the same household as a person aged over 55 or who have a disability; and
  3. staff employed in the operation of a Seniors Living development.
- Currently Wollondilly has approximately 159 Seniors Living SEPP dwellings with another 385 dwellings approved but yet to be constructed. These numbers do not include the aged care accommodation of the Queen Victoria Memorial Hospital, Thirlmere.
- 'Ageing in Place' relates to those practices, which enable people who are aged and are particularly vulnerable to being placed in institutional care, to age in their own community homes. Examples include Home and Community Care services such as:
  1. Meals on Wheels
  2. Personal Care
  3. Home Assistance
  4. Respite Services
  5. Day Activity Services
  6. Community Transport
- Wollondilly has a range of these services including Picton/Burraborang Meals on Wheels, Nepean Food Services and Picton Neighbour Aid. These services are currently near full capacity and with increases in older resident population expected to continue, increases in service delivery will be needed for the future.

**Young People**

- Access to medium to long term semi supported (shared) accommodation for 16-21 year olds and sole parents up to 24 years is provided in Wollondilly through Vinnies Youth Housing.

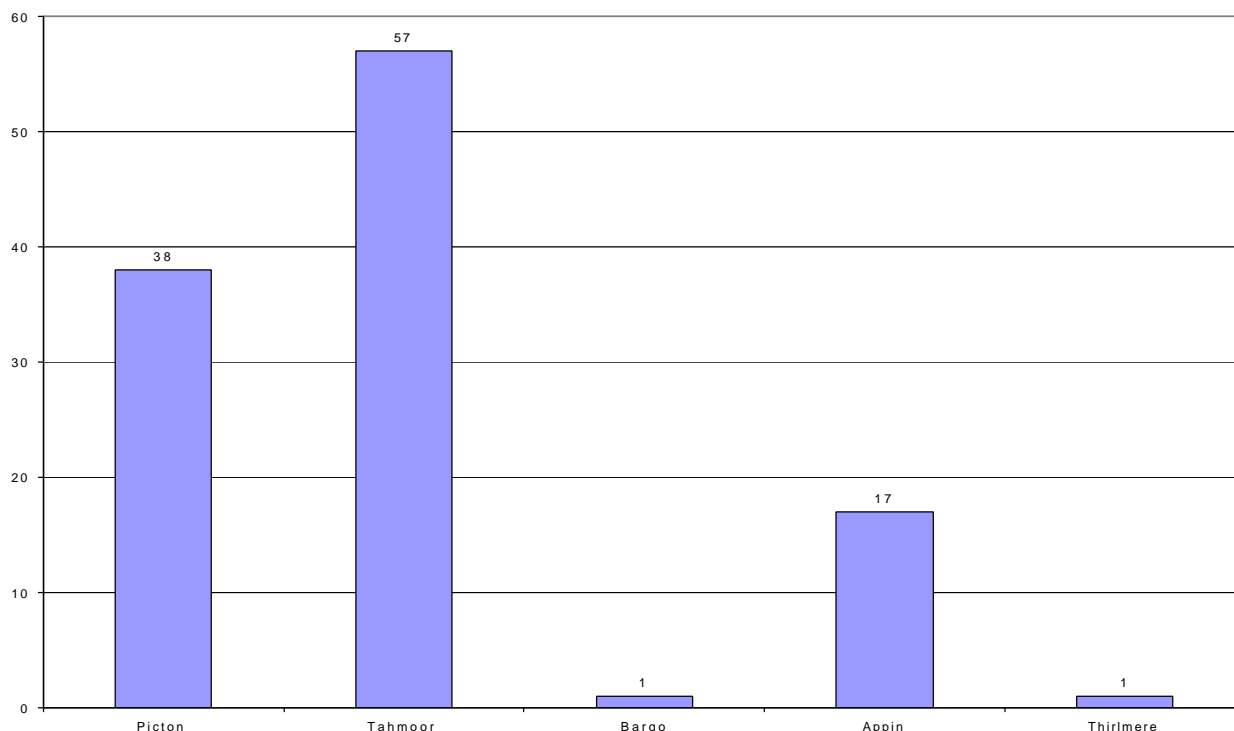
**People with a Disability**

- Respite and care accommodation services specific to younger people with a disability and complex needs are not currently available in Wollondilly outside of aged care accommodation such as the Queen Victoria Hospital. While quality care is provided through such facilities the social, emotional and psychological impact of accommodation in facilities designed for the frail aged does not always impact positively on the wellbeing of a younger person.
- As stated previously specialised adaptable housing and associated facilities are available through housing constructed in accordance with the Seniors Living SEPP (formerly SEPP 5).
- Council's Development Control Plan No. 50 which applies to residential development includes design requirements and standards for 20% of multi unit housing developments to provide dwellings that comply with Australian Standard AS 4299 – Adaptable Housing.

**EQUITY**

- Public Housing exists primarily in the south of the Wollondilly Shire with the majority located in Picton and Tahmoor

Public Housing Lots in Wollondilly



Wollondilly Council Property Records, 2004

- Public Housing stock within the Shire is primarily the traditional detached housing provided by State government in earlier years. The most recent Public Housing project involved construction of six villa units for older people and people with a disability. State government is now dedicating more resources to Rental Assistance rather than provision of housing in general.
- The presence of several Community Title development within Wollondilly Shire and the potential for new Community Title estates requires special consideration of issues including
  - equity of information,
  - community engagement and interaction, and
  - opportunities for diversity and integration with the wider locality.
- Issues of community engagement, community cohesion and opportunity for diversity need to be adequately addressed within discussion regarding Community Title.
- The NSW Council of Social Services quotes in its Strategic Plan 2004-2007 that the 'proportion of residents in NSW paying more than 30% of nett household income in housing costs is:
  - low to moderate income home buyer 50%
  - low to moderate income private renters 64%

This has implications for Wollondilly where housing prices have, consistent with the rest of the wider Sydney area, risen to levels that effectively exclude many first home and low income homebuyers (ie over \$200 000-\$300 000)

- While currently Wollondilly Council does not have a specific staff member specialising in Social Planning, increasingly its Community Services Team are becoming involved in the social and access planning of new developments. This will lead to increased emphasis on the social as well as the economic and environmental aspects and impacts of new developments.
- The replacement of existing low cost residential flats and boarding houses is covered under State Environmental Planning Policy No. 10 - Retention of Low Cost Rental Housing. The policy requires the local council's consent, and the Director-General of the Department of Urban Affairs and Planning's concurrence, to demolish, alter or change the use of a boarding house. Consent is also required to strata-subdivide a low-cost residential flat building or boarding house. Before granting consent or concurrence, the council and Director-General are required to take into account the availability of comparable accommodation, however it is not mandatory for them to refuse a proposal if such accommodation is not available. Other matters to be considered include the structural soundness and fire safety of a building, the estimated cost of necessary improvements and, as relevant, the financial viability of continuing to run a boarding house.

## PARTICIPATION

- Council provides opportunity for community to participate in policies concerning development and housing within the Wollondilly Shire through the Public Exhibition process. Under the Environmental Planning and Assessment Act, 1979, Council is required to place all Development Control Plans (DCP) and Local Environment Plans (LEP) on 28 days public exhibition to allow for community comment and feedback.
- DCP's and LEP's are advertised:
  - in the newspapers,
  - on Council's website,
  - at Council's Library, Picton, and
  - in full at Council's front counter

Copies of documents are free during the exhibition process.

- Council's Community Forums provide opportunities for discussions between Councillors, the Community and other interested parties on particular development applications, land rezoning proposals or other town planning related matters.
- Wollondilly Shire Council has a standing resolution to notify all adjacent land owners on receipt of any land rezoning application/request, which is above and beyond the requirements of the Environmental Planning and Assessment Act, 1979.
- Where Development Applications (DA's) are submitted and potentially effect neighbouring households, neighbours are advised of the application by letter and the DA made available at Council's front counter.
- For larger DA's that potentially effect more than immediate neighbours notice is placed in local newspapers and a 14 or 28 day public exhibition period held.

**COMMUNITY BELIEFS/RIGHTS**

- The right to appropriate housing
- The right to options in location and type of housing
- The right to a fair and equitable cost of housing

**PUBLIC COMMENTS AND THEMES FROM COMMUNITY CONSULTATIONS**

- The following comments came from the Douglas Park Visioning Workshop, February 2003:
  - Improved planning and development (*Issue*)
  - Loss of rural village atmosphere (*Issue*)
  - Land Prices Soar (*Desired Headline*)
  - Planning and Sensible Development has Ensured Pollution Free Environment (*Desired Headline*)
  - Wollondilly Wins Planning Award for Douglas Park (*Desired Headline*)
- The following comments came from the Tahmoor Visioning Workshop, February 2003:
  - Overdevelopment and growing urbanisation (*Issue*)
  - Restrict and control residential development (*Issue*)
  - Wollondilly – An Example of Sustainable Regional Development (*Desired Headline*)
- The following comments came from The Oaks Visioning Workshop, February 2003:
  - Development issues and council and external regulations (*Issue*)
- The following comments came from the Warragamba Visioning Workshop, February 2003:
  - Lack of planning and development (*Issue*)
  - Wollondilly Voted Best Place in the World to Live (*Desired Headline*)
  - Wollondilly Shire Retains Rural Style with City Amenities (*Desired Headline*)
- The following comments came from the Appin Visioning Workshop, February 2003:
  - Increased town planning for the future of residents and the environment (*Issue*)
  - Building development to preserve heritage (*Issue*)
- The following comments came from the Bargo Visioning Workshop, February 2003:
  - No Small Residential Blocks in Wollondilly (*Desired Headline*)
  - New Plan Causes Urban Sprawl in Wollondilly (*Undesired Headline*)

**STATE GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- State Environmental Planning Policy Seniors Living Guidelines, 2004
- State Environmental Planning Policy No. 9, Group Homes
- State Environmental Planning Policy No. 10, Retention of Low Cost Rental Housing
- Department of Housing, Various Strategies and Works Projects

**FEDERAL GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

## STRATEGIES AND ACTIONS

Council's Visioning 2025 strategy was developed as a twenty year plan for the strategic planning of development within the Wollondilly Shire.

Council's Management Plan presents financial planning for the next five years with annual reviews to ensure the relevancy of the document.

The Community Social Plan is a five year plan for the social landscape of the Shire. It is therefore anticipated that not all the Visioning strategies listed below will be addressed within the first five years of Social Planning for Wollondilly. Financial considerations through the Management Plan are planned within a similar five year framework to the Community Social Plan.

COUNCIL 2025 VISIONING KEY STRATEGIES	COUNCIL MANAGEMENT PLAN ACTIONS 2004/05
S9.1 Promote services and housing diversity that promotes sense of community	<u>General</u> <ul style="list-style-type: none"> <li>▪ Quality Design Guidelines Project. (<i>Vision 5</i>)</li> </ul>
S9.7 Implement planning guidelines and controls that: <ul style="list-style-type: none"> <li>– Provide for diversity of residential choice to suit changing lifestyles</li> <li>– Prevent the creation of gated communities</li> <li>– Implement safety by design principles</li> <li>– Encourage suitable commercial and industrial development and facilitate local employment opportunities and</li> <li>– Encourage more integrated commercial and light industrial activity to support town centres and promote opportunity for local employment</li> </ul>	

### OTHER PROPOSED COUNCIL ACTIONS

#### General

- Ensure adequate community and social infrastructure is incorporated to support new housing development as part of planning processes.
- Lobby State and Federal government for recurrent service funding to support social infrastructure and community wellbeing as part of new housing development.
- Investigate and support recurrent funding opportunities and internal Council restructure opportunities for social planning.

**POSSIBLE COMMUNITY ACTIONS**

These actions have been developed through information and feedback from community consultations and submissions to the *First Draft* Community Social Plan.

- Lobby for funds to provide; crisis accommodation for young people, women and families within the Shire.
- Lobby for more community housing options and public housing.
- The development of a Shirewide Access Development Control Plan.
- Inclusion of Council's Community Services Team in planning processes (social aspects) for all future development in particular:
  - community title estates
  - residential sub divisions
  - large commercial developments
  - recreational and educational facilities
  - seniors living SEPP applications

# SECTION 9 - COMMUNITY SERVICES AND FACILITIES

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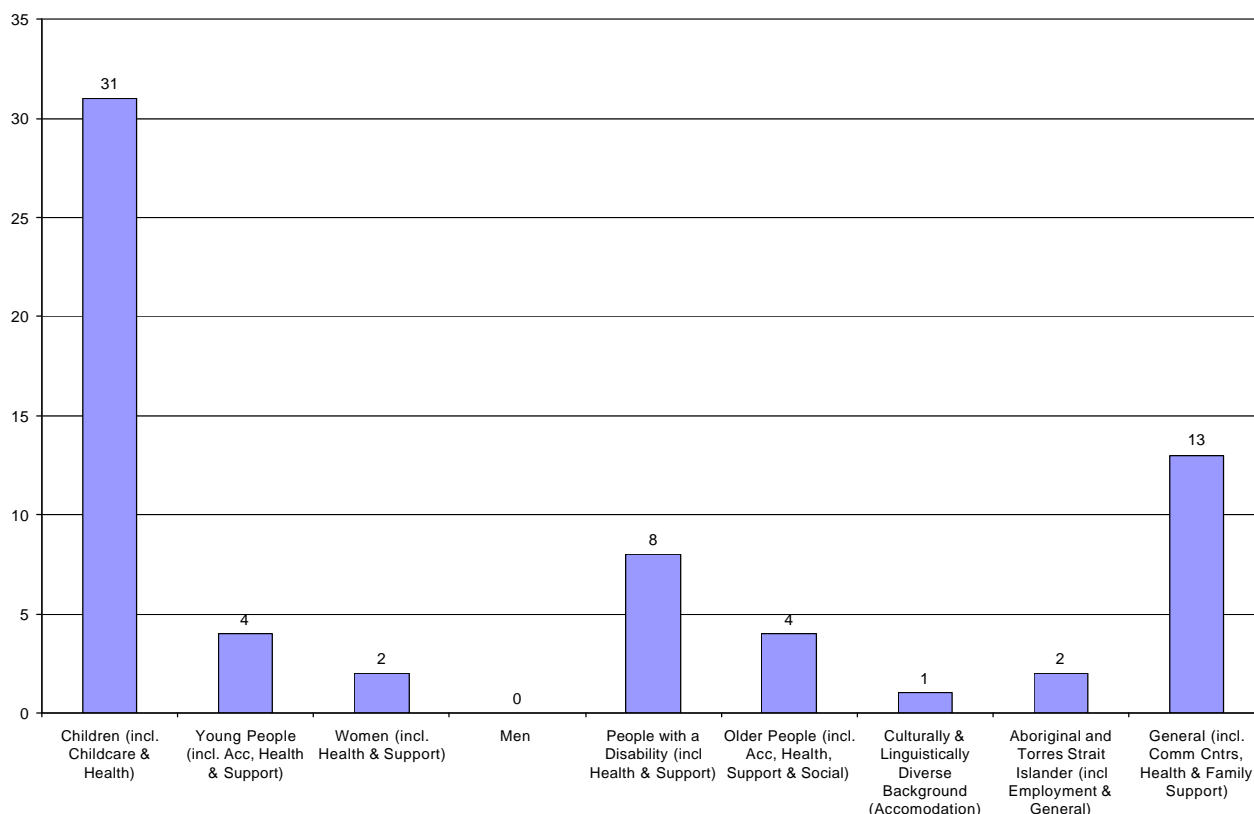




## COMMUNITY SERVICES AND FACILITIES

- Human and social services within the Wollondilly Shire provide a range of support, information, direct welfare, health, education, advocacy and awareness services across a range of target groups including; children, young people, women, people with a disability and older people.
- Services are funded by a variety of government agencies including the Departments of Health, Community Services, Education and Disability, Home and Community Care at both state and federal level. Some of these services include; youth workers, aged care workers, neighbourhood centre and community development workers etc.
- A number of these services are located within the Wollondilly Shire. The graph below shows the break up of funded services located within the Shire. However, many more are located outside the Shire, primarily in Campbelltown providing services to Wollondilly residents.

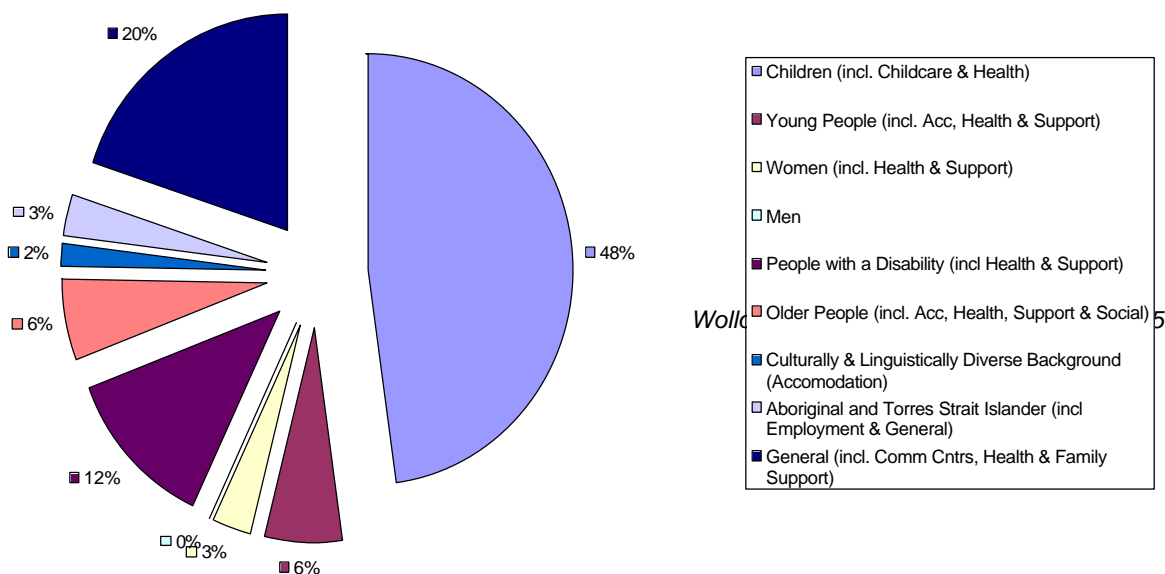
Funded Services Located in Wollondilly



Wollondilly Community Directory, 2004/2005

- Council also receives some funding through the State Library of NSW to operate the Wollondilly Shire Library.

Funded Services Located in Wollondilly by %



Wollondilly Community Directory, 2004/2005

- Local government has traditionally provided accommodation for the range of non-profit welfare services provided through State and Federal government funding. As the Wollondilly population grows and service delivery increases to the Wollondilly Shire through either the development and funding or the outreaching of services into the Shire, there is further pressure on Wollondilly Shire Council to provide appropriate, affordable accommodation for these services.
- Wollondilly Shire’s community facilities have previously been built to serve as the traditional Community Social Hall. These halls were designed to meet small rural village needs of a local meeting point for social functions such as village balls and community gatherings on local village issues. While some halls are still adequately utilised by groups such as local playgroups and recreational groups, the changing needs of the community and service providers are requiring changes in local community infrastructure to meet these needs
- As resident needs have become more complex and individualised over time, community welfare services have developed to provide specialised responses and support.
- Today, we have a range of welfare and support services governed by a wealth of legislation and accountability requirements funded by State and Federal government. In order to retain funding and meet the needs of their clients these services must operate according to higher professional standards than in the past.
- The community halls provided currently within the Wollondilly Shire do not meet the needs of these services and consequently the communities that they seek to service. Wollondilly Shire Council has recognised and acknowledged these changes through its Community Facilities and Recreational Needs Study, providing options for planning community facilities into the future.

- In order to provide the level and quality of community facilities needed, Council must take a more regionalised approach to the delivery of these larger and more complex community facilities with buildings located strategically throughout the Shire, rather than in each village.
- Plans of Management are required for all of Council's community lands. These are the lands (and buildings) to which the public generally has ready access, such as community halls and sporting grounds (ie, not offices, depots or commercial properties).

Plans of Management provide information on:

- the category and description of the community land,
  - permitted uses of the community land,
  - performance measures and
  - a development plan (if major development is intended)
- Plans for the sports fields at Picton, Tahmoor, Bargo and Thirlmere and for the Tahmoor Pony Club/Riding for the Disabled land and for the Wonga Road Reserve were adopted in 2001.
  - As time and funding permits, plans will be prepared for the balance of the Council's community lands over the next few years.

## ACCESS

- Funded non-profit organisations within the Shire provide a range of services located throughout the Shire, with the majority located within Picton, Tahmoor and Warragamba.
- Outreach from centrally located services in Picton and Tahmoor is increasingly becoming a priority, with further funding being sought especially within youth and family support services to meet the needs of outlying communities.
- A number of Macarthur wide services provide outreach into the Wollondilly Shire with office locations in partnership with other services such as the Wollondilly Community Development Committee premises at the Tahmoor Community Centre. Others provide access to residents of Wollondilly, however require clients to attend their premises in Campbelltown, proving difficult if residents do not have access to private transport options.
- Pressure from service providers for venues for service delivery is increasing, with new and expanding services not being able to be accommodated within current facility capacity. This is evidenced through current accommodation issues for:
  - Wollondilly Youth Services Network , Wollondilly Outreach Resource Services and Wollondilly/Camden Family Support Service – all now relocated to the Tahmoor Community Centre
  - Inability to locate Families in Partnership Project and the Junction Disability ATLAS/PSO program within the Shire – Families in Partnership now located in Camden, The Junction project has not outreached to either Wollondilly or Camden to date.
- In reviewing accommodation options the following needs to be considered:
  - access to public transport nodes
  - office and programming space requirements
  - disability access
  - location to target group
  - affordable rent

## Children

- Children 0-11yrs make up 22% of the Wollondilly population, with Tahmoor, Bargo and Warragamba/Silverdale containing the greater numbers of this age group in the Shire.
- Services for children are primarily provided through a variety of childcare options and playgroups. Child and Family Wellness Clinics are also provided throughout the Shire by the South West Area Health Service.
- Wollondilly has a range of children's services covering 0 to 11yrs of age. Service is provided by both private business and non-profit community based services.
- The Commonwealth Department of Family and Community Services statistics show that 80% of childcare is utilised for work related reasons.
- Gaps in current childcare options in Wollondilly exist for:
  - 0-2yr olds, while many childcare services within the Shire provide a number of 0-2yr old places, strict licensing for this age group results in high costs for service delivery. Licensing requirements of increased separate space within the building, higher staff ratio, and nappy change areas, effectively make the cost of this level of care prohibitive.

- 0-11yr olds, very poor funding for non profit services, limited profit margin for businesses, split staffing shifts, specific care needs and transportation and location requirements in regard to schools all make this age group a difficult option for service delivery.
- 12-15yrs, while some recreational, welfare and support funding is available for this age group, currently no ongoing funding for the care of this age group exists.

### Young People

- Young People aged 12-25yrs make up 20% of the Wollondilly population, with Tahmoor, Bargo and Warragamba/Silverdale containing the greater numbers of this age group in the Shire.
- Wollondilly has two services available within the Shire for the wellbeing and support of young people aged 12 to 25yrs.
- Wollondilly Youth Services Network is a generalist youth service with a range of projects to meet the needs of the young people of Wollondilly. Services and projects provided include:
  - Family Liaison Worker
  - Youth Development Officer
  - Mental Health Youth Project
  - Youth Activity Services
  - Youth Outreach Worker
  - Casual Youth Workers
- As well as operating from its base in Tahmoor the Wollondilly Youth Services Network is currently also outreaching to Wilton, Warragamba and Bargo (Blue Light Discos).
- Traxside Youth Health Service is a service provided by the NSW Department of Health through the South West Area Health Service. Traxside provide health services to young people aged 12-25yrs within the Macarthur Region. Services also include a Suicide Prevention Worker and sexual health information.
- Traxside currently outreaches to the Wollondilly Shire through the Wollondilly Community Health Centre at Tahmoor. The service operates in Wollondilly on Mondays Tuesdays and Wednesdays depending on staff availability.
- Recreational and personal interest based options are also available to young people through local schools, churches, guides/scouts and sporting groups.

### Women

- Women aged 26-64yrs make up 31% of the Wollondilly Shire population.
- Services specific to women's needs in Wollondilly are primarily focused around health with services provided through the Wollondilly Community Health Centre at Tahmoor. Women specific welfare services such as WILMA and services provided by the Benevolent Society are all currently located at Campbelltown or further afield.
- Local services that are not specifically women focused but provide services traditionally aimed at and sought by women include the Warragamba/Silverdale and Wollondilly/Camden Family Support Services, Wollondilly Outreach Resource Services and Warragamba/Silverdale Neighbourhood Centre.

### Older People

- Older people aged 65yrs and older make up 8% of the Wollondilly population, with Picton and Tahmoor containing the greater numbers of this age group.

- Wollondilly has a range of services aimed at the frail aged include:
  - Picton Neighbour Aid
  - Picton/Burraborang Meals on Wheels
  - Queen Victoria Hospital
  - Senior Friendship Groups
  - Warragamba/Silverdale Aged Care Services including meals on wheels
  - Anglican Uniting Aged Care Package Program
- Some social options for independent older people include Senior Citizens groups, Association of Independent Retirees and a range of service clubs and groups.
- Accommodation options are becoming more available for the independent older person within the Wollondilly Shire through Senior Living developments. Recent development includes locations at Bargo and Menangle.

### **People with a Disability**

- 'One in five people (20%) in Australia had a disability in 2003' *Australian Bureau of Statistics*
- Based on 20% as the national average the population of people with a disability for Wollondilly can be roughly estimated at 7425 people.
- As disability is a term that refers to both permanent and temporary impairment and that everyone is likely to suffer some form of disability at some stage in their life (particularly as a product of aging) this statistic is indeed a conservative one.
- Services for people with a disability in Wollondilly are primarily restricted to those funded for frail aged and people with a disability. For those younger people who have a disability this is not always appropriate nor meets their social and recreational needs.
- Some support for families with preschool aged children with a disability are met through local childcare services supported through the Council sponsored South Macarthur Children's Resource Service and through a time limited funded Playgroup for families with a children with a disability provided by Macarthur District Temporary Family Care.
- Macarthur District Temporary Family Care also provides a Peer Support Project, providing social and recreational opportunities for people with a disability aged 15-65yrs of age.
- The Tahmoor MS Society group also provides support and social opportunities for residents with Multiple Sclerosis.

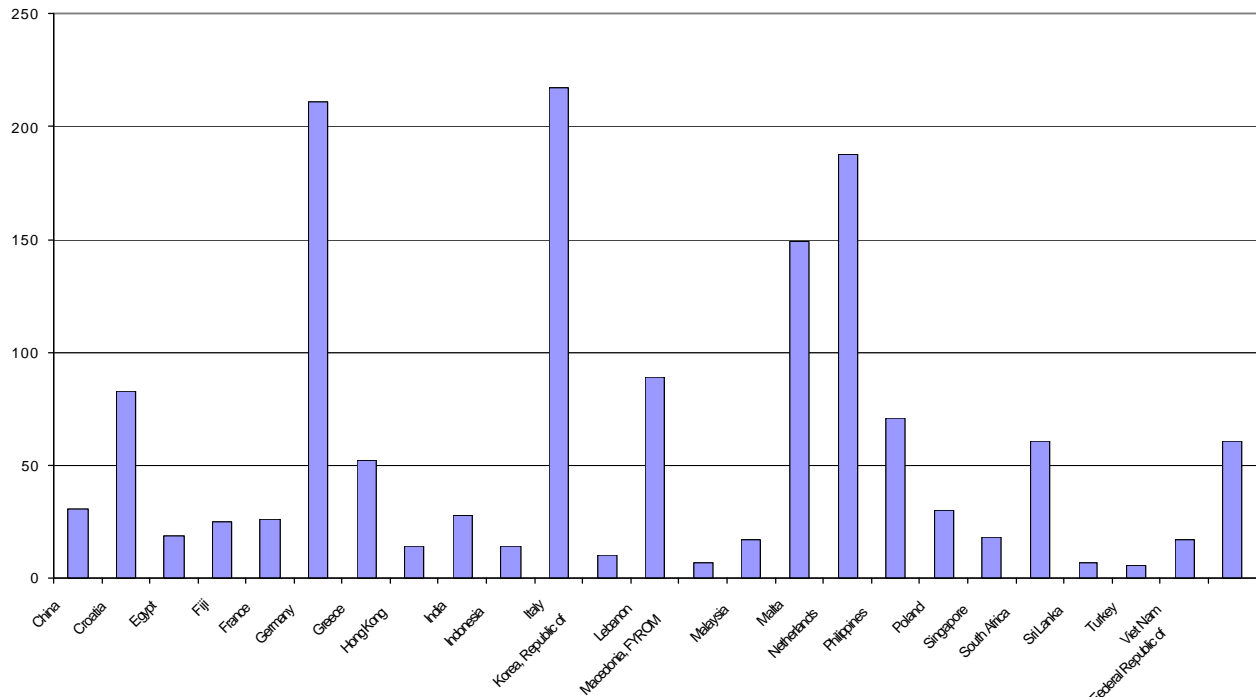
### **Aboriginal and Torres Strait Islanders**

- The Wollondilly community is made up of 1.6% people identifying as Aboriginal and Torres Strait Islander
  - This is the 5<sup>th</sup> largest population in South West Sydney and only .3 of a percentage point smaller than New South Wales.
  - Services for the Aboriginal and Torres Strait Islander community in Wollondilly are primarily provided through the Tharawal Aboriginal Land Council.
  - Emerging groups such Carwoola Council of Elders, the Aboriginal Women's Healing House and the Minto Reconciliation Group are also operating within the Shire on such projects as the Memorial for the Appin Massacre Site and the Night Patrol Bus Service.
-

**Culturally and Linguistically Diverse**

- People from a culturally and linguistically diverse background make up 7% of Wollondilly’s population with just 4% (1451 people) also being from a non English speaking background.
- Services for these community members are primarily provided through the Macarthur Diversity Service Inc based at Campbelltown.

People from a Non English Speaking Background in Wollondilly



Australian Bureau of Statistics, Census 2001

**Men**

- Men aged 26 to 64yrs of age make up 30% of the Wollondilly Shire population.
- While there are currently no targeted services for men operating within the Wollondilly Shire, the Wollondilly/Camden Family Support service has recognised the need for support, in particular for men who are fathers. A program was run in 2003 that targeted fathers and assisted in providing support at appropriate times and days. Funding has been sought to further develop this program.

## EQUITY

- Most funded services within the Wollondilly Shire were established and funded during the late 1980's and early 1990's with ongoing funding available through the Department of Community Services via the Macarthur Area Assistance Scheme.
- Changes to State and Federal Government policy has seen the reduction of ongoing recurrent funding and an increase of 1-4year project funding. This has resulted in a number of projects being funded, but a reduction in the establishment of new long term services.
- Reduction in delivery of existing services has been a result of funded services receiving increases to cover only CPI and gazetted increases in the Social and Community Services Awards wage.
- Increases in costs associated with rent, superannuation, workers compensation and insurance have had considerable impacts on the ability of organisations to maintain service delivery hours at optimum level. This reduces the ability of services to meet the growing needs of an expanding community.
- Project funding is available to services, however where projects are successful, expectation can be created of continued service delivery that in reality ceases at the end of the funded period.

Emphasis instead has been placed on the concept of sustainability. Sustainability in practice for community organisations however, usually results in a service or project run by volunteers. The resulting service or project is thereby defined by the ongoing commitment, skills and enthusiasm of the volunteers involved.

## PARTICIPATION

- Volunteerism is encouraged and is vital to the day to day infrastructure of community services and community wellbeing of the Wollondilly Shire. Services such as the Rural Bushfire Brigade, Meals on Wheels, Wirrimbirra Sanctuary, Council's Community Nursery, Neighbour Aid, Neighbourhood Centres , Church Groups, Sporting and Personal Interest Clubs all rely heavily on the input of volunteers to manage and run their operations.
- Highly successful organisations such as Meals on Wheels and Neighbour Aid operate solely on the goodwill and commitment of volunteers, however service infrastructure and day to day management is maintained and coordinated by paid workers with the skill and expertise to drive and manage the organisation.
- Recent years have seen increasing difficulties in the retention and recruitment of volunteers. As our communities become more 'time poor' and with the impacts of long commuting hours individuals energy and commitment to volunteerism in their local area appears to be decreasing.
- Coupled with an increase in the need for training, acquired knowledge and skills in financial management, legalities of insurance and accountability, staffing and project management the pressure and expectations on volunteers has increased, in particular those in community based management.
- The implications of this apparent trend in diminishing volunteering resources for community service delivery and community infrastructure is immense.

**COMMUNITY BELIEFS/RIGHTS**

The right to adequate service delivery to meet current needs of individuals and community  
 The right to free and low cost service delivery  
 The right to local, accessible service delivery

**PUBLIC COMMENTS AND THEMES FROM COMMUNITY CONSULTATIONS**

- As a community non-profit service we find it difficult to maintain reasonable fees and running costs, without trying to fund raise to build extra facilities, we therefore, we would appreciate availability of major capital funding to support our services long term goals. *Council Survey of funded Child and Community Services, June 2004*
- More hostel and nursing home accommodation... *Council Survey of funded Child and Community Services, June 2004*
- More additional funding is needed to cover limited worker resources. *Council Survey of funded Child and Community Services, June 2004*
- An increase in retirement villages - which are badly needed in the Shire - also impacts on the requests for our service. Currently we have big problems providing service to residents of Menangle and Razorback. We cannot get hot meals to these two locations. Any decline in the number of people able to volunteer would affect our service and this could happen with more people needing to work. *Council Survey of funded Child and Community Services, June 2004*
- Our hall is badly run down and in need of major repairs / replacement for the safety of our children and community. *Council Survey of funded Child and Community Services, June 2004*

**STATE GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Supported Accommodation Assistance Program Standards, *Department of Community Services*
- NSW Standards for Substitute Care Services, *Department of Community Services*
- Compact, *Department of Community Services*
- Area Assistance Scheme MOU with Local Government, *Department of Infrastructure, Planning and Natural Resources*
- Families First, *Department of Community Services*
- Local Government Act, Social Planning Legislation, *Department of Local Government, 1998*
- Working with Children: Communities Supporting Families. Standing Committee of Social Issues, *NSW Parliament, 1998*
- Review of Plan Making in NSW, *Department of Urban Affairs and Planning 2001*

**FEDERAL GOVERNMENT STRATEGIES, INITIATIVES AND POLICIES**

- Strong Families, Stronger Communities Strategy, *Family and Community Services*

## STRATEGIES AND ACTIONS

Council's Visioning 2025 strategy was developed as a twenty year plan for the strategic planning of development within the Wollondilly Shire.

Council's Management Plan presents financial planning for the next five years with annual reviews to ensure the relevancy of the document.

The Community Social Plan is a five year plan for the social landscape of the Shire. It is therefore anticipated that not all the Visioning strategies listed below will be addressed within the first five years of Social Planning for Wollondilly. Financial considerations through the Management Plan are planned within a similar five year framework to the Community Social Plan.

COUNCIL 2025 VISIONING KEY STRATEGIES	COUNCIL MANAGEMENT PLAN ACTIONS 2004/05
S5.2 Support the development of towns and villages capable of sustaining a range of community facilities and services and a vibrant town or village centre.	<u>General</u> <ul style="list-style-type: none"> <li>▪ Update community buildings maintenance schedules in SAM. <i>(Vision 7)</i></li> <li>▪ Menangle Hall renovations. <i>(Vision 9)</i></li> <li>▪ Facilities Upgrades – Shire Wide. <i>(Vision 9)</i></li> <li>▪ Plans of Management. <i>(Vision 7)</i></li> </ul>
S5.3 Implement planning guidelines and controls to: <ul style="list-style-type: none"> <li>- ...</li> <li>- support the development of leisure/community facilities within town and village centres</li> <li>- ...</li> </ul>	<u>Access</u> <ul style="list-style-type: none"> <li>▪ Construct new centre – Warragamba. <i>(Vision 9)</i></li> </ul>
S6.5 Investigate options for the development and/or extension of leisure/community service precincts within town centres (with co-located civic space and aquatic, indoor sport, entertainment, cultural and commercial/leisure facilities as appropriate).	<ul style="list-style-type: none"> <li>▪ Construct new community centre – Douglas Park. <i>(Vision 9)</i></li> <li>▪ Upgrade current community bus with an accessible bus. <i>(Vision 9)</i></li> <li>▪ Construct new sportsfield. <i>(Vision 7)</i></li> </ul>
S6.6 Provide and/or improve existing town infrastructure and public facilities including sports, recreational, health care, aged and transport facilities utilising S94 and other appropriate sources of funds.	<u>Equity</u> <ul style="list-style-type: none"> <li>▪ Participation in local and regional reviews of childcare provision – State and Commonwealth Government. <i>(Vision 9)</i></li> </ul>
S7.5 Provide needed recreation and cultural facilities, activities and events (including youth facilities, riparian reserve/picnic facility enhancements, cultural venues and major park upgrades)	<ul style="list-style-type: none"> <li>▪ Participation in reviews on regional human services provision. <i>(Vision 9)</i></li> </ul> <u>Participation</u> <ul style="list-style-type: none"> <li>▪ Wollondilly Youth Needs Analysis Youth Network – Hub Project. <i>(Vision 9)</i></li> </ul>

**COUNCIL 2025 VISIONING KEY STRATEGIES****COUNCIL MANAGEMENT PLAN ACTIONS 2004/05**

S9.2 Lobby, support and ensure the establishment of accessible and appropriate local and regional education, recreation, cultural, health and community services

S9.4 Ensure services and facilities are concentrated in existing town/villages centres and are services by public transport or have strategies to provide outreach services where needed

**OTHER PROPOSED COUNCIL ACTIONS**General

- Review of the model of childcare provision to provide best outcomes for the community. *(Vision 9)*
- Collaborative whole of Council review of Section 94 funding including links to Council's Community Social Plan.
- Consideration be given to community facility issues identified within the Community Social Plan when planning development of new facilities and Plans of Management.
- Adoption of plans for the Tahmoor Community Centre and all of the community lands in Appin.
- Investigate the options for divestment of assets. *(Vision 9)*
- Continue to support and work in partnership with local service providers to develop and enhance relevant service provision.
- Implementation of improved asset management systems. *(Vision 5)*

**OTHER PROPOSED COUNCIL ACTIONS**Access

- Continued development of Wollondilly Community Nursery and Seedbank as a local and regional asset. *(Vision 1)*
- Continued development of Wollondilly Environmental Resource Centre as a community asset. *(Vision 1)*
- Provide opportunities through Area Assistance Scheme and Council Community Grants Scheme to develop projects that enhance the community well being of the Wollondilly Shire
- Take up opportunities to lobby State and Federal government for increased funding for services to the Wollondilly Shire.
- Collaborative work with developers and across whole of Council to ensure delivery of appropriate and accessible community facilities within new development that meet current and future needs for service provision.
- Increase to the number of accessible facilities and services.
- Improved public access (facilities, services, decision making and information). *(Vision 7)*

Equity

- Increase Council's advocacy on social/community issues. *(Vision 9)*
- The development of access and equity benchmarks and policy for the annual review and recommendation of fees and charges for Council's community facilities and services.

Participation

- Facilitate strategies that develop opportunities for volunteers and managers of volunteers to recruit, retain and acknowledge volunteerism in Wollondilly, such as a Wollondilly Conference for volunteers and volunteer community service providers that provides access to appropriate training, current theory and knowledge and celebratory opportunities.
- Attend and participate in interagency opportunities within Wollondilly, Macarthur, South West Sydney and Great Western Sydney where appropriate and relevant to the enhancement of services to the Wollondilly Shire.
- Work in partnership with Campbelltown and Camden Council to develop a regional conference for community service providers.
- Increase in Council/community/commercial partnerships to deliver facilities and services. *(Vision 9)*
- Work collaboratively with the Macarthur Community Forum, Camden and Campbelltown Councils to address regional issues that impact on the Wollondilly Shire.

**POSSIBLE COMMUNITY ACTIONS**

These actions have been developed through information and feedback from community consultations and submissions to the *First Draft* Community Social Plan.

- Lobby relevant Macarthur and Sub Regional funded services to provide service to Wollondilly on a regular basis or hand back the funding to allow services to be provided by existing Wollondilly based services.
- Services to provide outreach into the smaller villages of Wollondilly.
- Support for existing services and initiatives.
- Offer support to groups and programs on a voluntary basis.
- Lobby Council to provide adequate facilities for community service outreach in smaller communities

# CONCLUSION

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## SOURCES

Data for the Community Social Plan 2004-2009 was acquired from the following sources:

1. Macarthur Regional Organisation of Councils Website – [www.macroc.nsw.gov.au](http://www.macroc.nsw.gov.au)
2. Australian Bureau of Statistics
3. Railcorp Website – [www.railcorp.nsw.gov.au](http://www.railcorp.nsw.gov.au)
4. Visioning 2025, Wollondilly Shire Council
5. Wollondilly Shire Council Management Plan 2004/2005
6. Wollondilly Shire Council Surveys, 2004
7. Bureau of Crime Statistics and Research Website – [www.lawlink.nsw.gov.au/boscar](http://www.lawlink.nsw.gov.au/boscar)
8. Wollondilly Shire Council Community Directory 2004/2005
9. So Close Yet So Far, Wollondilly Youth Needs Analysis 2001
10. Busways Website - [www.busways.com.au](http://www.busways.com.au)
11. Berrima Buslines Website - [www.berrimabuslines.com.au](http://www.berrimabuslines.com.au)
12. Picton Buslines Website - [www.pictonbuslines.com.au](http://www.pictonbuslines.com.au)
13. Westbus Website - [www.westbus.com.au](http://www.westbus.com.au)
14. 2000 – 2003 Community Social Plan Community Panel – 2000
15. 2000 – 2003 Community Social Plan Community Consultation – 2001
16. Webpoint.com.au
17. Wollondilly Industrial Research and Economic Development Project, 2004
18. Council of Social Service of New South Wales, Strategic Plan 2004-2007

## COMMUNITY FEEDBACK

Feedback for the *First Draft* Community Social Plan 2004-2009 was acquired through community consultations from the following sources:

1. Internal Council Divisions
2. South Western Sydney Area Health Service
3. Glenda Chalker, Pheasants Nest
4. Department of Community Services
5. South West Community Transport
6. Residents attending for community Consultations at The Oaks, Tahmoor and Douglas Park
7. St Mary's Local Area Command
8. Families in Partnership
9. Macarthur Home and Community Care Network
10. Peter Reay, Picton
11. Carol Vleeskens, Community Reference Group
12. Jean Newton, Community Reference Group
13. WorkVentures

## LINKING COUNCIL PLANS AND STUDIES

- Disability Action Plan  
Contact Details:  
Council's Community Services  
Disability Access Officer  
Ph: 4677 1150
  
- Community Facilities and Recreations Needs Study  
Contact Details:  
Council's Infrastructure Services  
Manager, Infrastructure Services  
Ph: 4677 1105
  
- Wollondilly Industrial Research and Economic Development Project  
Contact Details:  
Council's Strategic Planning  
Ph: 4677 1

## LOCAL NEEDS

The needs listed below have been identified through:

- Consultations as discussed in the introduction of this document,
- Feedback from local and regional community service providers,
- Review of the data presented in this document, and
- Discussions with Camden and Campbelltown Councils

### GENERAL

The needs listed below encompass the entire community in their relevancy. Therefore they have been separated out rather than repeated under each target group.

- Local employment opportunities.
- Local, cost effective and accessible health care and human services relevant to issues relating to the individual.
- Physical accessibility to community facilities.
- Formats that allow for a variety of information transfer eg large print, audio tape, face to face.
- Local opportunity for social and recreational participation
- A real and perceived sense of safety of living and participating in the community of Wollondilly.
- Programs and projects that address issues of isolation, violence, addiction, mental health, and build social capital within the Wollondilly community.
- Well informed and proactive community and service provision.
- Local, cost effective and accessible public transport options.

The needs listed below relating to each target group are those that have a unique or higher relevancy to that particular group.

### CHILDREN

- Safe and professional care for children aged 0 to 12 years old at relevant hours for Wollondilly's working and commuting community.
- Well informed and appropriate parenting practices that contribute to children's total well being.
- Services and education opportunities for children with a disability.

### YOUNG PEOPLE

- Understanding of issues affecting young people.
- Appropriate local access to tertiary and secondary levels of education.
- Sense of place within the community life of Wollondilly.
- Diversity in the range of affordable and appropriate local housing options.
- Safe, cost accessible and local recreational, social and care activities/programs esp. during peak care times such as school holidays .

## WOMEN

- Opportunity for participation in community outside side of working hours.
- Safe and professional care for children aged 0 to 12 years old at relevant hours.
- Life long learning, community education opportunities.
- Appropriate local access to tertiary levels of education.
- Diversity in the range of affordable and appropriate local housing options.
- Reasonable access to women's health services already servicing Macarthur.

## MEN

- Opportunity for participation in community outside side of working hours.
- Safe and professional care for children aged 0 to 12 years old at relevant hours.
- Life long learning, community education opportunities.
- Appropriate local access to tertiary levels of education.
- Diversity in the range of affordable and appropriate local housing options.
- Awareness of health (including mental health) issues relating to men and access to appropriate services.

## OLDER PEOPLE

- Life long learning and community education opportunities.
- Diversity in the range of affordable and appropriate local housing options.
- In home care options and support for independent living.
- Age and experience appropriate recreational, social and learning opportunities.

## PEOPLE WITH A DISABILITY

- Life long learning and community education opportunities.
- Appropriate local access to tertiary levels of education.
- Diversity in the range of affordable and appropriate local housing options.
- Local mainstream and disability specific employment and learning opportunities.
- In home care options and support for independent living.

## PEOPLE FROM A CULTURALLY AND LINGUISTICALLY DIVERSE BACKGROUND

- Life long learning and community education opportunities.
- Access to cost effective and accessible culturally and linguistically sensitive health care and social services relevant to issues relating to the individual.
- Appropriate local access to tertiary levels of education.
- Activities, projects/events and programs that recognise cultural and linguistic diversity.

## ABORIGINAL AND TORRES STRAIT ISLANDERS

- Life long learning, community education opportunities.
- Local, cost effective and accessible culturally sensitive and/or culturally specific health care and social services relevant to issues relating to the individual.
- Appropriate local access to tertiary levels of education.
- Diversity in the range of affordable and appropriate local housing options.
- Acknowledgment of cultural heritage and history through activities, projects and programs that work towards reconciliation.

# EVALUATION DRAFT COMMUNITY SOCIAL PLAN 2000 - 2003

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## Children

### GOALS:

- To maintain high standard of accessible childcare services for children aged 0-12years.
- Promote the development of strategies that enhance the overall wellbeing of children and their families

<b>Strategy</b> MAINTAIN FLEXIBLE COUNCIL CHILDCARE SERVICES		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u>	<u>OUTCOMES</u>	
<ul style="list-style-type: none"> <li>▪ Continuation of Outside School Hours Care, Family Day Care, Occasional Care and South Macarthur Children's Resource Team in Wollondilly</li> <li>▪ Council's Children's Services Business Plan completed</li> </ul>	<ul style="list-style-type: none"> <li>▪ Year Round Care, Family Day Care, Occasional Care and South Macarthur Children's Resource Team</li> <li>▪ Improvements to building and playground at Council's Children's Services Building</li> <li>▪ Draft prepared</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Council Children's Services	<u>INTERNAL PARTNERSHIPS</u> Council Children's Services Infrastructure Services	
<u>EXTERNAL PARTNERSHIPS</u> Relevant Childcare Services Parents Schools Family Support Other relevant services	<u>EXTERNAL PARTNERSHIPS</u> Relevant Childcare Services Parents Schools Family Support Other relevant services	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> INITIATE DISCUSSION FOR THE DEVELOPMENT OF CHILDCARE FRIENDLY WORK PRACTICES		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Information distributed to employers</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Not commenced, planned for 2004</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community and Children's Services Children's services staff	<u>INTERNAL PARTNERSHIPS</u>	
<u>EXTERNAL PARTNERSHIPS</u> Local businesses, Community services Relevant Government Departments. Other relevant services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2004	TIMEFRAME	

<b>Strategy</b> ESTABLISHMENT OF A WOLLONDILLY SHIRE BASED TOY/FAMILY RESOURCE LIBRARY		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Investigate Toy /Family Resource Library Models</li> <li>▪ Investigation of potential funding and partnerships</li> <li>▪ Inclusion of Wollondilly residents in the development and implementation of the scheme.</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ No longer identified as a priority need</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community and Children's Services Children's services staff	<u>INTERNAL PARTNERSHIPS</u>	
<u>EXTERNAL PARTNERSHIPS</u> Local businesses, Community services Relevant Government Departments. Other relevant services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001 - 2006	TIMEFRAME	

<b>Strategy</b> FACILITATE IMPROVED ACCESS FOR CHILDREN WITH DISABILITIES TO SERVICES		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Advocate on behalf of children and families with disabilities for access to approved services.</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Children being placed and supported</li> <li>▪ Waiting list established</li> <li>▪ Attendance at SUPS sponsors meetings</li> <li>▪ 20 training sessions over past 12mths average attendance 30 participants</li> <li>▪ Interagencies attended by South Macarthur Children's Resource Team</li> <li>▪ Access upgrades to buildings including Appin Preschool</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> South Macarthur Children's Resource Team Disability Access Officer Manager Children and Community Services	<u>INTERNAL PARTNERSHIPS</u> South Macarthur Children's Resource Team Disability Access Officer Manager Children and Community Services Infrastructure Services	
<u>EXTERNAL PARTNERSHIPS</u> Childcare Providers Disability Service Agencies Department of Community Services Local Schools	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001 - 2006	TIMEFRAME 2001 - 2003	

<b>Strategy</b> ENCOURAGE THE DEVELOPMENT OF NEW AND OUTREACH OF EXISTING PARENTING AND EARLY INTERVENTION PROGRAMS IN WOLLONDILLY SHIRE		
<b>2001-2004 Community Social Plan</b>	<b>ACTUAL</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Continuation of family initiative, parenting and family support programs and services</li>   <li>▪ Children's Services Network for support of children/s services in Wollondilly.</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Achieved</li> <li>▪ Material on parenting and early child development available through Council Library</li> <li>▪ Children's Week workshop for parents:               <ul style="list-style-type: none"> <li>- Behaviour</li> <li>- Speech</li> <li>- Fine motor</li> <li>- Gross motor</li> </ul> </li> <li>▪ Guest speakers at Community Health new parenting classes</li>   <li>▪ Children's Services Forum developed – meet half yearly An average of 20 participants each meeting</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community and Children's Services	<u>INTERNAL PARTNERSHIPS</u> South Macarthur Children's Resource Team Community and Children's Services Manager Children and Community Services Library	
<u>EXTERNAL PARTNERSHIPS</u> Families First Homestart DoCS Department of Urban Affairs and Planning, Commonwealth Government Other relevant services	<u>EXTERNAL PARTNERSHIPS</u>	
<u>TIMEFRAME</u> 2001 - 2006	<u>TIMEFRAME</u> 2001 – 2003	

## Young People

### GOALS:

- To promote the positive aspects of youth culture and experience within the Wollondilly Shire
- Maintain and further develop the current level of services for young people.
- Facilitate ongoing dialogue with young people to improve and build upon current infrastructure

<b>Strategy</b> ESTABLISH PROCESSES TO ENSURE YOUNG PEOPLE HAVE INPUT IN COUNCIL DECISION MAKING.		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Establish a Youth Advisory Group – reflective of the cultural diversity of the community</li> <li>▪ Development of a Council youth information package</li> <li>▪ Participation by young people in consultation processes for the Wollondilly Community Facilities and Recreational Needs Study.</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Initial meeting with Library staff and Wollondilly Youth Services Network</li> <li>▪ Collection of data and experiences of other LGA's</li> <li>▪ Not completed</li> <li>▪ Young people included in consultations with Facilities and Recreational Needs Study</li> <li>▪ Liaison continued with Young people in regard to Tahmoor BMX Track and Appin Skate Park</li> </ul>	<ul style="list-style-type: none"> <li>▪ Initial meeting with Library staff and Wollondilly Youth Services Network</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Infrastructure Services <b>Communications Team</b>	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Infrastructure Services Council Library	
<u>EXTERNAL PARTNERSHIPS</u> Local Youth Groups Local High School and Primary Schools Church Groups Sporting Groups Community Services and Groups Relevant Council Consultants Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Wollondilly Youth Services Network Other Local Council's Council Consultants	
TIMEFRAME 2001-2003	TIMEFRAME 2001-2003	

<b>Strategy</b> DEVELOP AND MAINTAIN LOCAL YOUTH SERVICES		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Number and range of appropriate services available</li> <li>▪ Advocacy/ lobby processes undertaken</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Funding support provided through Macarthur Area Assistance Scheme</li> <li>▪ Council Community Grants Scheme</li> <li>▪ Partnership with WYSN in seeking alternate accommodation for service</li> <li>▪ Regular liaison Youth Workers – Traxside and WYSN</li> <li>▪ Provision of interagency, project and funding information to community youth groups and services</li> <li>▪ HSC material, lectures workshop, youth targeted programs and collections via Council Library</li> </ul>	<ul style="list-style-type: none"> <li>▪ 3 youth services continue to operate within the Shire</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Infrastructure Services	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Infrastructure Services Library	
<u>EXTERNAL PARTNERSHIPS</u> Local Youth Groups Local High School and Primary Schools Church Groups Sporting Groups Community Services and Groups Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Wollondilly Youth Services Network Traxside Youth Health Service Church Youth Groups Junior Sporting Groups Wollondilly Community Development Committee	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> CONSIDER THE RECOMMENDATIONS OF THE WOLLONDILLY YOUTH NEEDS ANALYSIS REPORT 2000		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Recommendations are incorporated in relevant Council planning documentation</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Youth Hub building incorporated into 2003-2008 Management Plan – options currently being developed in conjunction with Wollondilly Community Development Committee</li> <li>▪ Alterations made to Tahmoor Community Centre to accommodate relocation of Wollondilly Youth Services, Picton Community Resource Service and Tahmoor Community Resource Service</li> <li>▪ Youth Participation Survey developed with Picton High School – yet to be finalised</li> <li>▪ Recommendations considered within the processes of developing Library services and feasibility study</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Development and Environment Division Infrastructure Services	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Infrastructure Services Library	
<u>EXTERNAL PARTNERSHIPS</u> Youth Needs Analysis Group Youth Services Service Clubs Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Youth Needs Analysis Group Wollondilly Youth Services Network Picton High School Picton Rotary	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> REVIEW THE USE OF PUBLIC SPACES IN WOLLONDILLY SHIRE		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Audit current spaces available</li> <li>▪ Identify attitudes and behaviours towards public spaces</li>   <li>▪ Establishment of common ground agreements with local schools</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Not completed</li> <li>▪ Safer by Design Training being undertaken by Community Service Team Oct/Nov/Dec 2003</li>   <li>▪ Families First Strategy working through 5 agency approach</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Strategic Planning Community Service Team Infrastructure Services Roads and Traffic	<u>INTERNAL PARTNERSHIPS</u> Community Service Team	
<u>EXTERNAL PARTNERSHIPS</u> Police Young People Local Businesses Schools Youth Services Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Police	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b>		
IMPROVE RECREATIONAL AND ENTERTAINMENT OPPORTUNITIES FOR YOUNG PEOPLE IN WOLLONDILLY.		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u>	<u>OUTCOMES</u>	
<ul style="list-style-type: none"> <li>▪ Increase access to Council facilities and public spaces for young people</li> </ul>	<ul style="list-style-type: none"> <li>▪ Liaison with local young people regarding BMX track at Tahmoor (Bmexicans ongoing liaison) and Skate Park at Appin (series of consultations)</li> <li>▪ Commencement of Tahmoor BMX track</li> <li>▪ Recommendations made on community facility needs, transport and open spaces as part of Picton, Tahmoor, Thirlmere LES</li> <li>▪ Extensions to Warragamba and The Oaks skateboard ramps</li> <li>▪ Youth collection and space incorporated into Library services</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Community Facilities Recreational Needs Study</li> </ul>	<ul style="list-style-type: none"> <li>▪ Completed with consultation from young people</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Promote existing entertainment opportunities within the Shire</li> </ul>	<ul style="list-style-type: none"> <li>▪ Youth activities undertaken in local venues with local partnerships</li> <li>▪ Woolaway Woolshed – Youth Breakthrough Awards</li> <li>▪ Picton High School – Battle of the Bands 2001</li> <li>▪ Warragamba Skate Park – Skate Fest 2001</li> <li>▪ Picton Botanical Gardens – Young Women’s Evening 2002</li> </ul>	<ul style="list-style-type: none"> <li>▪ Youth activities undertaken in local venues with local partnerships</li> <li>▪ Woolaway Woolshed – Youth Breakthrough Awards</li> <li>▪ Picton High School Battle of the Bands 2001</li> <li>▪ Warragamba Skate Park – Skate Fest 2001</li> <li>▪ Picton Botanical Gardens – Young Women’s Evening 2002</li> </ul>

<b>Strategy</b>		
IMPROVE RECREATIONAL AND ENTERTAINMENT OPPORTUNITIES FOR YOUNG PEOPLE IN WOLLONDILLY.		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Promote use of transport opportunities to existing entertainment within the Shire.</li> </ul>	<u>OUTCOMES</u>	<ul style="list-style-type: none"> <li>▪ Transport opportunities limited, however community bus utilised for activities with young people <ul style="list-style-type: none"> <li>▪ AWDP</li> <li>Neighbourhood Centre</li> <li>▪ Wollondilly Christian Outreach Centre</li> <li>▪ Wollondilly Youth Services Network</li> <li>▪ St Stephens Anglican Youth Group</li> </ul> </li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Service Team Infrastructure Services Traffic and Forward Planning Strategic and Corporate Development.	<u>INTERNAL PARTNERSHIPS</u> Community Service Team Infrastructure Services Strategic Planning Library	
<u>EXTERNAL PARTNERSHIPS</u> Youth Services High and Primary Schools Church Groups Sporting Groups Relevant Council Consultants Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Wollondilly Youth Services Network Relevant Council Consultants Traxside Youth Health Service Camden Council Macarthur Migrant Resource Centre	
<u>TIMEFRAME</u> 2001-2006	<u>TIMEFRAME</u> 2001-2003	

<b>Strategy</b> FACILITATE DISCUSSION OF DRUG AND ALCOHOL RELATED ISSUES FOR YOUNG PEOPLE IN WOLLONDILLY		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Services</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Supporting strategies of the Wollondilly Community Drug Action Team (CDAT)</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ CDAT folded due to lack of active community interest.</li> <li>▪ Community Safety Forum established, CDAT group merged with the Safety Forum</li> <li>▪ Council Community Grants funding provided for Drug Proof your Kids Program</li> <li>▪ Drug and alcohol collection available at Library – support for both young people and their parents</li> </ul>	<ul style="list-style-type: none"> <li>▪ Wollondilly Inter Church Council undertaking Drug Proof Your Kids Program</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Infrastructure Services	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Infrastructure Services Traffic and Forward Planning Library	
<u>EXTERNAL PARTNERSHIPS</u> Community Drug Action Team (Premiers Department) Drug and Alcohol Services Mental Health Services Community Health Police Community Services Picton High School Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Community Drug Action Team (Premiers Department) Community Health Police General Community Services Picton High School Community Residents	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> IDENTIFY 11-15 YEARS OLDS CARE NEEDS OUTSIDE SCHOOL HOURS.		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Services</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Survey of the needs of the families in the Shire</li> <li>▪ Investigation of potential funding and service providers</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Not Completed</li> <li>▪ Need raised at relevant local and regional forums – funding opportunities currently not available</li> <li>▪ Library access available after school hours</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community Services Team	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Library	
<u>EXTERNAL PARTNERSHIPS</u> Youth Service Providers High School Police Citizens Youth Club Primary Schools Young People Private schools Other Government Services Parent Groups Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Youth Service Providers Childcare Service Providers Generalist Community Service Providers Government Services/funding bodies	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> RAISING COMMUNITY AWARENESS OF YOUTH CULTURE AND EXPERIENCE		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<b>PERFORMANCE INDICATOR</b>	<b>OUTCOMES</b>	
<ul style="list-style-type: none"> <li>▪ Apply for funding for relevant Youth Projects</li>   <li>▪ Investigate potential art and cultural projects</li>   <li>▪ Relevant media releases</li>   <li>▪ Participation in Youth Week Strategies</li> </ul>	<ul style="list-style-type: none"> <li>▪ Youth Week funding received 2001, 2002, 2003</li> <li>▪ \$12353.00 spent via Council's Community Grants Scheme on projects specifically for young people aged 12-25yrs</li> <li>▪ Macarthur Area Assistance Scheme submission for Youth Awareness Project – unsuccessful</li> <li>▪ Arts funding for Youth Arts Library project</li>   <li>▪ Arts exhibition held within Council of young local artists during Youth Week 2002</li> <li>▪ Participation by young people in Shire Day exploring cultural and arts expression through Talent/Band competition and Skateboard demonstrations</li>   <li>▪ Media releases provided to local newspapers regarding Youth Week activities</li> <li>▪ Media releases in response to local youth related issues</li>   <li>▪ Coordinated in partnership Subregional Youth Week events with Camden Council 2001 and 2002</li> <li>▪ Coordinate Wollondilly Shire Youth Week events in 2003</li> <li>▪ Library run Cartoon your Face Off activity</li> </ul>	<ul style="list-style-type: none"> <li>▪ Young Artists work exhibited and acknowledged as part of the Youth Breakthrough Awards</li> <li>▪ Young drama and music students and technical crew utilised at Youth Breakthrough Awards Presentation Night</li>   <li>▪ Coordinated in partnership Subregional Youth Week events with Camden Council 2001 and 2002</li> </ul>

2001-2004 Community Social Plan	Actual
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Communications Team	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Communications Team Library
<u>EXTERNAL PARTNERSHIPS</u> Youth Service Providers Police Family Support Young People Church Groups, Local Media Schools Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Wollondilly Youth Services Network Traxside Youth Health Service Camden Council Macarthur Migrant Resource Service Picton High School
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003

## Women

### GOALS:

To support existing services and infrastructure that assists women to participate as community members and access resources to meet their individual needs.

<b>Strategy</b> ENCOURAGE THE DEVELOPMENT OF WOMEN'S SUPPORT/ SOCIAL GROUPS ACROSS THE SHIRE TO ADDRESS ISSUES SUCH AS ISOLATION		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Number and range of groups</li> <li>▪ Diversity of locations of groups</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ International Women's Day Festival held in Picton</li> <li>▪ Preschool Storytime held at Library for mothers with young children</li> </ul>	<ul style="list-style-type: none"> <li>▪ International Women's Day Festival held in Picton</li> <li>▪ Range of personal interest/support groups available to women</li> </ul> <b>HEALTH</b> <ul style="list-style-type: none"> <li>- Argentinian Drumming Group</li> <li>- Linking Local Mums</li> <li>- Wollondilly Older Women's Network</li> <li>- Toddler Taming Groups</li> <li>- Introduction to Solids</li> <li>- Mid Life/Menopause Group</li> <li>- Infants Information Group</li> <li>- New Mothers Group</li> <li>- Sing for Fun</li> <li>- The Embroiderer's Guild of NSW</li> <li>- Wollondilly Group</li> <li>- Youth Groups of the Guild</li> </ul> <b>INDEPENDENT COMMUNITY GROUPS</b> <ul style="list-style-type: none"> <li>- Happy Country Crafters</li> </ul> <b>TAHMOOR COMMUNITY RESOURCE CENTRE</b> <ul style="list-style-type: none"> <li>- Step Ahead Women's Group</li> </ul> <b>PICTON COMMUNITY RESOURCE SERVICE</b> <ul style="list-style-type: none"> <li>- White Waratah Women's Group</li> </ul>
<ul style="list-style-type: none"> <li>▪ Inclusion in Wollondilly Community Directory</li> </ul>	<ul style="list-style-type: none"> <li>▪ 24 women specific groups, services and clubs listed within the Wollondilly Community Directory 2003/2004</li> </ul>	

2001-2004 Community Social Plan	Actual
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Children's Services	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Children's Services Community and Corporate Services Administration Team
<u>EXTERNAL PARTNERSHIPS</u> Community Service Providers Older Women's Network Wollondilly Children's Services Network Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Wollondilly Children's Services Network Picton Community Resource Service Tahmoor Community Resource Service Tahmoor Community Health Service
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003

<b>Strategy</b> CRISIS ACCOMMODATION IN LOCAL AREA		
2001-2004 Community Social Plan	Actual	
	Council Service	Community Response
PERFORMANCE INDICATOR <ul style="list-style-type: none"> <li>▪ Advocate for appropriate services</li> <li>▪ Number and range of services available</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Not undertaken do to addressing of other priority areas</li> </ul>	<ul style="list-style-type: none"> <li>▪ 3 crisis accommodation services located in Macarthur available to women from Wollondilly</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Development Services	<u>INTERNAL PARTNERSHIPS</u>	
<u>EXTERNAL PARTNERSHIPS</u> Department of Housing Domestic Violence Services and Groups Department of Health Department of Community Services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> ADVOCATE FOR INCREASED DOMESTIC VIOLENCE AWARENESS AND SUPPORT SERVICES		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<p>PERFORMANCE INDICATOR</p> <ul style="list-style-type: none"> <li>▪ Number and range of local services</li>   <li>▪ Networking with service providers</li> </ul>	<p><u>OUTCOMES</u></p> <ul style="list-style-type: none"> <li>▪ Legal Information Access Centre (LIAC) available at the Library</li>   <li>▪ Funding for the establishment of a Wollondilly Domestic Violence Committee through Council's Community Grants Scheme</li> <li>▪ Council on mailing list for Wollondilly/Camden Domestic Violence Committee minutes</li> </ul>	<ul style="list-style-type: none"> <li>▪ No services specific to domestic violence operating in the Shire – services such as Wollondilly/Camden Family Support Services available to assist where needed and appropriate</li> </ul>
<p><u>INTERNAL PARTNERSHIPS</u> Community Services Team Children's Services</p>	<p><u>INTERNAL PARTNERSHIPS</u> Community Services Team Councillors Library</p>	
<p><u>EXTERNAL PARTNERSHIPS</u> Macarthur &amp; Wollondilly Domestic Violence Services Other Community Services for Women, Wollondilly/ Camden Domestic Violence Committee Family Support, Wollondilly Children's Services Network</p>	<p><u>EXTERNAL PARTNERSHIPS</u> Wollondilly Camden Family Support Service Wollondilly/Camden Domestic Violence Committee</p>	
<p>TIMEFRAME 2001-2006</p>	<p>TIMEFRAME 2001-2003</p>	

## Older People

### GOALS:

To maintain and improve the access of older people to services and support resources that meet their individual needs

<b>Strategy</b> INVESTIGATE ISSUES AND PROCESSES FOR THE PROVISION OF AGED CARE FACILITIES		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<b>PERFORMANCE INDICATOR</b> <ul style="list-style-type: none"> <li>▪ Report on existing level of service provision</li>   <li>▪ Provision of service need information data to potential service providers and funding bodies.</li> </ul>	<b>OUTCOMES</b> <ul style="list-style-type: none"> <li>▪ Levels of service provision reported on within the State of Wollondilly Report</li> <li>▪ Picton, Tahmoor, Thirlmere LES (2000) analysed implications of growth in aged population as part of various growth scenarios</li> <li>▪ Data provided through State of Wollondilly report and demographic Community Profiles 1998 and 2001</li> <li>▪ Distribution of Community Profiles to community service providers – used in seeking funding and implementing appropriate service programming</li> </ul>	<ul style="list-style-type: none"> <li>▪ Distribution of Community Profiles to community service providers – used in seeking funding and implementing appropriate service programming</li> </ul>
<b>INTERNAL PARTNERSHIPS</b> Community Services Team Strategic and Corporate Development	<b>INTERNAL PARTNERSHIPS</b> Community Services Team Strategic and Corporate Development.	
<b>EXTERNAL PARTNERSHIPS</b> Community Service Providers Older Women's Network Wollondilly Children's Services Network Other Relevant Services	<b>EXTERNAL PARTNERSHIPS</b> Demographic Consultant	
<b>TIMEFRAME</b> 2001-2006	<b>TIMEFRAME</b> 2001-2003	

<b>Strategy</b>		
ADVOCATE FOR RESOURCES THAT SUPPORT INDEPENDENT LIVING BY PEOPLE AGED 55 YEARS AND OLDER		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Number and range of relevant service audited and documented</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Participation in Macarthur HACC Interagency</li> <li>▪ Home Library service provided</li> <li>▪ Audit provided through Community Directory annual updates</li> </ul>	
INTERNAL PARTNERSHIPS Community Services Team	INTERNAL PARTNERSHIPS Community Services Team Library	
EXTERNAL PARTNERSHIPS HACC Forum Church Groups Seniors Groups, Other Relevant Services	EXTERNAL PARTNERSHIPS HACC Forum	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b>		
ENCOURAGE THE DEVELOPMENT OF 55 YRS PLUS SUPPORT/ SOCIAL GROUPS ACROSS THE SHIRE TO ADDRESS ISSUES SUCH AS ISOLATION		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Number and range of groups</li> <li>▪ Diversity of locations of groups</li> <li>▪ Inclusion in community directory</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ 13 groups and services documented in Wollondilly Community Directory</li> <li>▪ Range and number of services and groups available to older people: <ul style="list-style-type: none"> <li>- Queen Victoria Memorial Home</li> <li>- Picton Neighbour Aid</li> <li>- Douglas Park Caring Group</li> <li>- Picton/Burraborang Meals on Wheels</li> <li>- Lucan Care – Community Aged Care Packages</li> <li>- Warragamba/Silverdale HACC Services</li> <li>- Warragamba Senior Citizens</li> <li>- Picton Senior Citizens</li> <li>- The Oaks Senior Citizens</li> <li>- Thirlmere Estonian Society 'Koit' Inc</li> <li>- Picton Day Care</li> <li>- The Friendly Group</li> <li>-Wollondilly Senior Friendship Group</li> </ul> </li> <li>▪ Activities held at Picton library: <ul style="list-style-type: none"> <li>- Chess Club</li> <li>- Book Chat for Seniors</li> <li>- Internet Workshops</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ 40 plus clubs, groups and services of a generalist nature tending to attract older people</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community services Team	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Community and Corporate Services Administration Team Library	

2001-2004 Community Social Plan	Actual
<u>EXTERNAL PARTNERSHIPS</u> Senior Citizens, Department of Sport and Recreation, Local TAFE's, OWN (Older Women's Network) Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u>
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003

## People with a Disability

### GOALS:

To establish infrastructure within Council and the local community that supports access and inclusion by people with a disability

<b>Strategy</b>		
RAISE COMMUNITY AWARENESS ABOUT PEOPLE WITH DISABILITIES		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<p><u>PERFORMANCE INDICATOR</u></p> <ul style="list-style-type: none"> <li>▪ Information/presentation community groups to</li> <li>▪ Provision of disability awareness training to Council staff</li> <li>▪ Promoting profiles of people with a disability within the community</li> <li>▪ Training provision for community service providers and business interest groups</li> </ul>	<p><u>OUTCOMES</u></p> <ul style="list-style-type: none"> <li>▪ 8 presentations community groups, schools and service providers</li> <li>▪ Training and advise to childcare services regarding inclusion into childcare centres</li> <li>▪ Disability Principles for the Built Environment (8day) TAFE Outreach Course – for Wollondilly, Wingecarribee, Camden and Campbelltown Council's Officers and Disability Access Advisory Committees</li> <li>▪ Informal day to day interactions with Councils staff promoting awareness</li> <li>▪ Involvement in Local Government Week school tours</li> <li>▪ International Day of People with a Disability Breakfast</li> <li>▪ Sports Mentoring Project</li> <li>▪ Involvement in National Day of Action for Parking, Shire Day, Australia Day, Dirks Field Day</li> <li>▪ Training offered to business group – no response to promotion to date</li> </ul>	

2001-2004 Community Social Plan	Actual
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Communications Team Employee Relations	<u>INTERNAL PARTNERSHIPS</u> Community Services Team South Macarthur Children's Resource Team Communications Team
<u>EXTERNAL PARTNERSHIPS</u> Disability Services Community Members Media, Schools Department of Education Transition Team Disability Access Advisory Committee Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Macarthur Disability Services Bordering Council's Schools Department of Education Transition Team Disability Access Advisory Committee University of Western Sydney
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003

<b>Strategy</b>		
IMPROVE ACCESS TO FACILITIES AND SERVICES FOR PEOPLE WITH A DISABILITY IN WOLLONDILLY SHIRE		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u>	<u>OUTCOMES</u>	
<ul style="list-style-type: none"> <li>▪ Resource Disability Access Committee</li>   <li>▪ Conduct a Disability Access Audit</li>   <li>▪ Prepare a Disability Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>▪ Coordination and facilitation of Disability Access Committee processes</li> <li>▪ Disability Access Committee meetings attended by: <ul style="list-style-type: none"> <li>- Councillor Auchterlonie</li> <li>- Councillor Banasik</li> <li>- Councillor Palmer</li> <li>- Manager, Infrastructure Services</li> </ul> </li>   <li>▪ Streetscape Audits completed on Tahmoor, Picton and Warragmaba</li> <li>▪ Audits commenced on Bargo</li>   <li>▪ Plan adopted by Council Nov 2002</li> <li>▪ The model used to develop the Disability Action Plan was showcased in a presentation made by Council's Disability Access Officer and a member of the Disability Access Advisory Committee at the conference, People Place and Partnerships hosted by the Premiers Department, in April 2003</li> </ul>	

<b>Strategy</b>		
IMPROVE ACCESS TO FACILITIES AND SERVICES FOR PEOPLE WITH A DISABILITY IN WOLLONDILLY SHIRE		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Implementation of the Disability Access Plan</li>   <li>▪ Establish a review process for Disability action Plan</li>   <li>▪ Council publications available in accessible formats</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ The Disability Access Committee reviewed 20 Development Application and made recommendations to improve access to public use buildings.</li> <li>▪ Participation in the Alternate Transport Committee</li> <li>▪ Participation in internal project working groups eg Leisure Centre, Picton Town Centre, SEPP % Review</li> <li>▪ Access improvements through kerb and guttering and footpath maintenance program and Picton Town Centre Revitalisation</li>   <li>▪ Coordination and Review model in process of development, including education and awareness components</li>   <li>▪ Bush Telegraph available in large print and audio.</li> <li>▪ 55 large print (5 large print – Aug 2002) and 6 (3 audio – Aug 2002) audio distributed per month</li> </ul>	<ul style="list-style-type: none"> <li>▪ The Disability Access Committee reviewed 20 Development Application and made recommendations to improve access to public use buildings.</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Corporate and Community Services Works and Development and Environment. Disability Access Officer Communications Unit	<u>INTERNAL PARTNERSHIPS</u> Disability Access Officer Communications Unit	

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<b>2001-2004 Community Social Plan</b>	<b>Actual</b>
<u>EXTERNAL PARTNERSHIPS</u> Disability Services Community Members Disability Access Advisory Committee Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> University of Western Sydney Disability Access Advisory Committee Road Transport Authority
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003

<b>Strategy</b> ADVOCATE FOR APPROPRIATE AND ACCESSIBLE SERVICES		
<b>2001-2004 Community Social Plan</b>	<b>ACTUAL</b>	
	<b>COUNCIL SERVICE</b>	<b>COMMUNITY RESPONSE</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Audit current service provision</li> <li>▪ Number and range of appropriate services available</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Library access to:               <ul style="list-style-type: none"> <li>- Large print books</li> <li>- Talking books</li> <li>- Modified computer equipment</li> <li>- Home Library service</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ 25 Service providers located in and/or providing services to the Wollondilly Shire:               <ul style="list-style-type: none"> <li>- Community Development and Info Service</li> <li>- Mater Dei School</li> <li>- Macarthur Disabled Tenpin Bowling Ass</li> <li>- CRS Australia</li> <li>- Macarthur Case Management</li> <li>- Resource Links Macarthur</li> <li>- Riding for the Disabled</li> <li>- Special Olympics – Macarthur Region</li> <li>- NSW Sports Council for the Disabled</li> <li>- Tahmoor MS Social and Support Group</li> <li>- Macarthur Disability Services</li> <li>- MS Society of NSW – Macarthur Service</li> <li>- Macarthur District Temporary Family Care</li> <li>- Disability Services Australia Macarthur</li> <li>- Dementia Day Care and Support Service</li> <li>- Reslink</li> <li>- Queen Victoria Memorial Hospital</li> <li>- Picton Day Care</li> <li>- Picton Neighbour Aid</li> <li>- Douglas Park Caring Group</li> <li>- Picton/Burraborang Meals on Wheels</li> <li>- Macarthur In Home Support Service</li> <li>- HACC Development Project</li> <li>- Lucan Care</li> <li>- Wollondilly Senior Friendship Group</li> </ul> </li> </ul>

2001-2004 Community Social Plan	ACTUAL	
	COUNCIL SERVICE	COMMUNITY RESPONSE
<u>PERFORMANCE INDICATOR</u> ■ Advocacy/ lobby processes undertaken	<u>OUTCOMES</u> ■ Lobbied State Government regarding Disability Information, Referral and Advocacy Service ■ State Rail lobbied regarding access to Picton Station ■ Ongoing lobbying for service provision ■ Physical improvements undertaken to ensure improved access: - Wollondilly Community Leisure Centre - Picton Revitalisation Project ■ Facilitate appropriate liaison between families, childcare services and health professionals - Macarthur Early Intervention Service - Bethany – Mater Dei - Macarthur Migrant Resource Centre - Northcott Society - Autism Centre - Spastic Centre - Dept of Ageing, Disability and Homecare - Dept of Education - Community Health Centres - Local Paediatricians and Doctors	
<u>INTERNAL PARTNERSHIPS</u> Disability Access Officer	<u>INTERNAL PARTNERSHIPS</u> Disability Access Officer Works Division Councillors Library	
<u>EXTERNAL PARTNERSHIPS</u> Disability Access Advisory Committee	<u>EXTERNAL PARTNERSHIPS</u> Disability Access Advisory Committee HACC Interagency Macarthur Disability Network South Macarthur Children's Resource Team	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

## Aboriginal and Torres Strait Islander

### GOALS:

- Develop a positive relationship with the local Aboriginal and Torres Strait Islander community.
- Establish ongoing communication and consultation between local Aboriginal and Torres Strait Islander communities and Council.
- That the spirit of Aboriginal and Torres Strait Islander culture informs Council's response to indigenous community members

<b>Strategy</b>		
COUNCIL TO BE RESPONSIVE TO LOCAL ABORIGINAL AND TORRES STRAIT ISLANDER NEEDS		
2001-2004 Community Social Plan	Actual	
	Council Service	Community Response
<p><u>PERFORMANCE INDICATOR</u></p> <ul style="list-style-type: none"> <li>▪ Development of effective communication links</li> </ul>	<p><u>OUTCOMES</u></p> <ul style="list-style-type: none"> <li>▪ Increased contact with Aboriginal community               <ul style="list-style-type: none"> <li>- Community Grants Scheme</li> <li>- Appin Massacre Site</li> <li>- Macarthur Area Assistance Scheme</li> </ul> </li> <li>▪ Written information provided to Tharawal Local Aboriginal Land Council regarding community service projects and partnership opportunities</li> <li>▪ Tharawal Local Aboriginal Land Council included in consultations and notifications on draft Wollondilly LEP 1991. Amendments made where appropriate, eg Yerranderie Telecommunications Facility (LEP 53) and Wilton Park DLEP 56, mostly in regard to potential impact of proposed development on items of Aboriginal Archaeological Heritage.</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Establish relevant contacts within the ATSI community</li> <li>▪ Level of responsiveness to identified requests</li> </ul>	<ul style="list-style-type: none"> <li>▪ Macarthur Area Assistance Scheme Aboriginal and Torres Strait Islander Projects Officer</li> <li>▪ Not measured</li> </ul>	

<b>2001-2004 Community Social Plan</b>	<b>Actual</b>
<u>INTERNAL PARTNERSHIPS</u> Councillors Community Services Team	<u>INTERNAL PARTNERSHIPS</u> Community Services Team
<u>EXTERNAL PARTNERSHIPS</u> ATSI Community Members and Groups Macarthur Aboriginal Development Officer Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Macarthur Area Assistance Scheme Aboriginal and Torres Strait Islander Projects Officer
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003

<b>Strategy</b> ENCOURAGE INVOLVEMENT OF LOCAL ATSI PEOPLE IN DEVELOPING STRATEGIES FOR FUTURE COMMUNITY SOCIAL PLANS		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Identification of needs of local Aboriginal community, to lead into strategies for further Community Social Plan</li> </ul>	<u>OUTCOMES</u>	<ul style="list-style-type: none"> <li>▪ Macarthur Area Assistance Scheme application for Aboriginal Community Worker by Wollondilly/Camden Family Support Service</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Councillors Community Services Team	<u>INTERNAL PARTNERSHIPS</u> Community Services Team	
<u>EXTERNAL PARTNERSHIPS</u>	<u>EXTERNAL PARTNERSHIPS</u> Wollondilly/Camden Family Support Service	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

## Culturally and Linguistically Diverse Backgrounds

### GOALS:

- To encourage awareness and the recognition of diversity within the Wollondilly community
- To encourage broader community participation by people from a language background other than English

<b>Strategy</b>		
ADOPT RELEVANT FACETS OF A LOCAL ETHNIC AFFAIRS POLICY FOR WOLLONDILLY		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Implementation of access and equity in provision of Council Services to people with a language background other than English.</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Ongoing assessment of need for Council services in languages other than English, through its Customer Services Centre.</li> <li>▪ Maintenance of representation on the Macarthur Migrant Resource Centre Committee and the Macarthur Migrant Interagency</li> <li>▪ Encouragement for service providers to outreach services to isolated groups of Non-English speaking residents and new arrivees</li> <li>▪ Copy's of large print and audio Bush Telegraph received by the Estonian Village</li> <li>▪ During the past 12 months, use of the Telephone Interpreter Service's has not been required as clients with little or no English have preferred to provide their own interpreters</li> <li>▪ Inter-library loan services to acquire materials in any language</li> </ul>	<ul style="list-style-type: none"> <li>▪ Representatives from the Macarthur Migrant Resource Centre have attended meetings for Council projects such as Seniors' Week and Youth Week</li> </ul>

2001-2004 Community Social Plan	Actual
<u>INTERNAL PARTNERSHIPS</u> Community Service Team Administrative Services Employee Relations	<u>INTERNAL PARTNERSHIPS</u> Community Service Team Councillors Customer Services Library
<u>EXTERNAL PARTNERSHIPS</u> Non English Speaking Background Communities Relevant Government Departments Macarthur Migrant Resource Centre Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Macarthur Migrant Resource Centre Estonian Village
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003

<b>Strategy</b> ADOPT RELEVANT FACETS OF A LOCAL ETHNIC AFFAIRS POLICY FOR WOLLONDILLY		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Identification of relevant policy</li>   <li>▪ Conduct Council staff awareness training</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Attendance by Council staff at a RAC workshop regarding EAPS process and development</li>   <li>▪ Internal celebration held on Harmony Day to raise awareness of the issues of diversity</li> <li>▪ Telephone interpreter services have been identified and customer services staff informed of the value, access methods and use of these.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Information provided to Council regarding training opportunities through the Macarthur Migrant Resource Centre</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Service Team Administrative Services Employee Relations	<u>INTERNAL PARTNERSHIPS</u> Community Service Team Councillors Customer Services Employee Relations	
<u>EXTERNAL PARTNERSHIPS</u> Non English Speaking Background Communities Relevant Government Departments Macarthur Migrant Resource Centre Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Macarthur Migrant Resource Centre	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> WORK IN PARTNERSHIP WITH AGENCIES TO PROVIDE OUTREACH SERVICES FOR PEOPLE WITH A LANGUAGE BACKGROUND OTHER THAN ENGLISH.		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Number and range of services</li> </ul>	<u>OUTCOMES</u>	<ul style="list-style-type: none"> <li>▪ 2 services available to people from a non English Speaking Background Macarthur Migrant Resource Centre and Estonian Village</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Services Team	<u>INTERNAL PARTNERSHIPS</u> Community Services Team	
<u>EXTERNAL PARTNERSHIPS</u> Macarthur Migrant Resource Centre Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Macarthur Migrant Resource Centre	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> RAISE AWARENESS IN THE COMMUNITY ABOUT CULTURAL DIVERSITY		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Children's Service programming</li> <li>▪ Relevant information distribution</li> </ul>	<u>OUTCOMES</u>	
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Communications Unit Customer Services Team Library	<u>INTERNAL PARTNERSHIPS</u>	
<u>EXTERNAL PARTNERSHIPS</u> Non English Speaking Background Communities Macarthur Migrant Resource Centre Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

## Access and Information

### GOALS:

- Working towards equity of access to participation in community life and services within the Wollondilly Shire
- Ensure an effective information system that supports residents involvement within their local community.

<b>Strategy</b> ENCOURAGE EFFECTIVE COMMUNICATION BETWEEN COUNCIL AND RESIDENTS		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Assessment of the most effective communication mediums</li> <li>▪ Provision of consultation training for Council staff</li> <li>▪ Inclusion of appropriate community information into local media</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Utilisation of:               <ul style="list-style-type: none"> <li>- Bush Telegraph</li> <li>- Community newsletters</li> <li>- Word of mouth through key community member's</li> <li>- Community directory mailing list</li> <li>- Council Website</li> </ul> </li> <li>▪ Development of Consultation Guidelines in conjunction with Strategic Planning</li> <li>▪ Information provided to the media:               <ul style="list-style-type: none"> <li>- Youth Week</li> <li>- Seniors Week</li> <li>- International Day of People with a Disability</li> </ul> </li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Communications Team Administrative Services	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Communications Team Corporate and Strategic Planning	
<u>EXTERNAL PARTNERSHIPS</u> Local press Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Local press – Advertiser/Chronicle Community Newsletters	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> ACCESS NEEDS OF THE COMMUNITY RECOGNISED DISABILITY DISCRIMINATION ACCESS PLAN		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> ▪ Development of DDA plan	<u>OUTCOMES</u> ▪ Disability Action Plan adopted by Council November 2002	
<u>INTERNAL PARTNERSHIPS</u> Disability Access Advisory Committee Disability Access Officer	<u>INTERNAL PARTNERSHIPS</u> Disability Access Advisory Committee Disability Access Officer Community Services Team	
<u>EXTERNAL PARTNERSHIPS</u> Members of the Community Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Macarthur Disability Network HACC Forum	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> INCREASE PUBLIC ACCESS TO COUNCIL PLANNING PROCESSES, SERVICES AND INFORMATION		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u>	<u>OUTCOMES</u>	
<ul style="list-style-type: none"> <li>▪ Maintenance of the Community Directory</li>   <li>▪ Development of a Welcome Kit for residents</li>   <li>▪ Development of a Council community consultation package</li>   <li>▪ Other...</li> </ul>	<ul style="list-style-type: none"> <li>▪ Community Directory update Nov-Feb each year (2001, 2002, 2003/04)</li> <li>▪ Approximately 2000 hardcopies distributed each year</li> <li>▪ PDF version available on Council Website</li> <li>▪ Mailing list available to Community Service Providers and internal Councils staff upon request</li>   <li>▪ New Resident Kits developed by Communications Unit total of 1343 distributed to date. <ul style="list-style-type: none"> <li>- July 02– Dec 02 482</li> <li>- Jan 03 to date 861</li> </ul> </li>   <li>▪ Consultation Package developed with Strategic Planning then reviewed in 2003 by Communications Unit</li>   <li>▪ Development of Council Website through existing staffing resources</li> <li>▪ Continuation of Planning staff availability through front counter roster (weekday mornings).</li> <li>▪ Linkage of main administrative centre with Picton Library and Website as locations for obtaining information on public exhibitions</li> </ul>	.

2001-2004 Community Social Plan	Actual
<u>INTERNAL PARTNERSHIPS</u> Administrative Services Strategic and Corporate Development Community Services Team Communications Team	<u>INTERNAL PARTNERSHIPS</u> Strategic and Corporate Development Community Services Team Communications Team
<u>EXTERNAL PARTNERSHIPS</u> Local Businesses Community Groups and Services Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Community Groups and Services
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003

<b>Strategy</b> SUPPORT PROCESSES THAT BUILD APPROPRIATE SOCIAL INFRASTRUCTURE		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Projects that build community capacity eg. Youth Week, Seniors Week</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Youth Week 2001, 2002, 2003 – Provision of promotional material, service support and funding towards a range of local activities including: 2001 - Picton Battle of the Bands - Warragamba Skate Fest 2002 - Picton Battle of the Bands - Warragamba Skate Fest 2003 - Wollondilly Youth Services Network Open Day - 25-30 young people attended - promoted Wollondilly's only local youth service - Warragamba Movie Marathon - Provided local activity in isolated area, 24 young people attended - OTEN Program Launch – 8 young people attended also attended by range of service providers, showcased valuable service and diversity of service provision - Trax Alive Dance Party – 85 young people attended providing much needed social activity in the isolated Shire of Wollondilly - X Fest - 250-300 young people attended</li> </ul>	<ul style="list-style-type: none"> <li>▪ 2001 - Picton Battle of the Bands - Warragamba Skate Fest 2002 - Picton Battle of the Bands - Warragamba Skate Fest 2003 - Wollondilly Youth Services Network Open Day - 25-30 young people attended - promoted Wollondilly's only local youth service - Warragamba Movie Marathon - Provided local activity in isolated area, 24 young people attended - OTEN Program Launch – 8 young people attended also attended by range of service providers, showcased valuable service and diversity of service provision - Trax Alive Dance Party – 85 young people attended providing much needed social activity in the isolated Shire of Wollondilly - X Fest - 250-300 young people attended</li> </ul>

2001-2004 Community Social Plan	Actual	
	Council Service	Community Response
<p><u>PERFORMANCE INDICATOR</u></p> <ul style="list-style-type: none"> <li>▪ Projects that build community capacity eg. Youth Week, Seniors Week</li>   <li>▪ Projects that build community capacity eg. Youth Week, Seniors Week</li> </ul>	<p><u>OUTCOMES</u></p> <ul style="list-style-type: none"> <li>▪ Seniors Week – Coordination and production of a promotion calender and booklet of events including local business support through discounts and workshops</li>   <li>▪ Women's Day - First Women's Day Festival held in Wollondilly approximately 300 in attendance.</li> <li>▪ Harmony Day - Internal day held within Council. Posters and mufti day raised awareness of people from non English speaking background in the Wollondilly Shire.</li> <li>▪ Mens Day – Internal day held with for male staff members. Approximately 200 - - information bags distributed providing information on stress and mental health.</li> <li>▪ Children's Week – Library Children's Book Week</li> </ul>	<ul style="list-style-type: none"> <li>▪ Women's Day - First Women's Day Festival held in Wollondilly approximately 300 in attendance</li> </ul>
<p><u>INTERNAL PARTNERSHIPS</u> Community Services Team Communications Unit</p>	<p><u>INTERNAL PARTNERSHIPS</u> Community Services Team</p>	
<p><u>EXTERNAL PARTNERSHIPS</u> Members of the Community Other Relevant Services</p>	<p><u>EXTERNAL PARTNERSHIPS</u></p>	
<p>TIMEFRAME 2001-2006</p>	<p>TIMEFRAME 2001-2003</p>	

<b>Strategy</b> SUPPORT PROCESSES THAT BUILD APPROPRIATE SOCIAL INFRASTRUCTURE		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Provision of Macarthur Area Assistance Scheme Community Project Officer</li>   <li>▪ Provision of Community Grants Scheme</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Funding received for Wollondilly Shire projects from the Department of Infrastructure, Planning and Natural Resources</li> <li>▪ 2001, 2002 and 2003 Area Assistance Scheme funding rounds held and conducted in Wollondilly by Council's Community Project Officer</li>   <li>▪ 2001, 2002 and 2003 bi annual funding rounds undertaken</li> <li>▪ Over \$142 000 distributed throughout the Wollondilly Shire</li> </ul>	<ul style="list-style-type: none"> <li>▪ Submission of Wollondilly Shire project applications to Macarthur Area Assistance Scheme</li> <li>▪ Resident and Community Service Provider participation on Macarthur Area Assistance Scheme Local Ranking Committee</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Communications Unit	<u>INTERNAL PARTNERSHIPS</u> Community Services Team Councillors	
<u>EXTERNAL PARTNERSHIPS</u> Members of the Community Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Department of Infrastructure, Planning and Resources Camden Council Campbelltown Council	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

## Transport

### GOALS:

To improve transport infrastructure for residents within the Wollondilly Shire.

<b>Strategy</b> LOBBY FOR SUBSIDISATION OF BUS TRANSPORT		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Participation in local transport working parties</li> <li>▪ Provision of information to funding providers</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ None established</li> <li>▪ Information provided via the State of Wollondilly Report</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community Service Team Traffic and Forward Planning	<u>INTERNAL PARTNERSHIPS</u>	
<u>EXTERNAL PARTNERSHIPS</u> Community Service groups Community members Dept of Health RTA Department of Transport Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> CONTINUE COUNCIL FUNDED BUS PROGRAM		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Maximising utilisation of Community Bus</li>   <li>▪ Investigate options for accessible Council Community Bus</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ New bus purchased April 2001 with improved access for people with ambulatory disabilities</li> <li>▪ Review Community Bus policy and guidelines</li> <li>▪ Review and implementation of new Community Bus Orientation Processes</li> <li>▪ Utilisation by 50+ community groups who made 213 trips using the bus</li>   <li>▪ Funding option has been explore, no further developments to date</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Disability Access Officer	<u>INTERNAL PARTNERSHIPS</u> Disability Access Officer Fleet Services Council Workshop	
<u>EXTERNAL PARTNERSHIPS</u> Relevant Community Services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> LOBBY TO IMPROVE TRANSPORT SERVICES FOR THE WOLLONDILLY SHIRE		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Investigate all community transport buses, especially down time and lobby to improve efficiency and coordination.</li> <li>▪ Explore alternate transport opportunities within the Shire</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Due to time constraints not undertaken</li> </ul>	<ul style="list-style-type: none"> <li>▪ Accessible taxi provided within the Shire</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Service Team Traffic and Forward Planning	<u>INTERNAL PARTNERSHIPS</u>	
<u>EXTERNAL PARTNERSHIPS</u> Local Businesses Bus and Taxi Services Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> LOBBY FOR THE ELECTRIFICATION OF RAIL		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Evidence of improved transport in place</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Issue raised through 2025 Visioning process</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community Service Team Councillors	<u>INTERNAL PARTNERSHIPS</u>	
<u>EXTERNAL PARTNERSHIPS</u> Relevant Community Groups and Services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<p><b>Strategy</b> SUPPORT THE IMPLEMENTATION OF TRANSPORT STRATEGIES BY AGENCIES THAT WILL HAVE POSITIVE REPERCUSSIONS FOR WOLLONDILLY IE. MACROC AND MACARTHUR COMMUNITY FORUM.</p>		
<p><b>2001-2004 Community Social Plan</b></p>	<p><b>Actual</b></p>	
	<p><b>Council Service</b></p>	<p><b>Community Response</b></p>
<p><u>PERFORMANCE INDICATOR</u></p> <ul style="list-style-type: none"> <li>▪ Wollondilly Council represented on the Macarthur Community Forum Management Committee</li> <li>▪ Wollondilly Council represented on MACROC</li> </ul>	<p><u>OUTCOMES</u></p> <ul style="list-style-type: none"> <li>▪ Council Project representative on Macarthur Community Forum for past two years</li> <li>▪ Councillor representation on MACROC</li> </ul>	
<p><u>INTERNAL PARTNERSHIPS</u> Community Service Team Councillors Senior Management</p>	<p><u>INTERNAL PARTNERSHIPS</u> Community Service Team Councillors Senior Management</p>	
<p><u>EXTERNAL PARTNERSHIPS</u> MACROC Macarthur Community Forum Relevant Government Departments Other Relevant Services</p>	<p><u>EXTERNAL PARTNERSHIPS</u> MACROC Macarthur Community Forum</p>	
<p>TIMEFRAME 2001-2006</p>	<p>TIMEFRAME 2001-2003</p>	

<b>Strategy</b>		
LOBBY FOR DISABILITY ACCESS TO PUBLIC TRANSPORT FACILITATES WITHIN THE SHIRE		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> ■ Evidence of improved transport in place	<u>OUTCOMES</u> ■ Accessible Taxi available locally ■ Lobbied State Rail regarding access at Picton Train Station	
<u>INTERNAL PARTNERSHIPS</u> Community Service Team	<u>INTERNAL PARTNERSHIPS</u> Disability Access Officer Councillors	
<u>EXTERNAL PARTNERSHIPS</u> Disability Access Advisory Committee Department of Transport Department of Urban Affairs and Planning Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Tahmoor Taxi's Disability Access Advisory Committee Macarthur Disability Network	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

## Education

### GOALS:

To expand the range of educational facilities available to Wollondilly residents

<b>Strategy</b> Investigate options for improved/increased secondary school educational facilities in the Shire.		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Lobby Department of Education</li> </ul>	<u>OUTCOMES</u>	<ul style="list-style-type: none"> <li>▪ Private High School Development Application received</li> <li>▪ Numbers at Picton High School dropped to below capacity</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Services Team Councillors	<u>INTERNAL PARTNERSHIPS</u>	
<u>EXTERNAL PARTNERSHIPS</u> Department of Education Local Members of Parliament Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> Access to further education options.		
<b>2001-2004 Community Social Plan</b>	<b>Actual</b>	
	<b>Council Service</b>	<b>Community Response</b>
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Audit of existing services</li> <li>▪ Accessibility of existing services</li> <li>▪ Range and number of services</li> <li>▪ TAFE outreach</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Library promotes independent learning, adult literacy and provides access to project and HSC material</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community Services Team	<u>INTERNAL PARTNERSHIPS</u> Library	
<u>EXTERNAL PARTNERSHIPS</u> TAFE Community Services Women's Groups Other Relevant Groups	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> Explore options for after school study centres		
2001-2004 Community Social Plan	Actual	
	Council Service	Community Response
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Investigate level of need</li> <li>▪ Investigate service types</li> <li>▪ Investigate funding options</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Library Home Help page on Council Website provides access to project material</li> <li>▪ Funding opportunities not currently available</li> </ul>	
<u>INTERNAL PARTNERSHIPS</u> Community Services Team	<u>INTERNAL PARTNERSHIPS</u> Library	
<u>EXTERNAL PARTNERSHIPS</u> Local schools Residents Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

## Health

### GOALS:

To facilitate improved access and availability of appropriate health services to the Wollondilly Shire.

<b>Strategy</b>		
Facilitate strategies to help increase the level of health services, in particular general practitioners and specialists.		
2001-2004 Community Social Plan	Actual	
	Council Service	Community Response
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Lobby to increase community and mental health services and expand outreach/mobile health services.</li>   <li>▪ Maintain and improve the presence of community nurses.</li>   <li>▪ Lobby for improved multiservice coordination strategies between existing services</li> </ul>	<u>OUTCOMES</u>	<ul style="list-style-type: none"> <li>▪ Wollondilly Youth Services Network Mental Health project funded through Macarthur Area Assistance Scheme</li>   <li>▪ Team of three mental health workers moved from Bowral to Tahmoor Community Health Centre</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Service Team	<u>INTERNAL PARTNERSHIPS</u> Community Service Team	
<u>EXTERNAL PARTNERSHIPS</u> Community Services Department of Health Medical Board Community Health Mental Health Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Wollondilly Youth Services Network	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

<b>Strategy</b> Undertake strategies to improve awareness of mental health		
2001-2004 Community Social Plan	Actual	
	Council Service	Community Response
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ number of services providers - self help groups in mental health such as ARAFMI and GROW</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Health and Wellbeing Library database available</li> </ul>	<ul style="list-style-type: none"> <li>▪ Tahmoor Community Resource Service - Step Ahead Group</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Service Team	<u>INTERNAL PARTNERSHIPS</u> Library	
<u>EXTERNAL PARTNERSHIPS</u> Department of Health Community Services Mental Health Services Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u>	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	

## Employment

### GOALS:

Increase access to employment and training opportunities for residents of the Wollondilly Shire.

<b>Strategy</b>	
To support the establishment of employment agencies and services	
2001-2004 Community Social Plan	Actual
	Council Service      Community Response
<u>PERFORMANCE INDICATOR</u> <ul style="list-style-type: none"> <li>▪ Investigate the availability of employment agencies and support services for residents of the Wollondilly Shire</li> </ul>	<u>OUTCOMES</u> <ul style="list-style-type: none"> <li>▪ Representation by Community Project Officer on Macarthur Youth Commitment</li> <li>▪ Job internet search available at Picton Library</li> <li>▪ Job search and resume writing collections via Library</li> </ul>
<u>INTERNAL PARTNERSHIPS</u> Community Services Strategic and Corporate Development	<u>INTERNAL PARTNERSHIPS</u> Library
<u>EXTERNAL PARTNERSHIPS</u> Disability Services Disability Australia Employment Services Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u>
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003

<b>Strategy</b> Options to access employment opportunities		
2001-2004 Community Social Plan	Actual	
	Council Service	Community Response
<u>PERFORMANCE INDICATOR</u> ■ Investigate the issues affecting the unemployed in the Wollondilly Shire.	<u>OUTCOMES</u> ■ Access to research through the Macarthur Youth Commitment regarding unemployment and young people.	
<u>INTERNAL PARTNERSHIPS</u> Community Services Team	<u>INTERNAL PARTNERSHIPS</u> Community Services Team	
<u>EXTERNAL PARTNERSHIPS</u> Unemployed People Centrelink Employment Services Other Relevant Services	<u>EXTERNAL PARTNERSHIPS</u> Macarthur Youth Commitment	
TIMEFRAME 2001-2006	TIMEFRAME 2001-2003	